

Client Success Stories: "I switched to ADP®"

Sometimes, choosing the "wrong" HCM provider can be a good thing — it can help you realize what you truly want and need in an ideal partner. For many of our clients, that's how they discovered that ADP was the right provider for them.

We spoke with three clients about what life was like before and what it's like now that they switched to ADP:

Previously, we had SAP. It wasn't a user-friendly interface — there was no way for our workforce to see time-off balances or to approve them.

Now, with ADP's mobile self-service, I don't have any of these problems — everything is visible. Managers can approve time-off right on the app, and I got a tremendous number of positive comments about the ease of use.

I knew that ADP was going to be a much better partner for me. It's really saved a lot of time in the HR department.

Sarah Garcia, director of human resources, DoubleDown Interactive, Seattle, Washington



[Learn more about Sarah's story here.](#)

We had Ceridian for many years. It wasn't functional enough for us... they lacked customer service. We had to find a better solution. That solution was ADP.

Reporting features from our previous system to our current system are night and day. ADP reporting has made it very simple for us to provide data for our managers like overtime hours and headcount, so they're able to make decisions on the labor force. A lot of the managers have mentioned that they love the reports. The fact that the report comes in automatically is big for them because then they can focus their time on the operational side.



ADP Workforce Now is great — we love it. I always refer ADP to others because it's worked for us.

Tony Romero, corporate financial planning and analysis manager, Nation Pizza and Foods, Schaumburg, Illinois

[Learn more about Tony's story here.](#)

We were using Kronos. It wasn't able to provide all the solutions that we needed.

Before ADP, we had astronomical overtime. With ADP eTime®, we gave the accountability to the managers. Now, they can see when someone is hitting the 40 hours and make some adjustments to share the wealth with overtime, so someone's not getting 80 hours of overtime and then someone's barely making 40 hours. It helps us with our productivity and our labor costs.

ADP has given us the opportunity to manage our staff better. We've been able to save so much money and time.

Genevieve Gonnigan, corporate director of employee relations and development, Flying Food Group, LLC, Chicago, Illinois



[Learn more about Genevieve's story here.](#)

Real clients. Real challenges. Real solutions.

See what switching could do for your company.

Contact your ADP representative today!