Mid-Market Grid® Report for Payroll
Fall 2023

Payroll Software

Contenders   Leaders

Market Presence

Niche   High Performers

Satisfaction

G2 Grid® Scoring

(Payroll Software continues on next page)

Payroll Software (continued)

Payroll Software Definition

Payroll software allows companies to manage and streamline payroll processes and ensure employees are paid timely and accurately. These systems help HR departments automate payroll processes, and accounting teams support accurate bookkeeping. This software also calculates wages, taxes, and pre- and post-tax deductions, along with helping organizations comply with various state and federal taxes and Social Security requirements. Customers who use payroll software often leverage multi-country payroll software as well.

Payroll tools also integrate with a variety of other tools such as core HR software, accounting software, benefits administration software, and time and attendance software.

To qualify for inclusion in the Payroll category, a product must:

▶ Calculate and pay employee salaries

▶ Follow Employee Pay Rules, such as minimum wage and overtime pay

▶ Calculate and deduct withholdings, such as payroll taxes, insurance, retirement contributions, etc.

▶ Print or deposit paychecks directly and manage employee payment data, such as bank accounts

▶ Generate payroll reports like salary statements, benefits reports, or leave summaries

▶ Comply with local and national workplace laws and privacy regulations

Mid-Market Payroll Grid® Scoring Description

Products shown on the Mid-Market Grid® for Payroll have received a minimum of 10 reviews/ratings in data gathered by August 15, 2023. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact) and placed into four categories on the Grid®:

▶ Products in the Leader quadrant are rated highly by G2 users and have substantial Market Presence scores. Leaders include: Paylocity, Rippling, ADP Workforce Now, Paycom, greytHR, Deel, Remote, isolved, Keka HR, BambooHR, G-P, Inova Payroll, UKG Ready, QuickBooks Desktop Pro, Gusto, and Justworks

▶ High Performing products have high customer Satisfaction scores and low Market Presence compared to the rest of the category. High Performers include: HROne, APS, Plane, Fingercheck Payroll, Proliant, EBS PaySuite, Multiplier, EPAY HCM, Netchex, Checkwriters, isolved by PNI•HCM, PrimePay, Greenshades, Employment Hero, Patriot Payroll, Fuse Workforce Management, Paypro Workforce Management, 247HRM, Pento, SunFish Workplaze, PDS Vista, PayrollHero, Paybooks, and Workzoom

▶ Contender products have relatively low customer Satisfaction scores and high Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Contenders include: Paychex Flex, UKG Pro, Ceridian Dayforce, ADP Vantage HCM, TriNet, Paycor, Oracle PeopleSoft, SAP SuccessFactors Employee Central Payroll, RUN Powered by ADP, QuickBooks Payroll, Sage HRMS, Namely, UKG Dimensions, Workday HCM, QuickBooks Desktop Enterprise, and Heartland Payroll

▶ Niche products have relatively low Satisfaction scores and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Niche products include: toasttab.com, Darwinbox, Asure, Viventium Software, SurePayroll, Zenefits, ZenHR, OnePoint HCM, Rise, SentricHR, Zimyo, UZIO Payroll & HR, WebHR, DATIS, Part of ContinuumCloud, Akrivia HCM, and CAVU HCM

Grid® Scores for Mid-Market Payroll Software

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Mid-Market Grid®. To learn more about each of the products, please see the profile section.

Leaders

	# of Reviews	Satisfaction	Market Presence	G2 Score
Paylocity	1557	89	86	88
Rippling	838	97	78	87
Workforce Now	1885	67	99	83
Paycom	762	71	87	79
greytHR	386	89	63	76
Deel	186	82	70	76
Remote	197	83	63	73
isolved	381	75	69	72
Keka HR	337	88	56	72
BambooHR	137	69	62	66
G-P	80	71	57	64
Inova Payroll	265	74	50	62
UKG Ready	280	54	67	61
Desktop Pro	110	62	59	60
Gusto	109	51	63	57
Justworks	57	60	53	56

(Grid® Scores for Mid-Market Payroll Software continues on next page)

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

Grid® Scores for Mid-Market Payroll Software (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Mid-Market Grid®. To learn more about each of the products, please see the profile section.

High Performers

	# of Reviews	Satisfaction	Market Presence	G2 Score
HROne	175	85	43	64
APS	311	63	45	54
Plane	98	69	40	54
Fingercheck Payroll	58	71	37	54
Proliant	167	60	43	52
EBS PaySuite	10	72	29	51
Multiplier	39	63	34	48
EPAY HCM	36	68	29	48
Netchex	47	59	37	48
Checkwriters	31	63	32	47
isolved by PNI•HCM	10	62	31	47
PrimePay	15	56	37	47
Greenshades	23	62	30	46
Employment Hero	30	51	40	46
Patriot Payroll	10	58	33	46
Fuse	28	67	21	44
Paypro Workforce Management	27	54	32	43

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

Grid® Scores for Mid-Market Payroll Software (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Mid-Market Grid®. To learn more about each of the products, please see the profile section.

High Performers (continued)

	# of Reviews	Satisfaction	Market Presence	G2 Score
247HRM	96	56	30	43
Pento	17	64	20	42
SunFish Workplaze	13	59	20	40
Vista	12	55	20	37
PayrollHero	12	59	13	36
Paybooks	14	50	21	35
Workzoom	10	61	8	34

(Grid® Scores for Mid-Market Payroll Software continues on next page)

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

Grid® Scores for Mid-Market Payroll Software (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Mid-Market Grid®. To learn more about each of the products, please see the profile section.

Contenders

	# of Reviews	Satisfaction	Market Presence	G2 Score
Paychex Flex	293	40	80	60
UKG Pro	640	36	79	57
Ceridian Dayforce	258	43	71	57
Vantage HCM	55	47	66	57
TriNet	189	31	74	52
Paycor	299	27	76	51
Oracle PeopleSoft	64	47	55	51
SAP SuccessFactors Employee Central Payroll	21	41	59	50
RUN Powered by ADP	55	29	69	49
QuickBooks Payroll	13	38	60	49
Sage HRMS	13	42	56	49
Namely	178	45	50	47
UKG Dimensions	37	38	56	47
Workday HCM	111	27	61	44
QB Enterprise	44	25	60	42
Heartland Payroll	16	0	52	26

(Grid® Scores for Mid-Market Payroll Software continues on next page)

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

Grid® Scores for Mid-Market Payroll Software (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Mid-Market Grid®. To learn more about each of the products, please see the profile section.

Niche

	# of Reviews	Satisfaction	Market Presence	G2 Score
toasttab.com	21	47	50	48
Darwinbox	27	48	48	48
Asure	35	43	40	41
Viventium Software	17	42	39	41
SurePayroll	22	46	30	38
Zenefits	97	27	46	36
ZenHR	12	47	22	35
OnePoint HCM	50	47	18	33
Rise	23	42	19	31
SentricHR	30	26	29	27
Zimyo	16	36	19	27
UZIO Payroll & HR	10	33	13	23
WebHR	29	30	15	23
DATIS, Part of ContinuumCloud	40	17	27	22
Akrivia HCM	36	0	31	16
CAVU HCM	18	0	5	2

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

Grid® Methodology

Grid® Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the Payroll category algorithmically based on data sourced from product reviews shared by G2 users and data aggregated from online sources and social networks.

Technology buyers can use the Grid® to help them quickly select the best products for their businesses and to find peers with similar experiences. For sellers, media, investors, and analysts, the Grid® provides benchmarks for product comparison and market trend analysis.

Segmented Grid® Scoring Methodology

When viewing a Grid® by segment size, the same Grid® scoring methodology applies. However, the review data used is only from reviewers who are employed by a company within a particular company segment.

G2 uses the following definitions for company segments:

▶ Small-Business Review: A review from someone who works at a company with 50 or fewer employees

▶ Mid-Market Review: A review from someone who works at a company with 51-1,000 employees

▶ Enterprise Review: A review from someone who works at a company with 1,001+ employees

Grid® Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique algorithm (v3.0) to this data to calculate the Satisfaction and Market Presence scores in real time. The Mid-Market Grid® Report for Payroll | Fall 2023 is based on scores calculated using the G2 algorithm v3.0 from reviews collected through August 15, 2023. To view the Payroll Grid® with the most recent data, please visit the Payroll page. For more details on Grid® Scoring, please view the G2 Scoring Methodology here.

Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available categorization methodology. All products appearing on the Grid® have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid®. A list of standard definitions is available to G2 users to eliminate confusion and ease the buying process.

(Grid® Methodology continues on next page)

** Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.

Grid® Methodology (continued)

Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and social data collected by G2 up through August 15, 2023. The ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche sellers may become High Performers.

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

Our G2 staff does not add any subjective input to the ratings, which are determined algorithmically based on data aggregated from publicly available online sources and social networks. Sellers cannot influence their ratings by spending time or money with us. Only the opinion of real users and data from public sources factor into the ratings.

G2 may occasionally offer incentives for honest reviews to help us gather a full and accurate data set. These incentives are offered as thank-yous for approved reviews. Incentives are never conditioned upon the substance of the review, positive or negative. Each such incentivized review is disclosed with an "Incentivized Review" banner.

Grid® Inclusion Criteria

All products in a G2 category that have at least 10 reviews from real users of the product are included on the Grid®. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition above, then users are encouraged to suggest its addition to our Payroll category.

Product Profiles

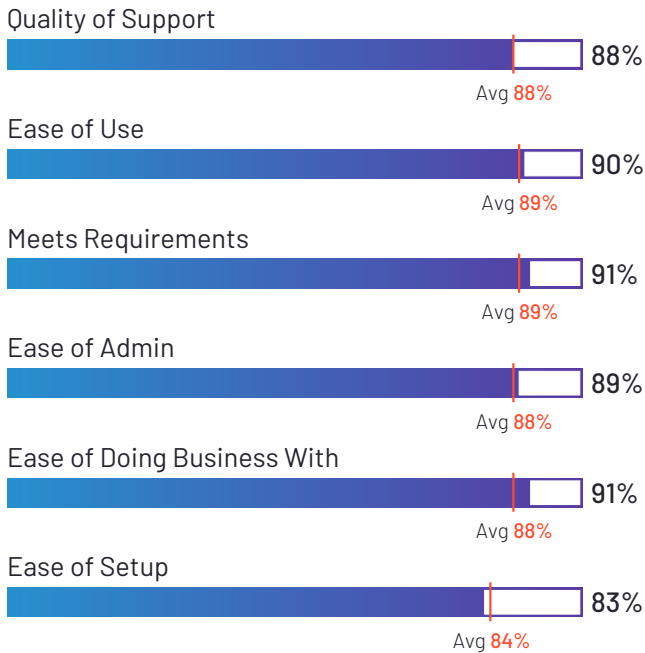Product profiles and detailed charts are included for products with 10 or more reviews.

Paylocity

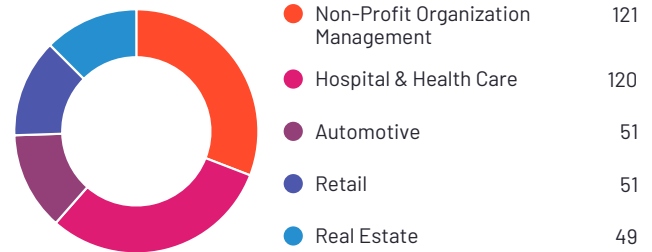**4.4** ★★★★½ (2,332)

Leader
Mid-Market
FALL 2023

Paylocity has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 93% of users rated it 4 or 5 stars, 90% of users believe it is headed in the right direction, and users said they would be likely to recommend Paylocity at a rate of 88%. Paylocity is also in the Applicant Tracking Systems (ATS), Benefits Administration, Corporate Learning Management Systems, Time Tracking, Expense Management, Core HR, Workforce Management, Performance Management, Human Resource Management Systems, and Onboarding categories.

Satisfaction Ratings

Quality of Support — 88% — Avg 88%
Ease of Use — 90% — Avg 89%
Meets Requirements — 91% — Avg 89%
Ease of Admin — 89% — Avg 88%
Ease of Doing Business With — 91% — Avg 88%
Ease of Setup — 83% — Avg 84%

Top Industries Represented

Non-Profit Organization Management	121
Hospital & Health Care	120
Automotive	51
Retail	51
Real Estate	49

Highest-Rated Features

Direct Deposit — 96% — Avg 93%
Check/W-2 Delivery — 95% — Avg 91%
Check/W-2 Printing — 94% — Avg 92%

Lowest-Rated Features

Time Off Accrual — 86% — Avg 87%
Benefits Manager — 87% — Avg 87%
API / Integration — 88% — Avg 84%
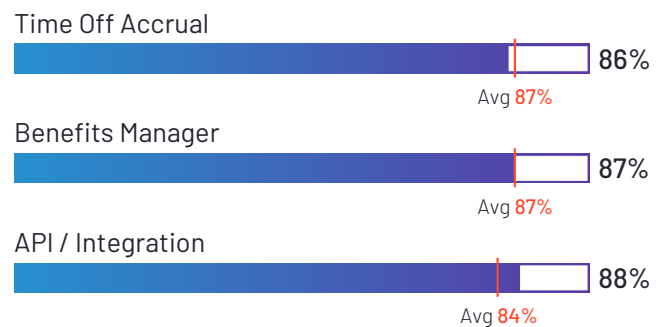
Ownership Paylocity
HQ Location Schaumburg, IL
Year Founded 1997
Employees (Listed On Linkedin) 5,088
Company Website paylocity.com

Rippling

4.8 ★★★★★ (2,100)

Leader
Mid-Market
FALL 2023

Rippling has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Rippling received the highest Satisfaction score among products in Payroll. 98% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Rippling at a rate of 98%. Rippling is also in the Employer of Record (EOR), Global Employment Platforms (GEP), Contractor Payments, Contractor Management, HR Compliance, Spend Management, Multi-Country Payroll, Time & Attendance, PEO Providers, Training Management Systems, Endpoint Management, HR Analytics, Applicant Tracking Systems (ATS), Password Manager, Benefits Administration, Corporate Learning Management Systems, Identity and Access Management (IAM), User Provisioning and Governance Tools, Single Sign-On (SSO), Time Tracking, Expense Management, Core HR, Workforce Management, Mobile Device Management (MDM), Human Resource Management Systems, Onboarding, and Workforce Planning categories.
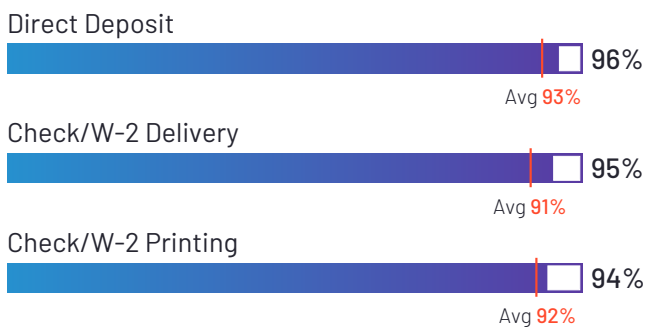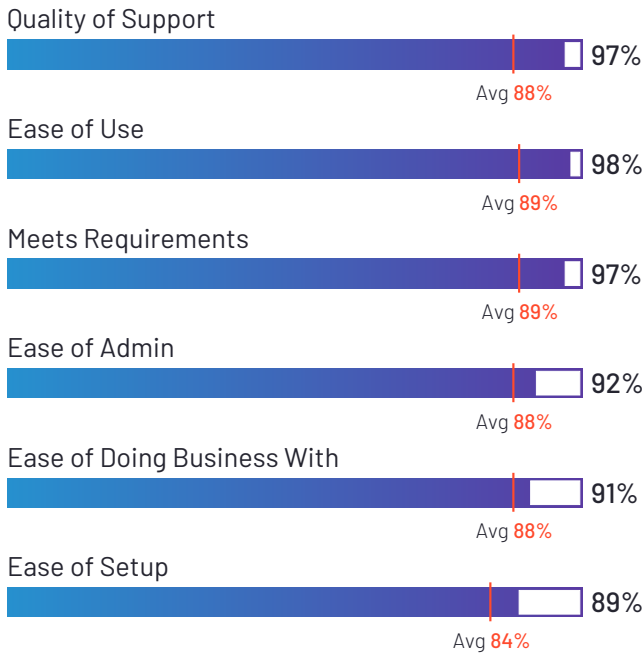
Satisfaction Ratings

Quality of Support
97%
Avg 88%

Ease of Use
98%
Avg 89%

Meets Requirements
97%
Avg 89%

Ease of Admin
92%
Avg 88%

Ease of Doing Business With
91%
Avg 88%

Ease of Setup
89%
Avg 84%

Top Industries Represented

Computer Software	136
Information Technology and Services	88
Marketing and Advertising	55
Financial Services	45
Hospital & Health Care	39

Highest-Rated Features

Direct Deposit
99%
Avg 93%

Check/W-2 Printing
99%
Avg 92%

Web Portal
98%
Avg 90%

Lowest-Rated Features

Mobile
95%
Avg 85%

API / Integration
96%
Avg 84%

Accounting Integration
96%
Avg 86%
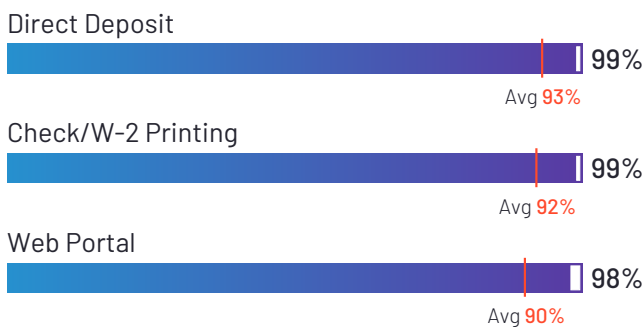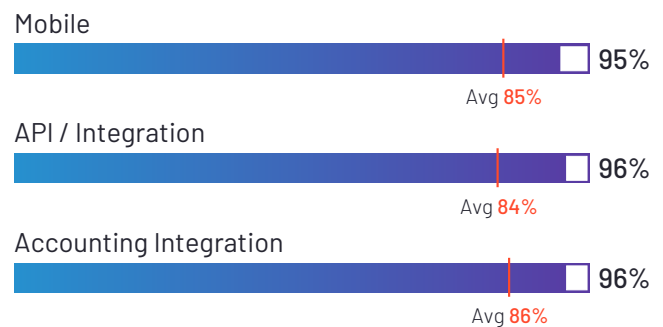
Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Rippling	San Francisco, CA	2016	2,234	rippling.com

ADP Workforce Now

4.1 ★★★★☆ (3,321)

Leader
Mid-Market
FALL 2023

ADP Workforce Now has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Workforce Now has the largest Market Presence among products in Payroll. 85% of users rated it 4 or 5 stars, 81% of users believe it is headed in the right direction, and users said they would be likely to recommend Workforce Now at a rate of 82%. Workforce Now is also in the Benefits Administration, Core HR, Workforce Management, Performance Management, Human 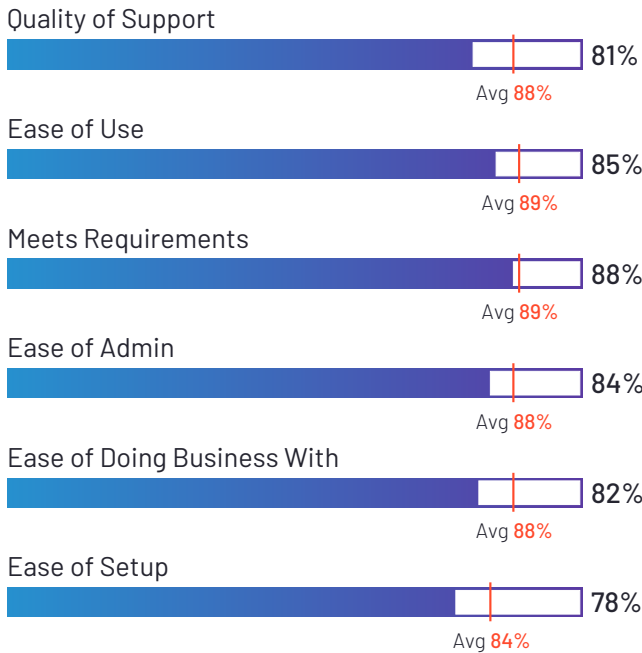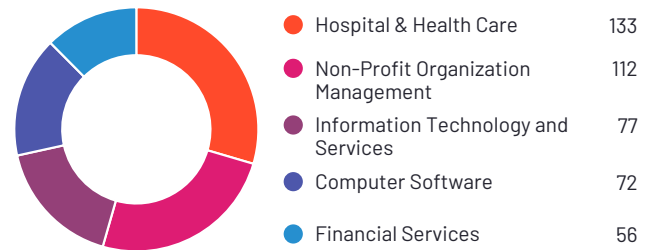Resource Management Systems, Onboarding, Candidate Relationship Management, Interview Scheduling, Job Description Management, HR Analytics, and Healthcare HR categories.

Satisfaction Ratings

Quality of Support — 81% — Avg 88%

Ease of Use — 85% — Avg 89%

Meets Requirements — 88% — Avg 89%

Ease of Admin — 84% — Avg 88%

Ease of Doing Business With — 82% — Avg 88%

Ease of Setup — 78% — Avg 84%

Top Industries Represented

Industry	Count
Hospital & Health Care	133
Non-Profit Organization Management	112
Information Technology and Services	77
Computer Software	72
Financial Services	56

Highest-Rated Features

Direct Deposit — 93% — Avg 93%

Check/W-2 Printing — 92% — Avg 92%

Check/W-2 Delivery — 92% — Avg 91%

Lowest-Rated Features

Mobile — 83% — Avg 85%

API / Integration — 84% — Avg 84%

Reporting and Dashboards — 85% — Avg 87%

Ownership
ADP

HQ Location
Roseland, New Jersey

Year Founded
1949

Employees (Listed On Linkedin)
87,336

Company Website
adp.com

Paycom

4.2 ★★★★☆ (1,108)

Leader
Mid-Market
FALL 2023

Paycom has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 86% of users rated it 4 or 5 stars, 82% of users believe it is headed in the right direction, and users said they would be likely to recommend Paycom at a rate of 84%. Paycom is also in the Compensation Management, Corporate Learning Management Systems, Expense Management, Performance Management, Applicant Tracking Systems (ATS), Onboarding, Human Resource Management Systems, Core HR, Workforce Management, Background Check, and Time & Attendance categories.

Satisfaction Ratings

Quality of Support — 85% — Avg 88%
Ease of Use — 87% — Avg 89%
Meets Requirements — 88% — Avg 89%
Ease of Admin — 84% — Avg 88%
Ease of Doing Business With — 83% — Avg 88%
Ease of Setup — 79% — Avg 84%

Top Industries Represented

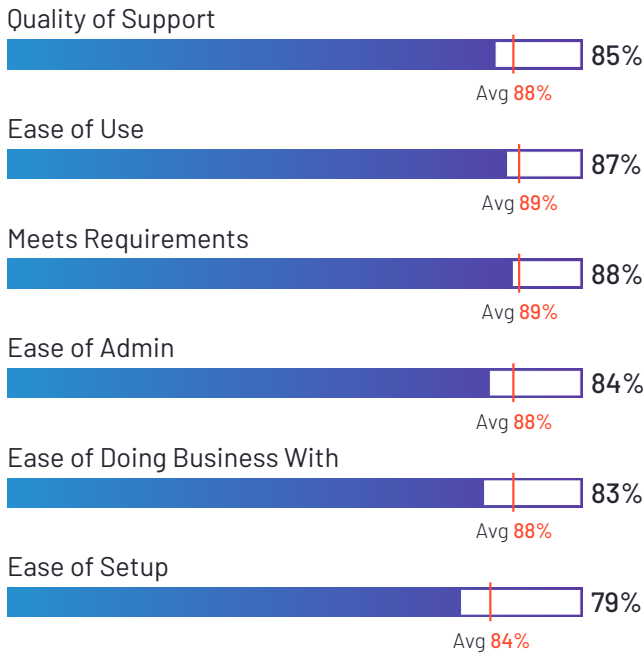| Industry	Count
Hospital & Health Care	56
Non-Profit Organization Management	55
Information Technology and Services	35
Education Management	26
Retail	26

Highest-Rated Features

Direct Deposit — 95% — Avg 93%
Check/W-2 Printing — 94% — Avg 92%
Check/W-2 Delivery — 94% — Avg 91%

Lowest-Rated Features

API / Integration — 88% — Avg 84%
Accounting Integration — 89% — Avg 86%
Time Off Accrual — 90% — Avg 87%
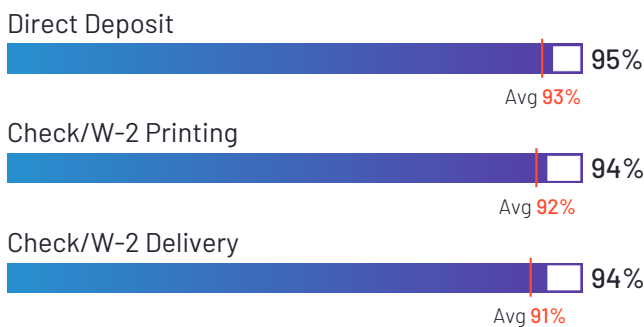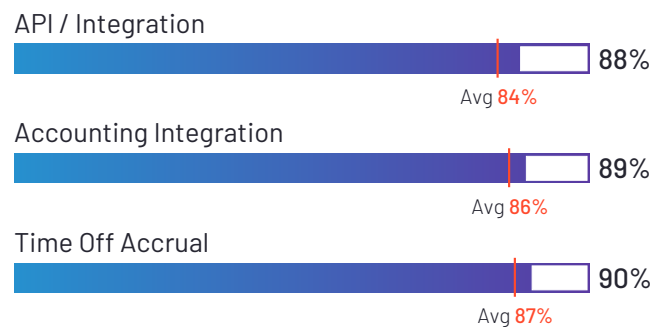
Ownership Paycom
HQ Location Oklahoma City, OK
Employees (Listed On Linkedin) 6,375
Company Website www.paycom.com

greytHR

4.4 ★★★★⯪ (729)

Leader
Mid-Market
FALL 2023

greytHR has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 94% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend greytHR at a rate of 88%. greytHR is also in the Core HR, Workforce Management, and Time & Attendance categories.

Satisfaction Ratings

Quality of Support
90%
Avg 88%

Ease of Use
91%
Avg 89%

Meets Requirements
89%
Avg 89%

Ease of Admin
89%
Avg 88%

Ease of Doing Business With
89%
Avg 88%

Ease of Setup
89%
Avg 84%

Top Industries Represented

Industry	
● Information Technology and Services	95
● Computer Software	54
● Financial Services	24
● Staffing and Recruiting	18
● Marketing and Advertising	16

Highest-Rated Features

Payroll Entry
92%
Avg 91%

API / Integration
92%
Avg 84%

Pre-tax Deductions
91%
Avg 91%

Lowest-Rated Features

Mobile
87%
Avg 85%

Direct Deposit
88%
Avg 93%

Wage Garnishment
88%
Avg 90%
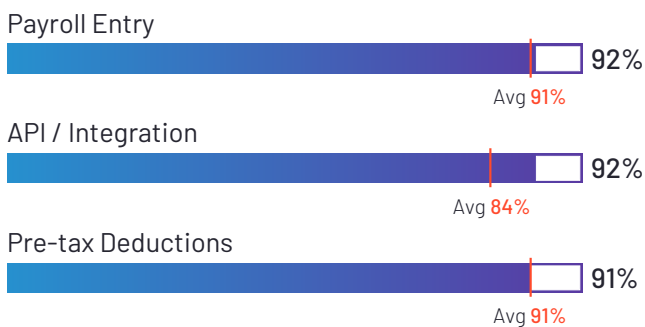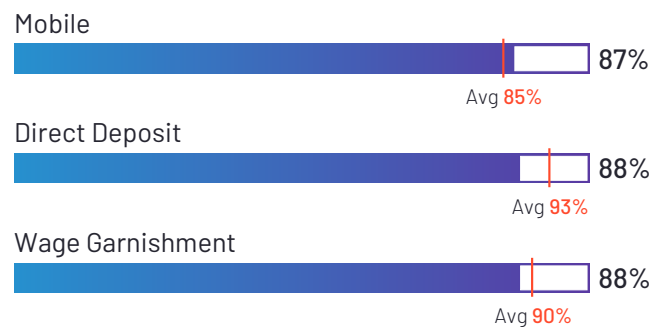
Ownership
Greytip Software Pvt. Ltd.

HQ Location
Bangalore

Year Founded
1994

Employees (Listed On Linkedin)
823

Company Website
greythr.com

Deel

4.6 ⭐⭐⭐⭐⭐ **(1,186)**

Leader
Mid-Market
FALL 2023

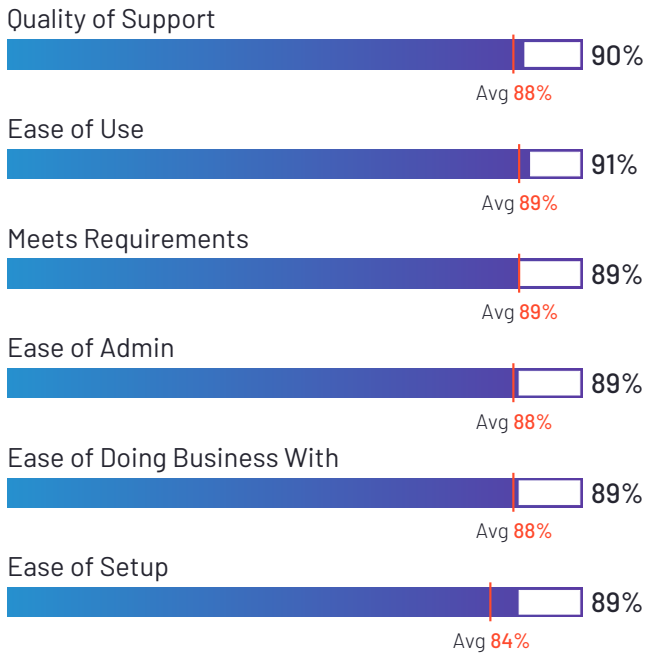Deel has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 98% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Deel at a rate of 94%. Deel is also in the Contractor Payments, Contractor Management, HR Compliance, Org Chart, Multi-Country Payroll, Onboarding, Core HR, Freelancer Management Systems, Employee Engagement, Global Employment Platforms (GEP), and Employer of Record (EOR) categories.

Satisfaction Ratings

Quality of Support — **92%** — Avg **88%**

Ease of Use — **95%** — Avg **89%**

Meets Requirements — **94%** — Avg **89%**

Ease of Admin — **92%** — Avg **88%**

Ease of Doing Business With — **91%** — Avg **88%**

Ease of Setup — **88%** — Avg **84%**

Top Industries Represented

Industry	Count
Computer Software	46
Information Technology and Services	42
Marketing and Advertising	16
Financial Services	9
Computer Games	5

Highest-Rated Features

Direct Deposit — **96%** — Avg **93%**

Web Portal — **96%** — Avg **90%**

Payroll Entry — **95%** — Avg **91%**

Lowest-Rated Features

Time Tracking Integration — **89%** — Avg **87%**

Accounting Integration — **89%** — Avg **86%**

API / Integration — **90%** — Avg **84%**
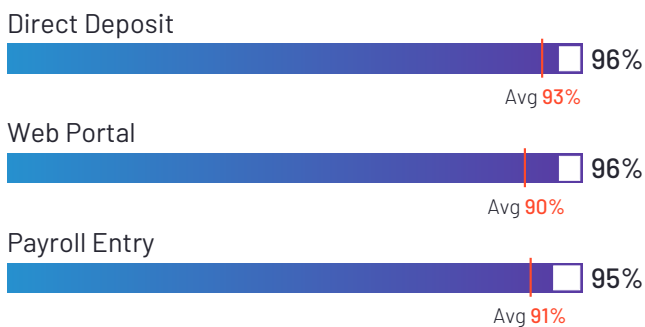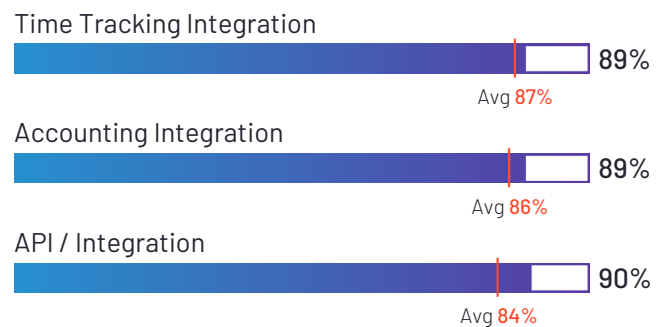
Ownership Deel

HQ Location San Francisco, California

Year Founded 2019

Employees (Listed On Linkedin) 5,536

Company Website www.deel.com

Remote

4.6 ★★★★½ (761)

Leader
Mid-Market
FALL 2023

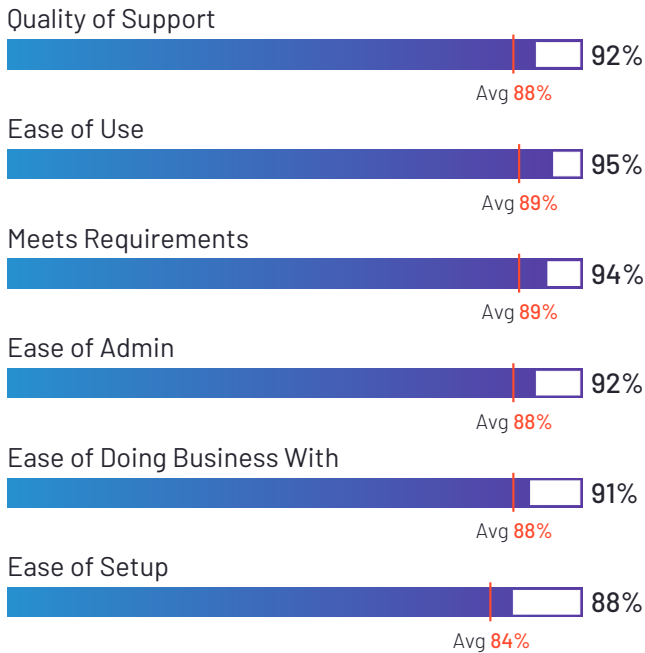Remote has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 96% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Remote at a rate of 92%. Remote is also in the Global Employment Platforms (GEP), Contractor Payments, Contractor Management, Multi-Country Payroll, Freelancer Management Systems, and Employer of Record (EOR) categories.

Satisfaction Ratings

Quality of Support **93%**
Avg **88%**

Ease of Use **96%**
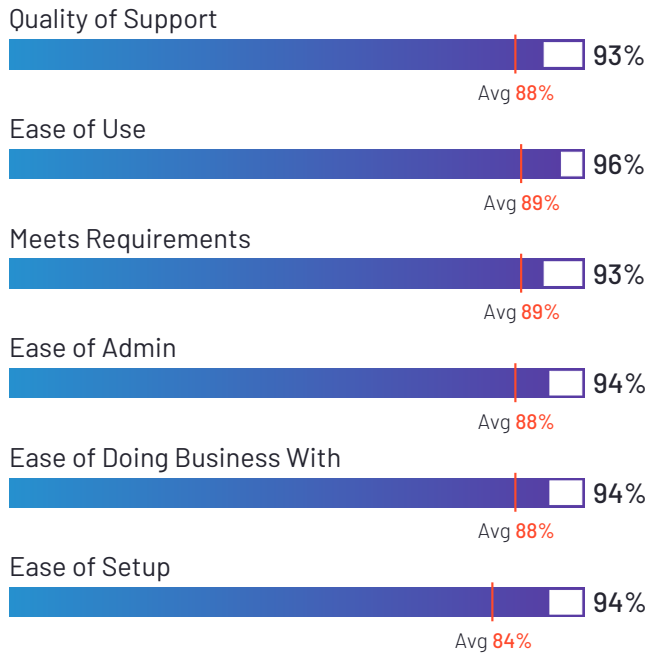Avg **89%**

Meets Requirements **93%**
Avg **89%**

Ease of Admin **94%**
Avg **88%**

Ease of Doing Business With **94%**
Avg **88%**

Ease of Setup **94%**
Avg **84%**

Top Industries Represented

● Computer Software	45
● Information Technology and Services	33
● Financial Services	14
● Computer & Network Security	9
● Marketing and Advertising	7

Highest-Rated Features

Direct Deposit **97%**
Avg **93%**

Web Portal **95%**
Avg **90%**

Performance and Reliability **94%**
Avg **89%**

Lowest-Rated Features

Mobile **86%**
Avg **85%**

API / Integration **87%**
Avg **84%**

Benefits Manager **88%**
Avg **87%**
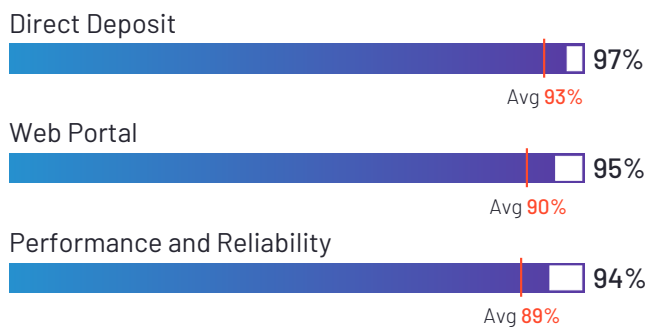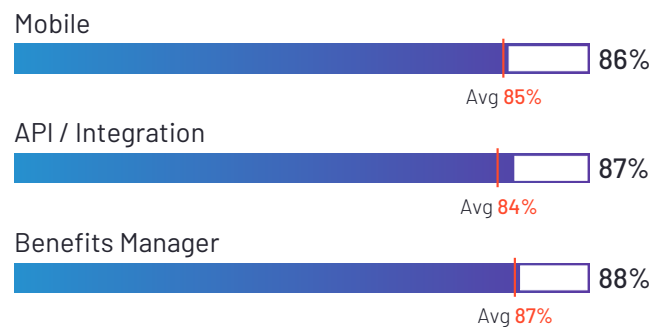
Ownership
Remote

HQ Location
San Francisco, CA

Year Founded
2019

Employees (Listed On Linkedin)
3,472

Company Website
remote.com

isolved

4.3 ★★★★☆ (814)

Leader
Mid-Market
FALL 2023

isolved has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 87% of users rated it 4 or 5 stars, 75% of users believe it is headed in the right direction, and users said they would be likely to recommend isolved at a rate of 82%. isolved is also in the Time & Attendance, Training Management Systems, Employee Scheduling, Applicant Tracking Systems (ATS), Benefits Administration, Time Tracking, Expense Management, Core HR, Workforce Management, Human Resource Management Systems, and Healthcare HR categories.

Satisfaction Ratings

Quality of Support
83%
Avg 88%

Ease of Use
83%
Avg 89%

Meets Requirements
85%
Avg 89%

Ease of Admin
84%
Avg 88%

Ease of Doing Business With
85%
Avg 88%

Ease of Setup
81%
Avg 84%

Top Industries Represented

● Hospital & Health Care	46
● Construction	20
● Non-Profit Organization Management	19
● Health, Wellness and Fitness	15
● Human Resources	15

Highest-Rated Features

Direct Deposit
94%
Avg 93%

Pre-tax Deductions
91%
Avg 91%

Check/W-2 Printing
91%
Avg 92%

Lowest-Rated Features

Mobile
80%
Avg 85%

API / Integration
83%
Avg 84%

Accounting Integration
83%
Avg 86%
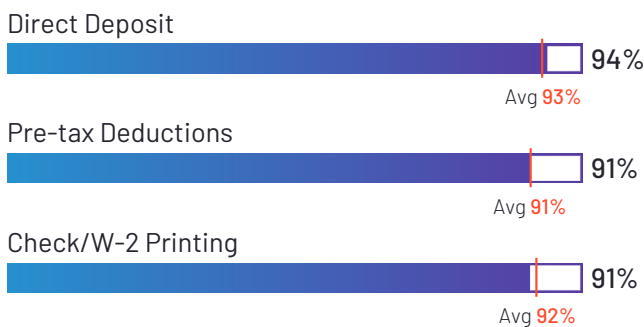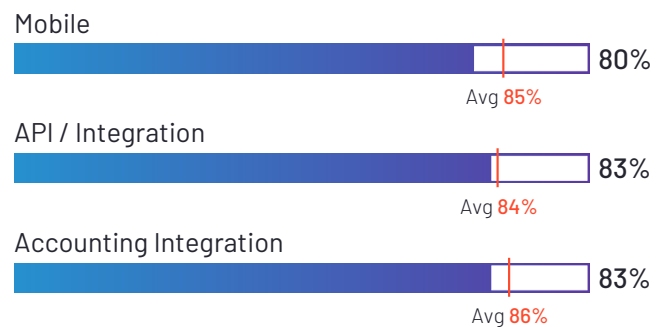
Ownership
isolved HCM

HQ Location
Charlotte, NC

Year Founded
1986

Employees (Listed On Linkedin)
1,259

Company Website
isolvedhcm.com

Keka HR

4.4 ★★★★½ (661)

Leader
Mid-Market
FALL 2023

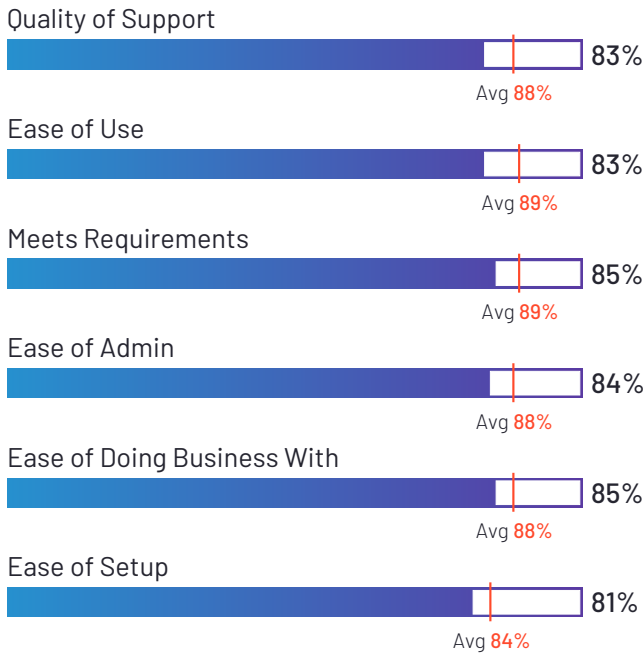Keka HR has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 95% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Keka HR at a rate of 88%. Keka HR is also in the Time Tracking, Time & Attendance, Workforce Management, Applicant Tracking Systems (ATS), and Core HR categories.

Satisfaction Ratings

Quality of Support
86%
Avg 88%

Ease of Use
93%
Avg 89%

Meets Requirements
90%
Avg 89%

Ease of Admin
92%
Avg 88%

Ease of Doing Business With
88%
Avg 88%

Ease of Setup
87%
Avg 84%

Top Industries Represented

Industry	
Information Technology and Services	119
Computer Software	47
Financial Services	16
Education Management	9
Human Resources	9

Highest-Rated Features

Approvals
93%
Avg 90%

Web Portal
92%
Avg 90%

User, Role, and Access Management
92%
Avg 89%

Lowest-Rated Features

Mobile
86%
Avg 85%

Wage Garnishment
87%
Avg 90%

Direct Deposit
87%
Avg 93%
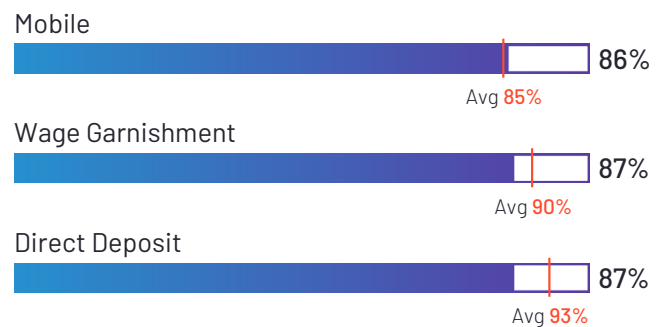
Ownership
Keka Technologies

HQ Location
Hyderabad

Year Founded
2014

Employees (Listed On Linkedin)
820

Company Website
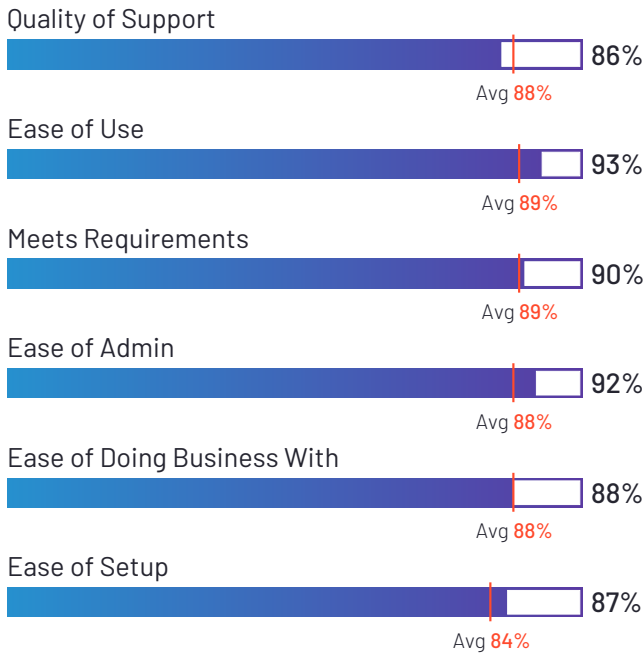www.keka.com

BambooHR

4.4 ★★★★½ (1,554)

Leader Mid-Market FALL 2023

BambooHR has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 95% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend BambooHR at a rate of 91%. BambooHR is also in the Candidate Relationship Management, Job Description Management, Onboarding, Applicant Tracking Systems (ATS), Core HR, Workforce Management, Performance Management, and Human Resource Management Systems categories.

Satisfaction Ratings

Quality of Support — **90%** — Avg **88%**

Ease of Use — **94%** — Avg **89%**

Meets Requirements — **88%** — Avg **89%**

Ease of Admin — **90%** — Avg **88%**

Ease of Doing Business With — **92%** — Avg **88%**

Ease of Setup — **86%** — Avg **84%**

Top Industries Represented

Industry	
● Computer Software	16
● Information Technology and Services	14
● Non-Profit Organization Management	11
● Hospital & Health Care	5
● Staffing and Recruiting	5

Highest-Rated Features

Direct Deposit — **93%** — Avg **93%**

Web Portal — **91%** — Avg **90%**

Tax Calculation — **91%** — Avg **90%**

Lowest-Rated Features

API / Integration — **83%** — Avg **84%**

Benefits Manager — **86%** — Avg **87%**

Tax Filing — **87%** — Avg **89%**
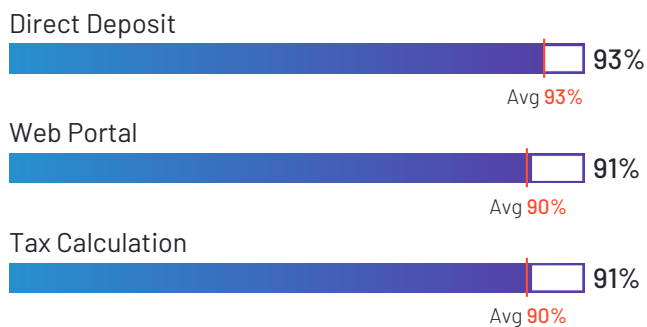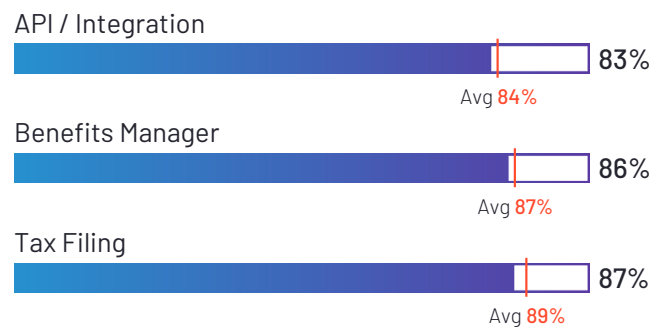
Ownership
BambooHR

HQ Location
Lindon, UT

Year Founded
2008

Employees (Listed On Linkedin)
1,375

Company Website
bamboohr.com

G-P

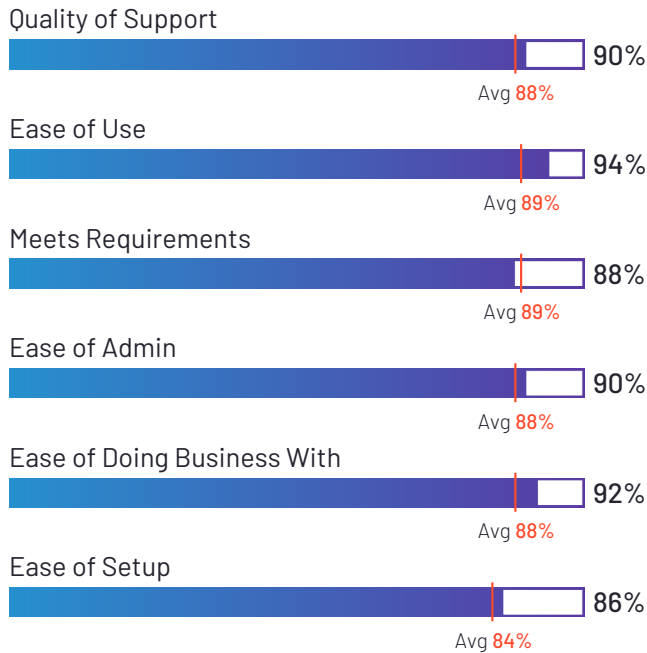**4.7** ★★★★⯪ (181)

G-P has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 99% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend G-P at a rate of 94%. G-P is also in the Multi-Country Payroll, Contractor Payments, Contractor Management, Benefits Administration, HR Compliance, Global Employment Platforms (GEP), Employer of Record (EOR), and PEO Providers categories.

Satisfaction Ratings

Quality of Support **97%** Avg **88%**

Ease of Use **94%** Avg **89%**

Meets Requirements **97%** Avg **89%**
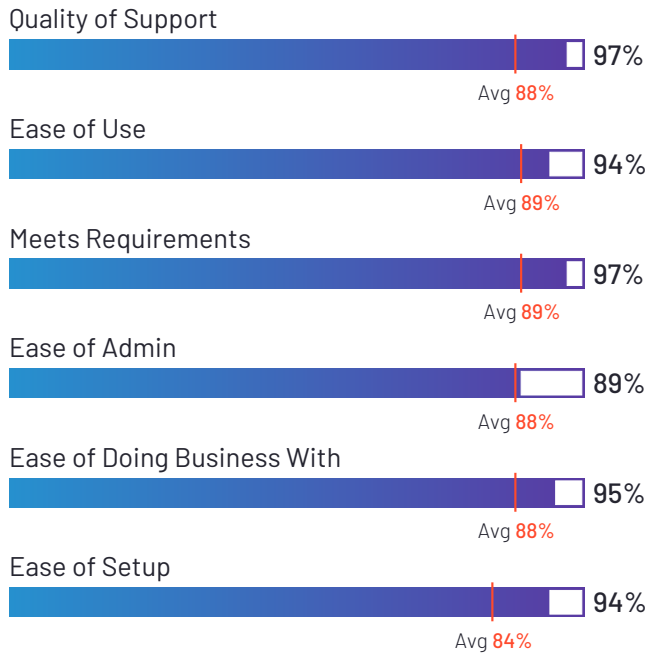
Ease of Admin **89%** Avg **88%**

Ease of Doing Business With **95%** Avg **88%**

Ease of Setup **94%** Avg **84%**

Top Industries Represented

Computer Software	17
Information Technology and Services	13
Medical Devices	6
Biotechnology	3
Financial Services	3

Ownership G-P

HQ Location Boston, MA

Year Founded 2012

Employees (Listed On Linkedin) 1,585

Company Website www.g-p.com

Inova Payroll

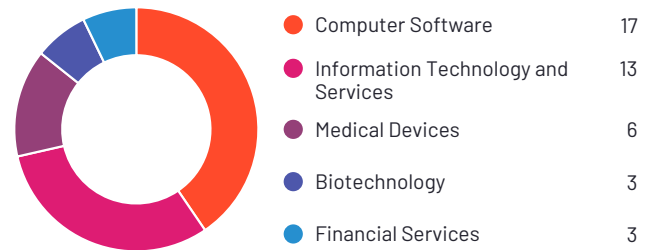**4.3** ★★★★½ **(474)**

Leader
Mid-Market
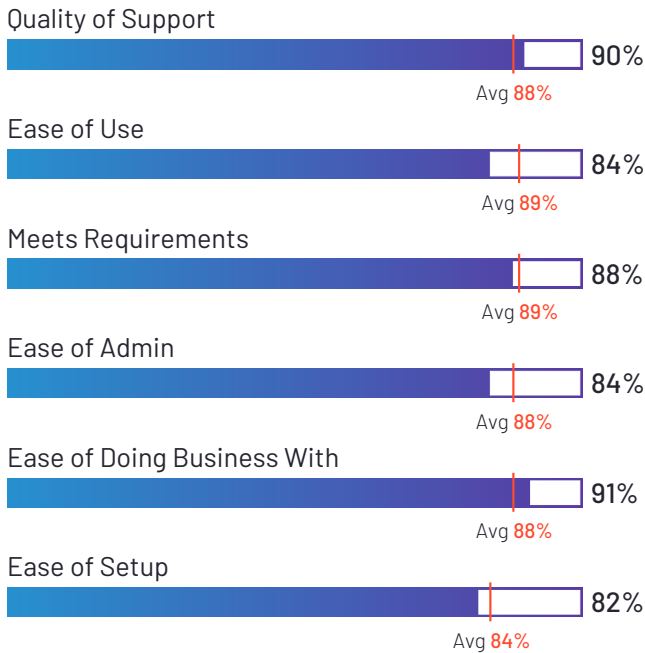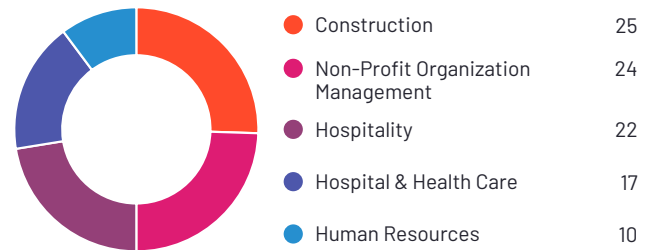FALL 2023

Inova Payroll has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 90% of users rated it 4 or 5 stars, 82% of users believe it is headed in the right direction, and users said they would be likely to recommend Inova Payroll at a rate of 84%. Inova Payroll is also in the Earned Wage Access, Onboarding, Applicant Tracking Systems (ATS), Benefits Administration, Core HR, Performance Management, Corporate Learning Management Systems, and Human Resource Management Systems categories.

Satisfaction Ratings

Quality of Support — 90% — Avg 88%
Ease of Use — 84% — Avg 89%
Meets Requirements — 88% — Avg 89%
Ease of Admin — 84% — Avg 88%
Ease of Doing Business With — 91% — Avg 88%
Ease of Setup — 82% — Avg 84%

Top Industries Represented

Industry	Count
Construction	25
Non-Profit Organization Management	24
Hospitality	22
Hospital & Health Care	17
Human Resources	10

Highest-Rated Features

Direct Deposit — 93% — Avg 93%
Check/W-2 Delivery — 92% — Avg 91%
Check/W-2 Printing — 92% — Avg 92%

Lowest-Rated Features

API / Integration — 82% — Avg 84%
Reporting and Dashboards — 82% — Avg 87%
Benefits Manager — 83% — Avg 87%
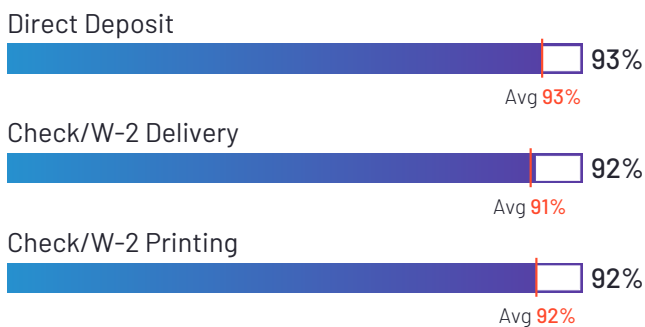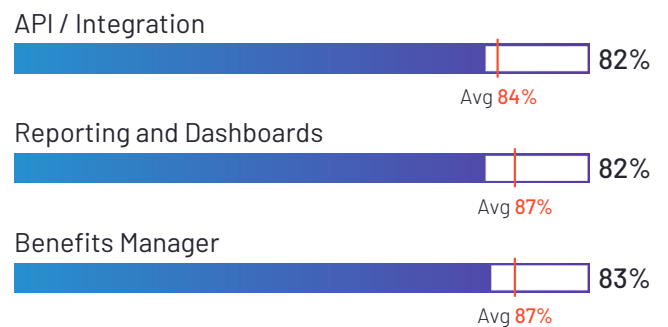
Ownership Inova Payroll, Inc.
HQ Location Nashville, TN
Year Founded 2011
Employees (Listed On Linkedin) 190
Company Website inovapayroll.com

UKG Ready

UKG

4.0 ★★★★☆ (869)

Leader
Mid-Market
FALL 2023

UKG Ready has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 86% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend UKG Ready at a rate of 82%. UKG Ready is also in the Time & Attendance, Applicant Tracking Systems (ATS), Time Tracking, Core HR, Workforce Management, and Human Resource Management Systems categories.

Satisfaction Ratings

Quality of Support
83%
Avg **88%**
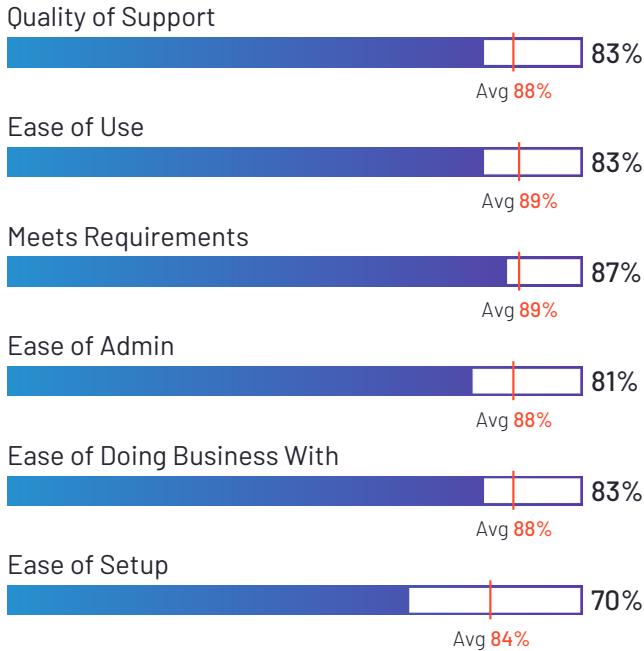
Ease of Use
83%
Avg **89%**

Meets Requirements
87%
Avg **89%**

Ease of Admin
81%
Avg **88%**

Ease of Doing Business With
83%
Avg **88%**

Ease of Setup
70%
Avg **84%**

Top Industries Represented

● Hospital & Health Care	48
● Non-Profit Organization Management	21
● Government Administration	15
● Human Resources	15
● Retail	15

Highest-Rated Features

Direct Deposit
92%
Avg **93%**

Check/W-2 Delivery
92%
Avg **91%**

Check/W-2 Printing
91%
Avg **92%**

Lowest-Rated Features

Benefits Manager
84%
Avg **87%**

Time Off Accrual
84%
Avg **87%**

Mobile
85%
Avg **85%**
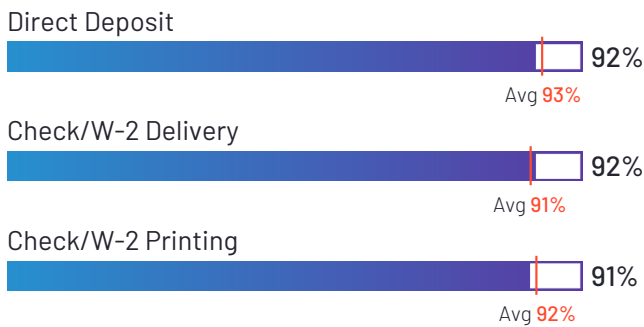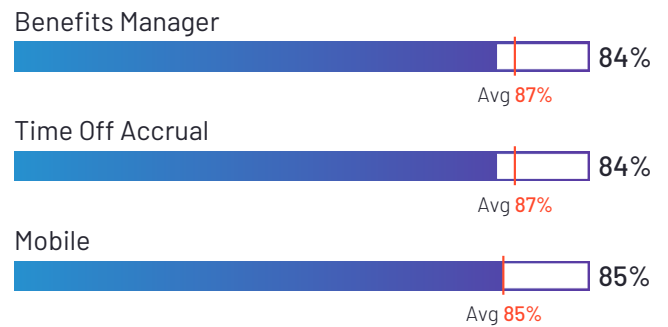
Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
UKG	Weston, FL	1977	13,616	www.ukg.com

QuickBooks Desktop Pro

4.3 ★★★★½ (1,700)

Leader Mid-Market FALL 2023

QuickBooks Desktop Pro has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 95% of users rated it 4 or 5 stars, 87% of users believe it is headed in the right direction, and users said they would be likely to recommend Desktop Pro at a rate of 91%. Desktop Pro is also in the Billing and Accounting categories.

Satisfaction Ratings
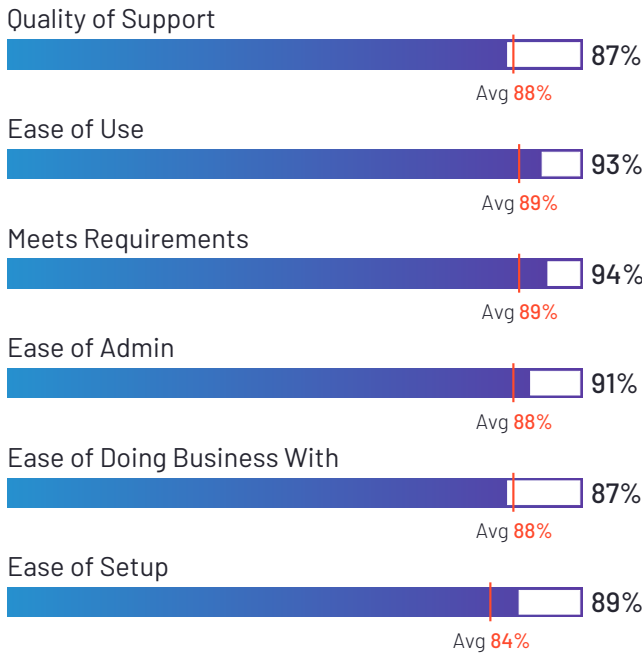
Quality of Support — 87% — Avg 88%

Ease of Use — 93% — Avg 89%

Meets Requirements — 94% — Avg 89%

Ease of Admin — 91% — Avg 88%

Ease of Doing Business With — 87% — Avg 88%

Ease of Setup — 89% — Avg 84%

Top Industries Represented

Industry	Count
Design	13
Accounting	12
Computer Software	6
Education Management	5
Marketing and Advertising	5

Highest-Rated Features

Time Tracking Integration — 97% — Avg 87%

Tax Filing — 97% — Avg 89%

Core HR Integration — 96% — Avg 88%

Lowest-Rated Features

Scalability — 89% — Avg 88%

Performance and Reliability — 90% — Avg 89%

Accounting Integration — 90% — Avg 86%
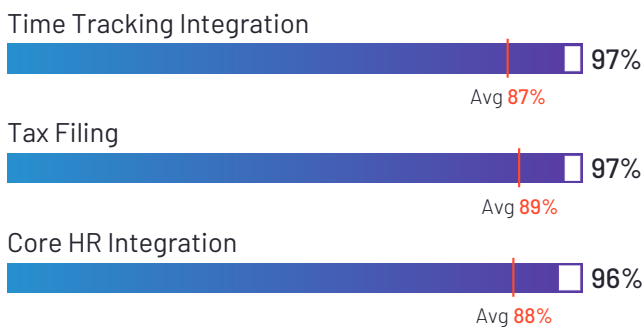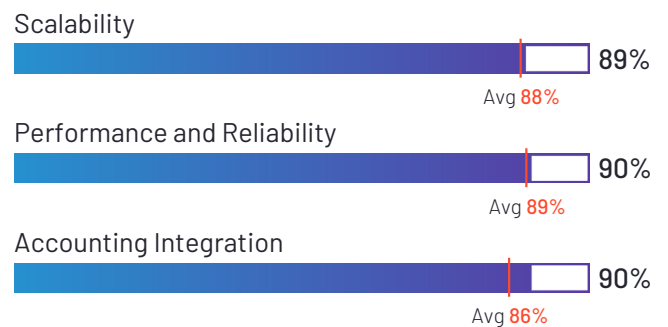
Ownership
Intuit

HQ Location
Mountain View, California

Year Founded
1983

Employees (Listed On Linkedin)
15,847

Company Website
www.intuit.com

Gusto

4.4 ★★★★☆ **(1,397)**

Leader
Mid-Market
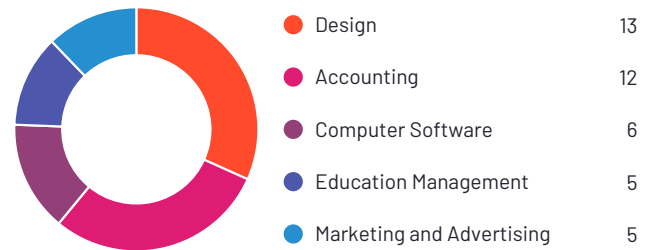FALL 2023

Gusto has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 87% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend Gusto at a rate of 86%. Gusto is also in the Contractor Payments, Benefits Administration, Core HR, and Onboarding categories.

Satisfaction Ratings

Quality of Support **82%** Avg **88%**

Ease of Use **92%** Avg **89%**

Meets Requirements **88%** Avg **89%**

Ease of Admin **86%** Avg **88%**

Ease of Doing Business With **79%** Avg **88%**

Ease of Setup **89%** Avg **84%**

Top Industries Represented

- Computer Software — 17
- Information Technology and Services — 14
- Health, Wellness and Fitness — 6
- Marketing and Advertising — 6
- Accounting — 4

Highest-Rated Features

Direct Deposit **95%** Avg **93%**

Web Portal **93%** Avg **90%**

Payroll Entry **92%** Avg **91%**

Lowest-Rated Features

Scalability **81%** Avg **88%**

Core HR Integration **81%** Avg **88%**

API / Integration **85%** Avg **84%**
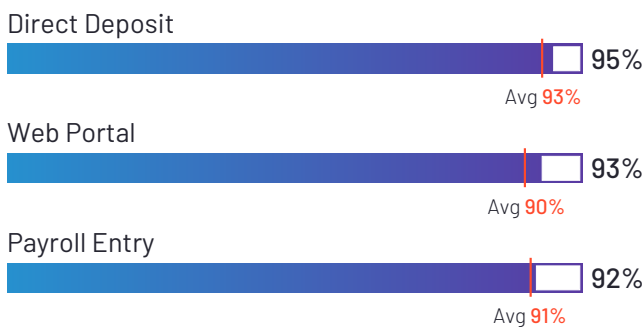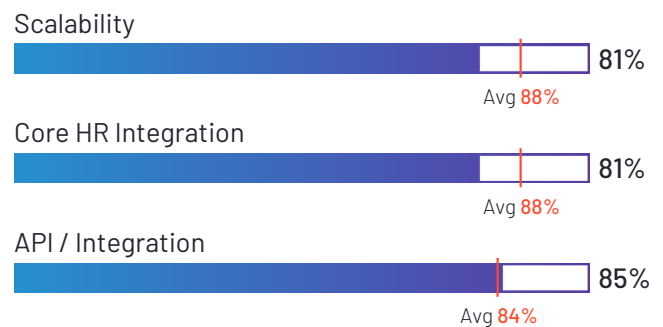
Ownership Gusto

HQ Location San Francisco, CA

Year Founded 2011

Employees (Listed On Linkedin) 2,536

Company Website gusto.com

Justworks
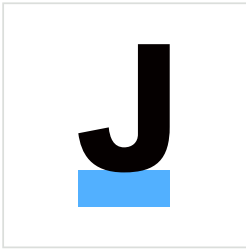
4.6 ★★★★☆ (404)

Leader
Mid-Market
FALL 2023

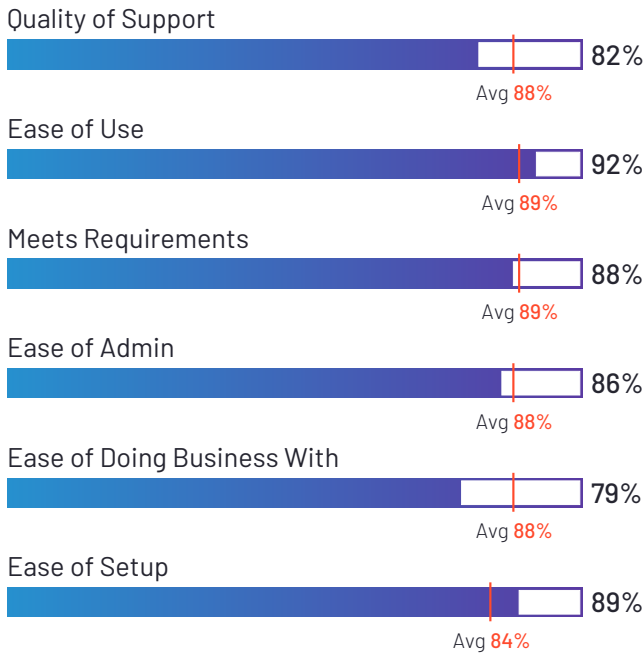Justworks has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 95% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Justworks at a rate of 88%. Justworks is also in the PEO Providers, Benefits Administration, Core HR, Time Tracking, and Global Employment Platforms (GEP) categories.

Satisfaction Ratings
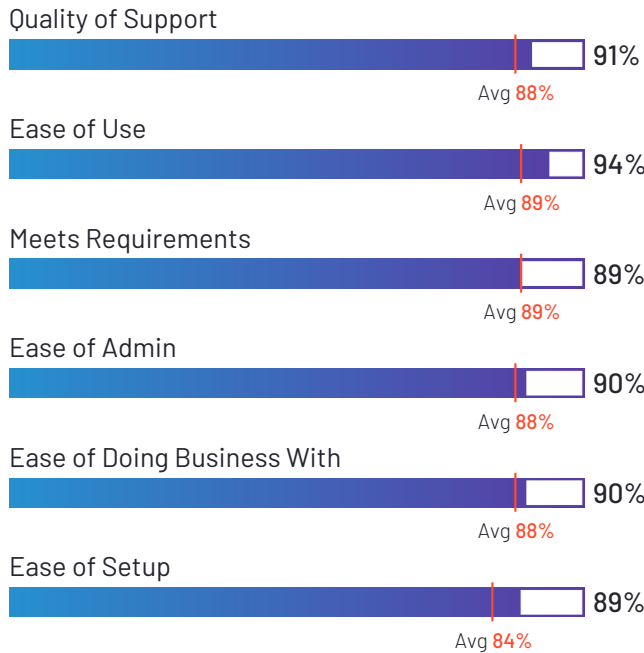
Quality of Support
91%
Avg **88%**

Ease of Use
94%
Avg **89%**

Meets Requirements
89%
Avg **89%**

Ease of Admin
90%
Avg **88%**

Ease of Doing Business With
90%
Avg **88%**

Ease of Setup
89%
Avg **84%**

Top Industries Represented

● Information Technology and Services	9
● Computer Software	7
● Consumer Services	4
● Health, Wellness and Fitness	4
● Internet	4

Highest-Rated Features

Direct Deposit
94%
Avg **93%**

Check/W-2 Printing
91%
Avg **92%**

Benefits Manager
91%
Avg **87%**

Lowest-Rated Features

API / Integration
68%
Avg **84%**

Reporting and Dashboards
78%
Avg **87%**

Core HR Integration
79%
Avg **88%**
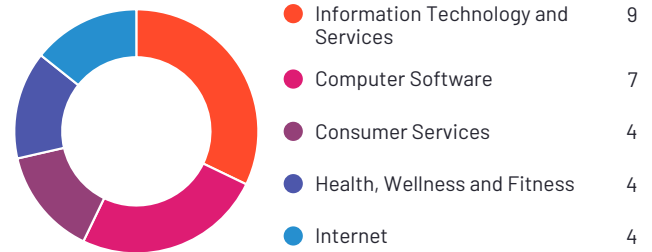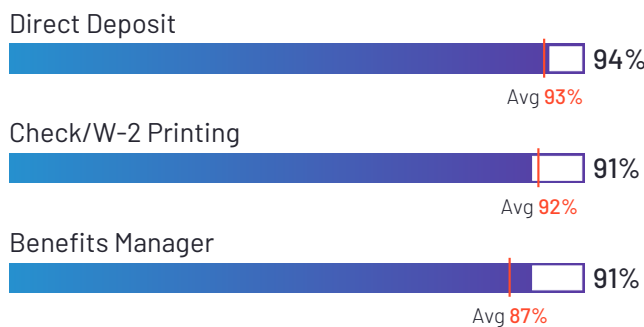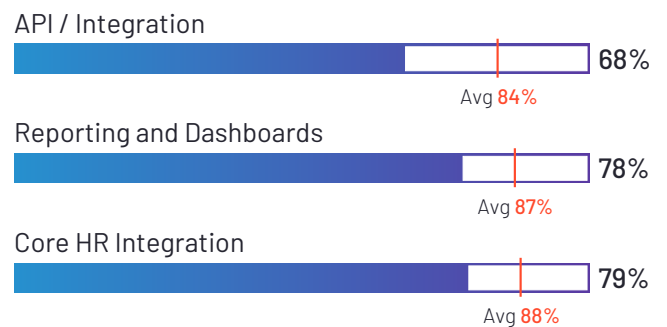
Ownership
Justworks

HQ Location
New York

Year Founded
2012

Employees (Listed On Linkedin)
1,269

Company Website
justworks.com

HROne

4.6 ★★★★☆ (423)

HROne has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 98% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend HROne at a rate of 93%. HROne is also in the Time & Attendance, HR Case Management, Applicant Tracking Systems (ATS), Time Tracking, Core HR, Workforce Management, Performance Management, Human Resource Management Systems, Employee Scheduling, and Absence Management categories.

Satisfaction Ratings

Quality of Support 96% Avg 88%
Ease of Use 95% Avg 89%
Meets Requirements 93% Avg 89%
Ease of Admin 94% Avg 88%
Ease of Doing Business With 94% Avg 88%
Ease of Setup 92% Avg 84%

Top Industries Represented

Information Technology and Services	27
Computer Software	10
Automotive	9
Education Management	7
Financial Services	7

Highest-Rated Features

Approvals 97% Avg 90%
Check/W-2 Delivery 97% Avg 91%
Benefits Manager 95% Avg 87%

Lowest-Rated Features

Accounting Integration 89% Avg 86%
Wage Garnishment 91% Avg 90%
Direct Deposit 93% Avg 93%
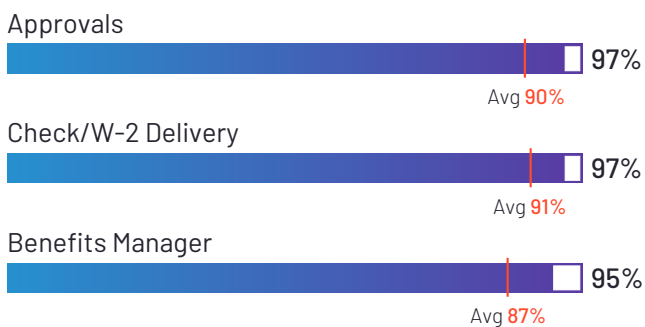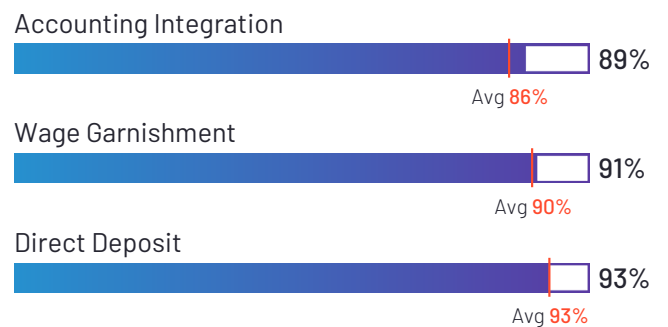
Ownership HROne
HQ Location Noida
Year Founded 2016
Employees (Listed On Linkedin) 205
Company Website hrone.cloud

APS

4.6 ★★★★☆ (665)

High Performer
Mid-Market
FALL 2023

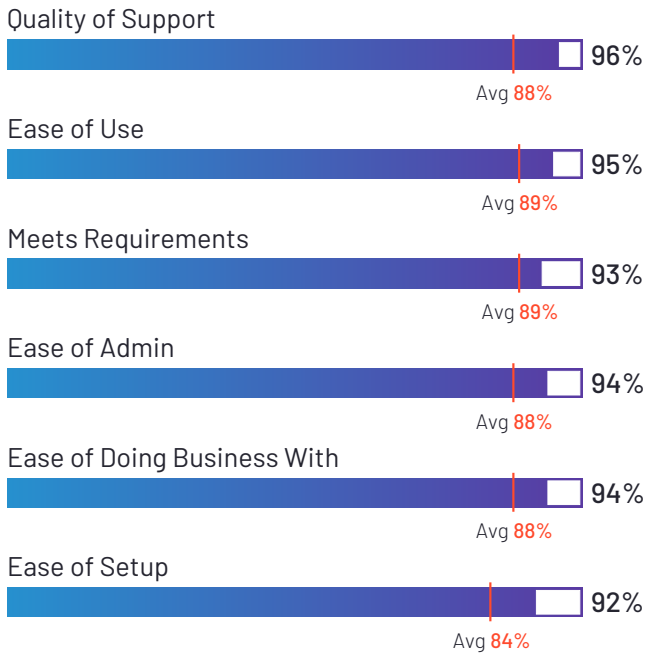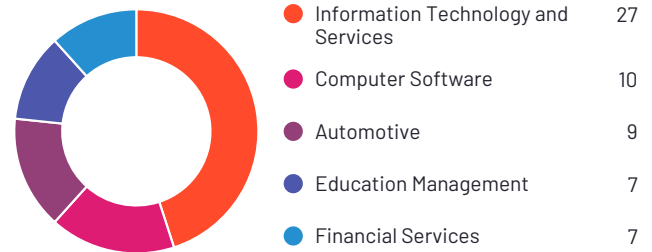APS has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 96% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend APS at a rate of 92%. APS is also in the Healthcare HR, Human Resource Management Systems, Benefits Administration, Core HR, Performance Management, Time Tracking, Workforce Management, Applicant Tracking Systems (ATS), and Onboarding categories.

aps®
Your Workforce Partner

Satisfaction Ratings

Quality of Support
95%
Avg **88%**

Ease of Use
92%
Avg **89%**

Meets Requirements
91%
Avg **89%**

Ease of Admin
92%
Avg **88%**

Ease of Doing Business With
96%
Avg **88%**

Ease of Setup
89%
Avg **84%**

Top Industries Represented

● Hospital & Health Care	33
● Non-Profit Organization Management	31
● Restaurants	20
● Religious Institutions	19
● Accounting	11

Highest-Rated Features

Direct Deposit
97%
Avg **93%**

Check/W-2 Delivery
95%
Avg **91%**

Pre-tax Deductions
95%
Avg **91%**

Lowest-Rated Features

Mobile
88%
Avg **85%**

Time Off Accrual
89%
Avg **87%**

Accounting Integration
90%
Avg **86%**

Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
APS	Shreveport, LA	1996	154	apspayroll.com

Plane

4.6 ★★★★½ (447)

High Performer Mid-Market FALL 2023
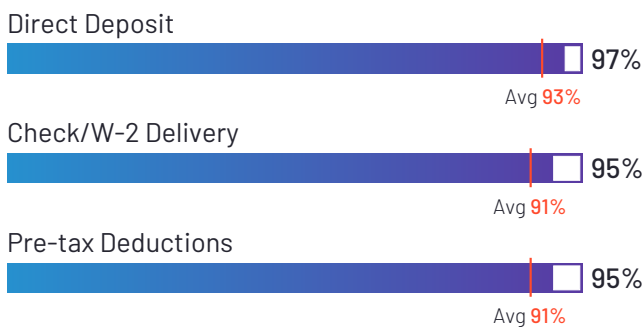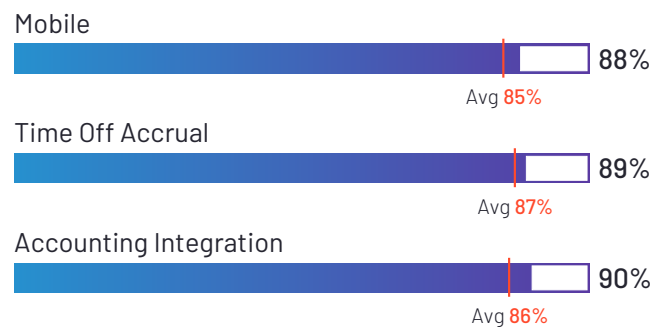
Plane has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 96% of users rated it 4 or 5 stars, 86% of users believe it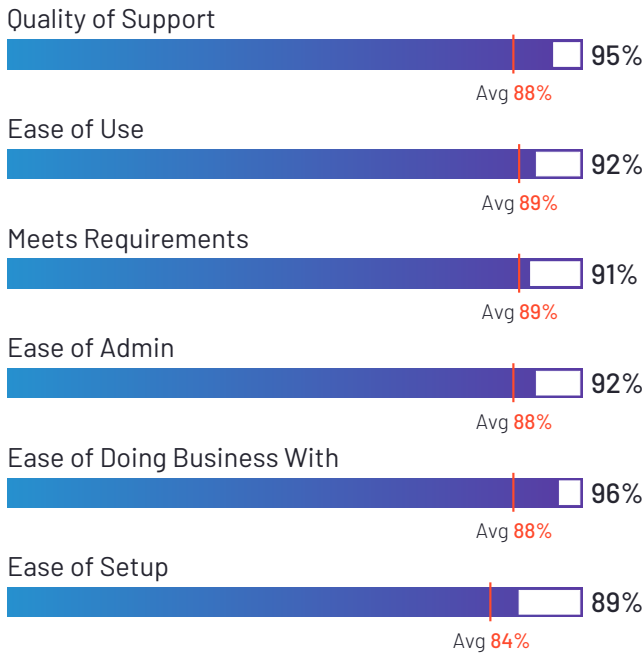 is headed in the right direction, and users said they would be likely to recommend Plane at a rate of 91%. Plane is also in the Contractor Payments, HR Compliance, Multi-Country Payroll, Core HR, Contractor Management, Global Employment Platforms (GEP), and Employer of Record (EOR) categories.

Satisfaction Ratings

Quality of Support — 94%
Avg 88%

Ease of Use — 94%
Avg 89%

Meets Requirements — 92%
Avg 89%

Ease of Admin — 93%
Avg 88%

Ease of Doing Business With — 98%
Avg 88%

Ease of Setup — 95%
Avg 84%

Top Industries Represented

Computer Software	28
Information Technology and Services	17
Marketing and Advertising	5
Human Resources	4
Consumer Services	3

Highest-Rated Features

Performance and Reliability — 92%
Avg 89%

Direct Deposit — 91%
Avg 93%

Payroll Entry — 91%
Avg 91%

Lowest-Rated Features

API / Integration — 78%
Avg 84%

Time Tracking Integration — 78%
Avg 87%

Accounting Integration — 79%
Avg 86%
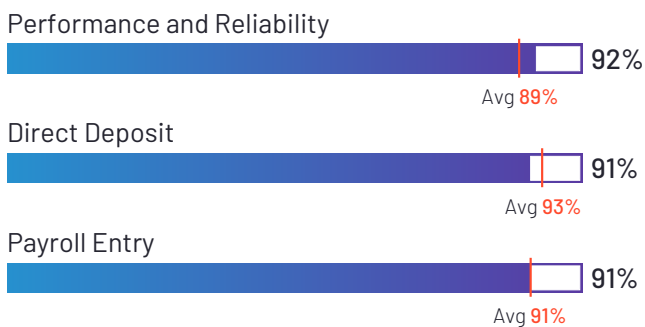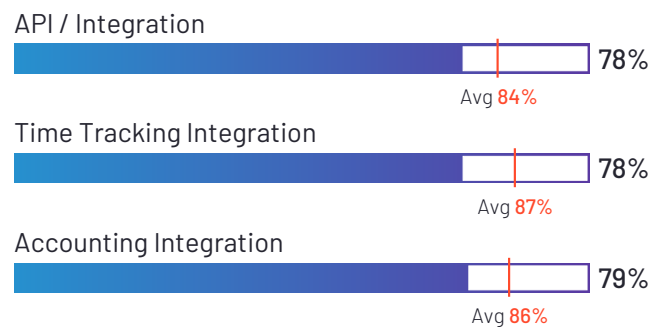
Ownership
Plane

HQ Location
San Francisco, CA

Year Founded
2015

Employees (Listed On Linkedin)
89

Company Website
plane.com

Fingercheck Payroll

4.7 ★★★★⯪ (240)

High Performer Mid-Market FALL 2023

Fingercheck Payroll has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 93% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Fingercheck Payroll at a rate of 95%. Fingercheck Payroll is also in the Time Tracking, Applicant Tracking Systems (ATS), Core HR, Onboarding, and Benefits Administration categories.
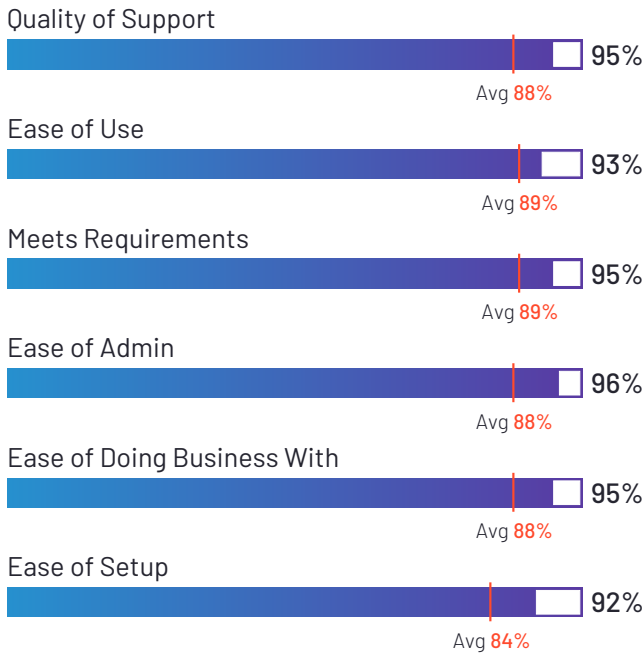
Satisfaction Ratings

Quality of Support
95%
Avg 88%

Ease of Use
93%
Avg 89%

Meets Requirements
95%
Avg 89%

Ease of Admin
96%
Avg 88%

Ease of Doing Business With
95%
Avg 88%

Ease of Setup
92%
Avg 84%

Top Industries Represented

● Construction	12
● Real Estate	5
● Education Management	4
● Hospital & Health Care	4
● Accounting	3

Highest-Rated Features

Tax Calculation
98%
Avg 90%

Check/W-2 Printing
96%
Avg 92%

Pre-tax Deductions
96%
Avg 91%

Lowest-Rated Features

Benefits Manager
90%
Avg 87%

Mobile
90%
Avg 85%

Core HR Integration
92%
Avg 88%
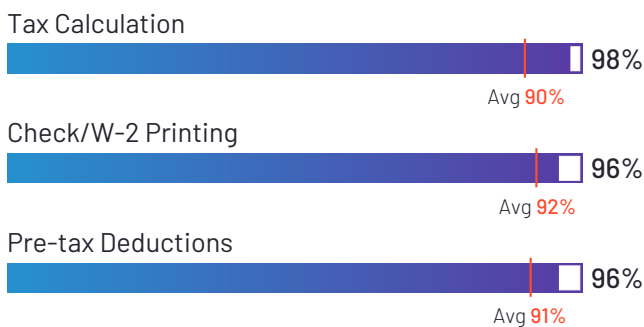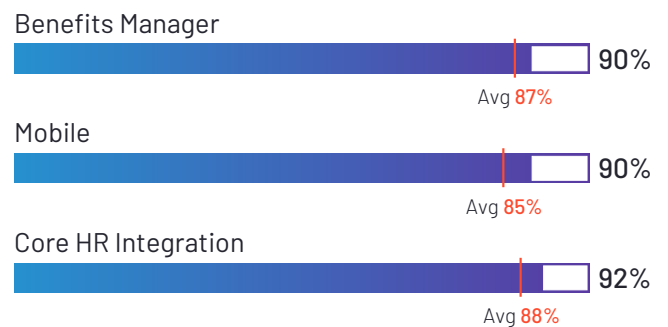
Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Fingercheck	Brooklyn, NY	2013	111	fingercheck.com

Proliant

4.4 ★★★★½ (377)

High Performer Mid-Market FALL 2023

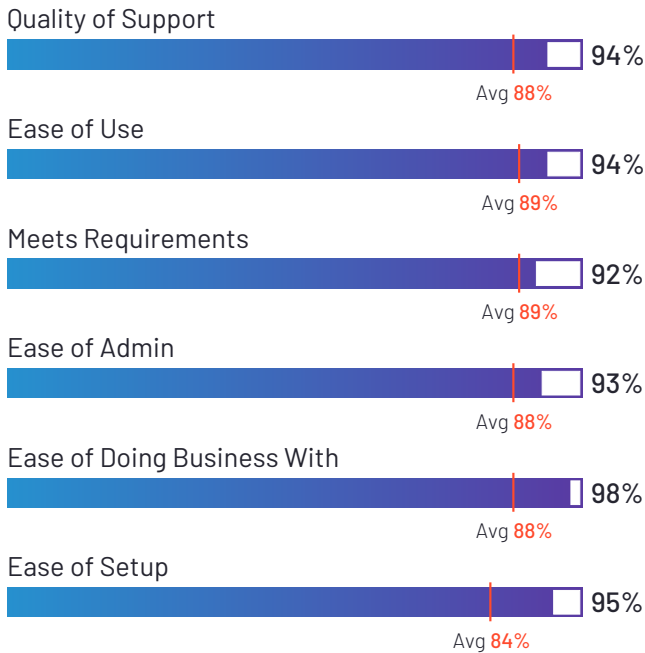Proliant has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 91% of users rated it 4 or 5 stars, 82% of users believe it is headed in the right direction, and users said they would be likely to recommend Proliant at a rate of 88%. Proliant is also in the Earned Wage Access, Time & Attendance, Onboarding, Core HR, and Workforce Management categories.

Satisfaction Ratings

Quality of Support
89%
Avg **88%**

Ease of Use
89%
Avg **89%**

Meets Requirements
89%
Avg **89%**

Ease of Admin
88%
Avg **88%**

Ease of Doing Business With
89%
Avg **88%**

Ease of Setup
86%
Avg **84%**

Top Industries Represented

Restaurants	33
Hospital & Health Care	18
Food & Beverages	15
Construction	9
Human Resources	6

Highest-Rated Features

Direct Deposit
97%
Avg **93%**

Check/W-2 Printing
96%
Avg **92%**

Check/W-2 Delivery
96%
Avg **91%**

Lowest-Rated Features

Time Off Accrual
83%
Avg **87%**

Accounting Integration
84%
Avg **86%**

Scalability
86%
Avg **88%**
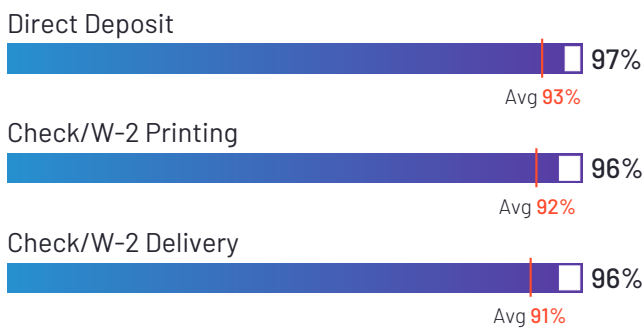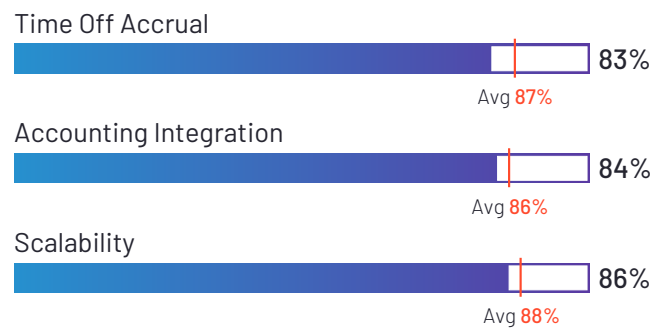
Ownership
Proliant

HQ Location
Atlanta, GA

Year Founded
1993

Employees (Listed On Linkedin)
279

Company Website
proliant.com

EBS PaySuite

4.9 ★★★★★ (15)

High Performer
Mid-Market
FALL 2023

EBS PaySuite has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend EBS PaySuite at a rate of 98%. EBS PaySuite is also in the Applicant Tracking Systems (ATS), Onboarding, Benefits Administration, Core HR, Performance Management, and Time Tracking categories.

Satisfaction Ratings

Quality of Support — 96%
Avg **88%**

Ease of Use — 100%
Avg **89%**

Meets Requirements — 97%
Avg **89%**

Ease of Admin — 98%
Avg **88%**

Ease of Doing Business With — 100%
Avg **88%**

Ease of Setup — 98%
Avg **84%**

Top Industries Represented

Industry	
● Information Technology and Services	2
● Insurance	2
● Accounting	1
● Building Materials	1
● Construction	1

Highest-Rated Features

Scalability — 100%
Avg **88%**

Performance and Reliability — 100%
Avg **89%**

User, Role, and Access Management — 100%
Avg **89%**

Lowest-Rated Features

API / Integration — 94%
Avg **84%**

Time Off Accrual — 97%
Avg **87%**
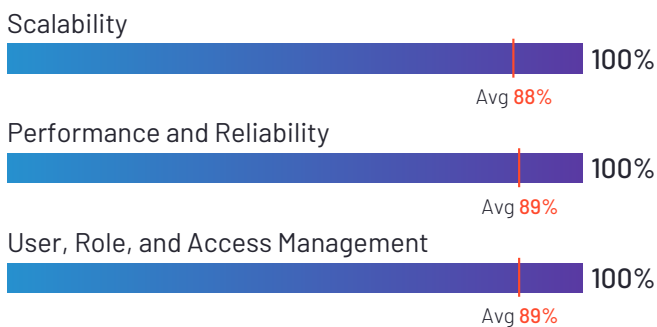
Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Employee Based Systems	Littleton, CO	1985	1,431	www.getebs.com

Multiplier

4.6 ★★★★☆ (421)

High Performer
Mid-Market
FALL 2023

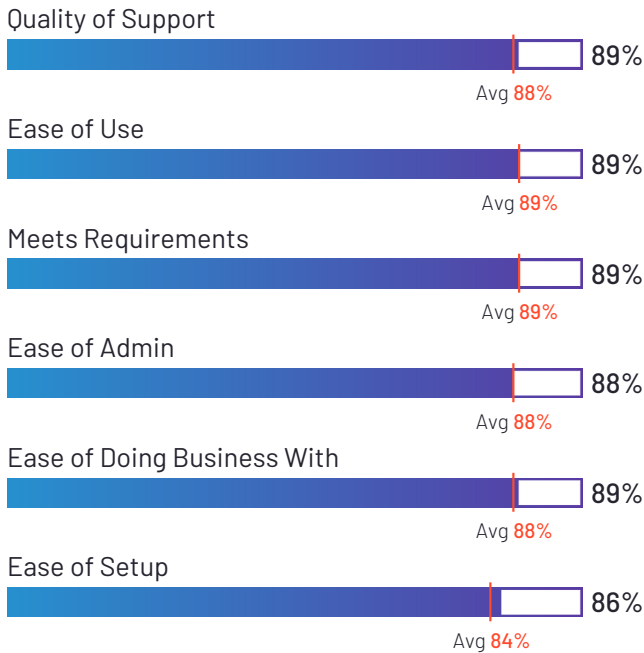Multiplier has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to rec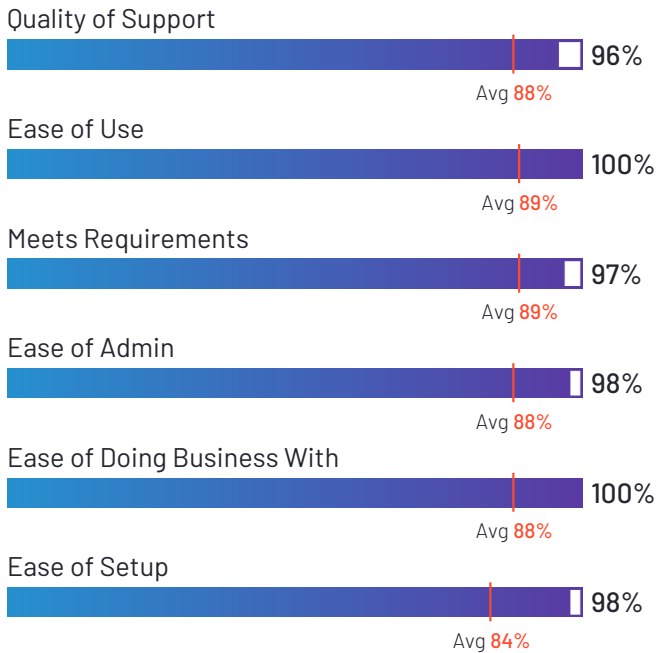ommend Multiplier at a rate of 92%. Multiplier is also in the Multi-Country Payroll, Core HR, Contractor Management, Global Employment Platforms (GEP), and Employer of Record (EOR) categories.

Satisfaction Ratings

Quality of Support
96%
Avg **88%**

Ease of Use
91%
Avg **89%**

Meets Requirements
91%
Avg **89%**

Ease of Admin
94%
Avg **88%**

Ease of Doing Business With
96%
Avg **88%**

Ease of Setup
93%
Avg **84%**

Top Industries Represented

● Information Technology and Services	5
● Computer Software	4
● Education Management	3
● Financial Services	3
● Internet	3

Highest-Rated Features

Approvals
88%
Avg **90%**

Direct Deposit
87%
Avg **93%**

Pre-tax Deductions
87%
Avg **91%**

Lowest-Rated Features

API / Integration
71%
Avg **84%**

Accounting Integration
73%
Avg **86%**

Check/W-2 Printing
76%
Avg **92%**
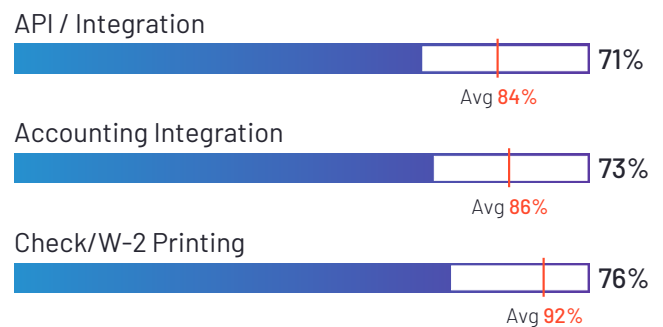
Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Multiplier	Singapore	2020	479	usemultiplier.com

EPAY HCM
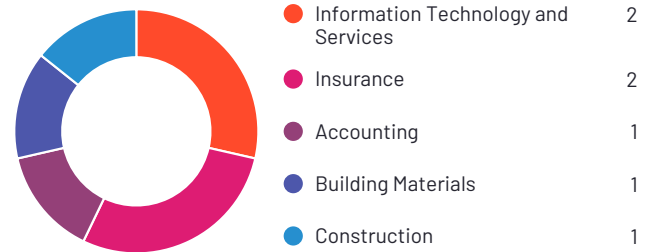
4.7 ★★★★½ (160)

High Performer
Mid-Market
FALL 2023

EPAY HCM has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 95% of users believe it is headed in th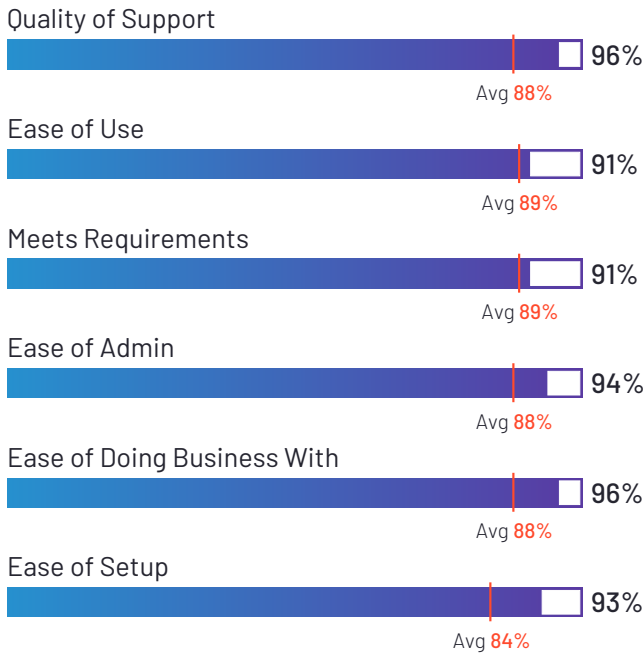e right direction, and users said they would be likely to recommend EPAY HCM at a rate of 94%. EPAY HCM is also in the Time Tracking, Core HR, Workforce Management, Applicant Tracking Systems (ATS), Performance Management, Onboarding, Benefits Administration, Corporate Learning Management Systems, Human Resource Management Systems, and Time & Attendance categories.

Satisfaction Ratings

Quality of Support — 93% (Avg 88%)

Ease of Use — 91% (Avg 89%)

Meets Requirements — 91% (Avg 89%)

Ease of Admin — 95% (Avg 88%)

Ease of Doing Business With — 95% (Avg 88%)

Ease of Setup — 94% (Avg 84%)

Top Industries Represented

Industry	Count
Facilities Services	9
Airlines/ Aviation	2
Environmental Services	2
Health, Wellness and Fitness	2
Hospital & Health Care	2

Highest-Rated Features

Check/W-2 Printing — 94% (Avg 92%)

Tax Calculation — 93% (Avg 90%)

Direct Deposit — 93% (Avg 93%)

Lowest-Rated Features

Mobile — 80% (Avg 85%)

Tax Filing — 84% (Avg 89%)

Time Off Accrual — 86% (Avg 87%)
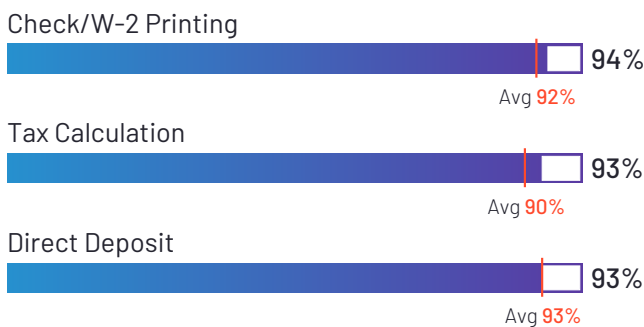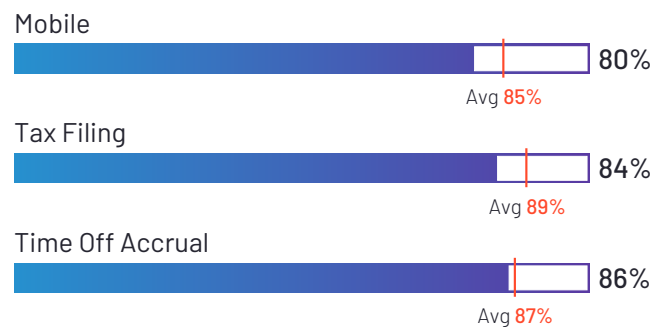
Ownership
EPAY Systems

HQ Location
Chicago, IL

Year Founded
2001

Employees (Listed On Linkedin)
112

Company Website
epaysystems.com

Netchex

4.7 ★★★★½ (75)

High Performer
Mid-Market
FALL 2023

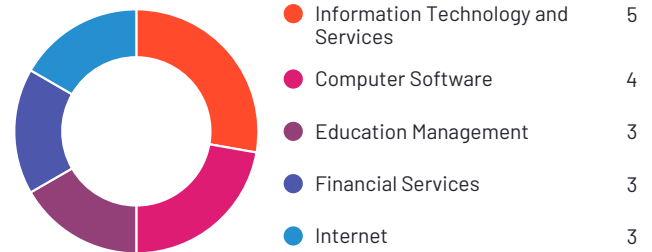Netchex has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars,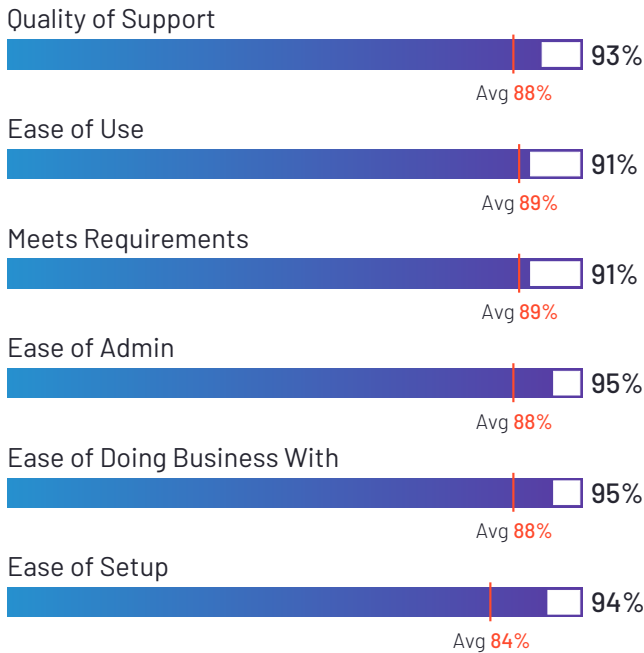 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Netchex at a rate of 96%. Netchex is also in the Core HR, Benefits Administration, Employee Scheduling, Time & Attendance, Workforce Management, and HR Compliance categories.

Satisfaction Ratings

Quality of Support
95%
Avg **88%**

Ease of Use
92%
Avg **89%**

Meets Requirements
93%
Avg **89%**

Ease of Admin
90%
Avg **88%**

Ease of Doing Business With
98%
Avg **88%**

Ease of Setup
81%
Avg **84%**

Top Industries Represented

● Automotive	12
● Hospitality	8
● Hospital & Health Care	4
● Restaurants	3
● Banking	2

Highest-Rated Features

Time Tracking Integration
100%
Avg **87%**

Check/W-2 Delivery
100%
Avg **91%**

Expense Reimbursement
100%
Avg **89%**

Lowest-Rated Features

Benefits Manager
84%
Avg **87%**

Core HR Integration
86%
Avg **88%**

Time Off Accrual
87%
Avg **87%**
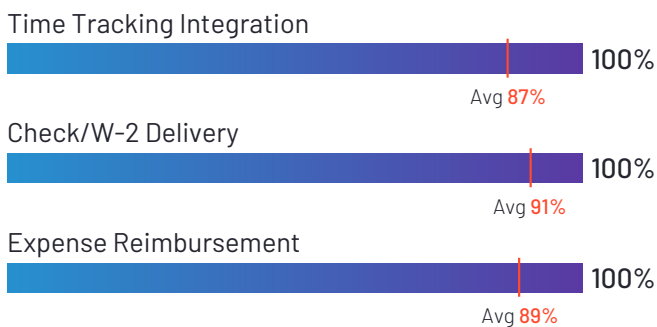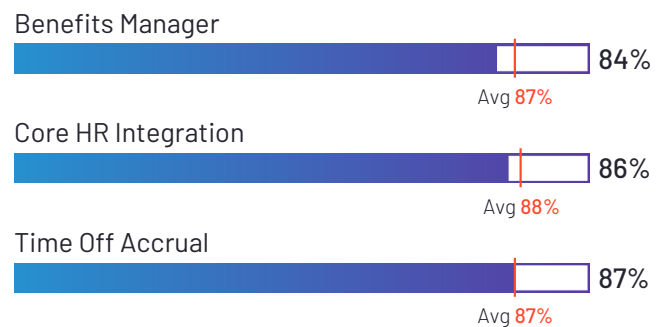
Ownership
Netchex

HQ Location
Covington, LA

Year Founded
2003

Employees (Listed On Linkedin)
276

Company Website
netchexonline.com

Checkwriters

4.6 ★★★★☆ (94)

High Performer
Mid-Market
FALL 2023

Checkwriters has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Checkwriter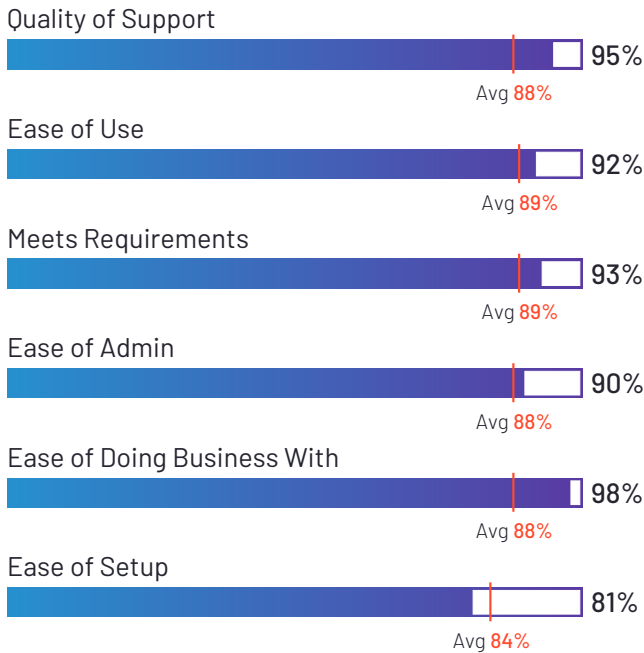s at a rate of 93%. Checkwriters is also in the Benefits Support, Onboarding, Applicant Tracking Systems (ATS), Benefits Administration, Time Tracking, Core HR, and Performance Management categories.
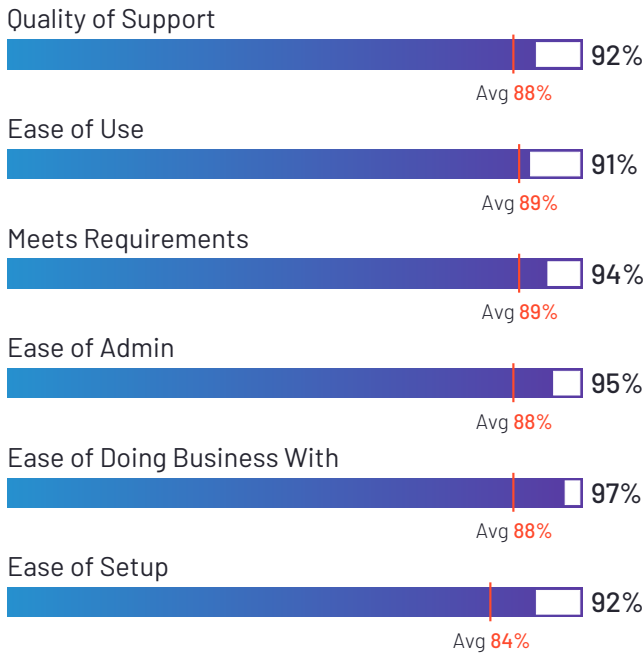
Satisfaction Ratings

Quality of Support
92%
Avg **88%**

Ease of Use
91%
Avg **89%**

Meets Requirements
94%
Avg **89%**

Ease of Admin
95%
Avg **88%**

Ease of Doing Business With
97%
Avg **88%**

Ease of Setup
92%
Avg **84%**

Top Industries Represented

● Primary/ Secondary Education	12
● Education Management	7
● Non-Profit Organization Management	2
● Building Materials	1
● Construction	1

Highest-Rated Features

Direct Deposit
97%
Avg **93%**

Wage Garnishment
96%
Avg **90%**

Performance and Reliability
95%
Avg **89%**

Lowest-Rated Features

Time Tracking Integration
82%
Avg **87%**

Accounting Integration
83%
Avg **86%**

Web Portal
87%
Avg **90%**
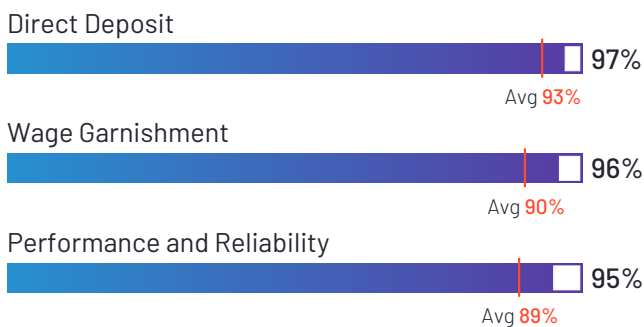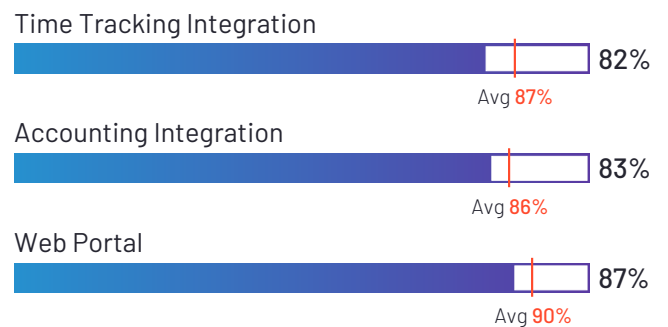
Ownership
Checkwriters

HQ Location
Northampton, Massachusetts

Year Founded
1989

Employees (Listed On Linkedin)
64

Company Website
checkwriters.com

isolved by PNI•HCM

4.7 ⭐⭐⭐⭐½ (12)

High Performer Mid-Market FALL 2023

isolved by PNI•HCM has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 90% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend isolved by PNI•HCM at a rate of 93%.

Satisfaction Ratings
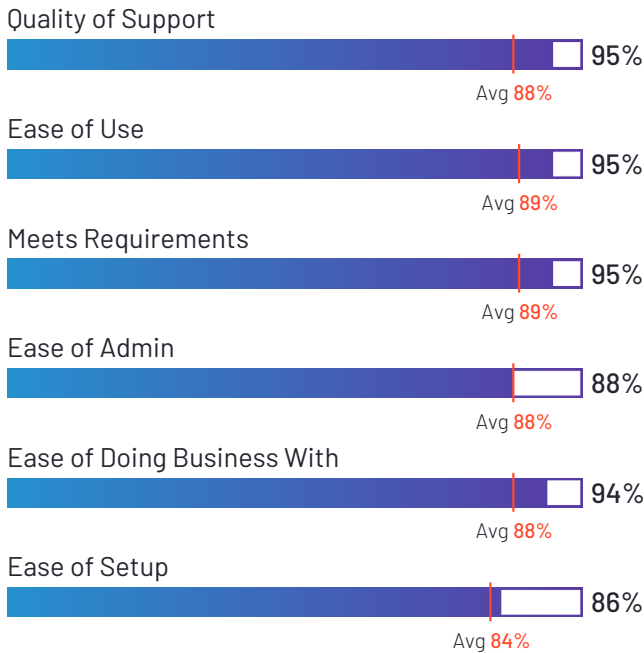
Quality of Support
95%
Avg 88%

Ease of Use
95%
Avg 89%

Meets Requirements
95%
Avg 89%

Ease of Admin
88%
Avg 88%

Ease of Doing Business With
94%
Avg 88%

Ease of Setup
86%
Avg 84%

Top Industries Represented

Industry	Count
Consulting	4
Computer & Network Security	1
Education Management	1
Government Relations	1
Research	1

Highest-Rated Features

Performance and Reliability
98%
Avg 89%

Direct Deposit
97%
Avg 93%

Payroll Entry
97%
Avg 91%

Lowest-Rated Features

Mobile
77%
Avg 85%

Time Tracking Integration
83%
Avg 87%

Time Off Accrual
86%
Avg 87%
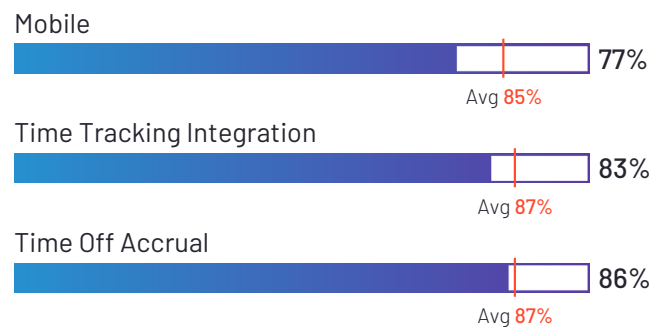
Ownership
Payroll Network, Inc. (PNI)

HQ Location
Rockville, Maryland

Year Founded
1998

Employees (Listed On Linkedin)
163

Company Website
www.pnihcm.com

PrimePay

4.4 ★★★★½ (58)

High Performer
Mid-Market
FALL 2023

PrimePay has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 80% of users rated it 4 or 5 stars, 75% of users believe it is headed in the right direction, and users said they would be likely to recommend PrimePay at a rate of 89%. PrimePay is also in the Benefits Administration, Core HR, and Time & Attendance categories.

Satisfaction Ratings

Quality of Support — 82% — Avg 88%

Ease of Use — 90% — Avg 89%

Meets Requirements — 89% — Avg 89%

Ease of Admin — 91% — Avg 88%

Ease of Doing Business With — 91% — Avg 88%

Ease of Setup — 86% — Avg 84%

Top Industries Represented

Industry	Count
Food Production	2
Hospital & Health Care	2
Computer & Network Security	1
Computer Software	1
Construction	1

Highest-Rated Features

User, Role, and Access Management — 96% — Avg 89%

Direct Deposit — 96% — Avg 93%

Check/W-2 Delivery — 95% — Avg 91%

Lowest-Rated Features

Accounting Integration — 80% — Avg 86%

Core HR Integration — 80% — Avg 88%

Time Off Accrual — 83% — Avg 87%
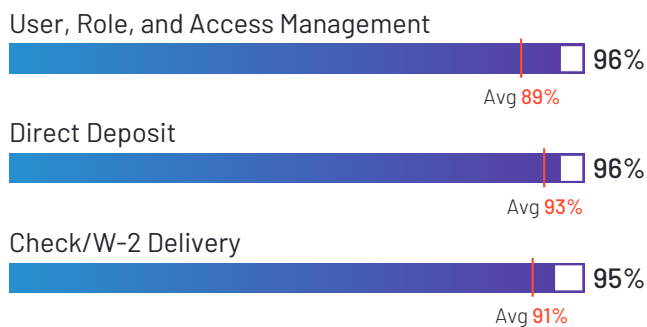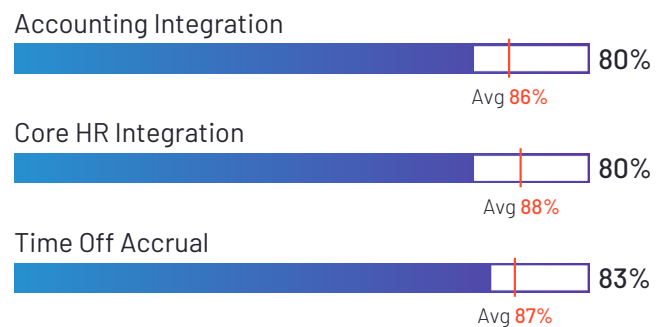
Ownership PrimePay

HQ Location West Chester, PA

Year Founded 1986

Employees (Listed On Linkedin) 574

Company Website primepay.com

Greenshades

4.3 ★★★★½ (40)

High Performer
Mid-Market
FALL 2023

Greenshades has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 87% of users rated it 4 or 5 stars, 90% of users believe it is headed in the right direction, and users said the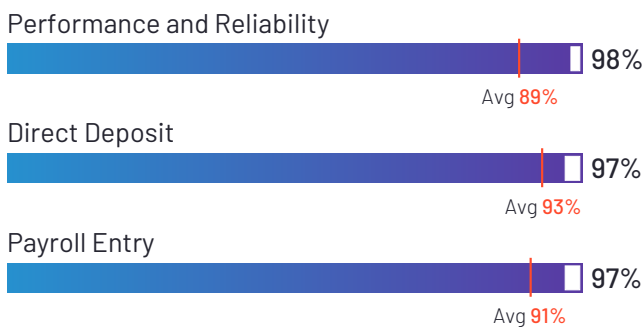y would be likely to recommend Greenshades at a rate of 88%. Greenshades is also in the Benefits Administration and Benefits Support categories.

Satisfaction Ratings

Quality of Support
92%
Avg 88%

Ease of Use
92%
Avg 89%

Meets Requirements
93%
Avg 89%

Ease of Admin
89%
Avg 88%

Ease of Doing Business With
95%
Avg 88%

Ease of Setup
87%
Avg 84%

Top Industries Represented

Higher Education		6
Staffing and Recruiting		3
Government Administration		2
Hospital & Health Care		2
Non-Profit Organization Management		2

Highest-Rated Features

API / Integration
100%
Avg 84%

Direct Deposit
98%
Avg 93%

Expense Reimbursement
97%
Avg 89%

Lowest-Rated Features

Approvals
79%
Avg 90%

Wage Garnishment
89%
Avg 90%

Payroll Entry
90%
Avg 91%
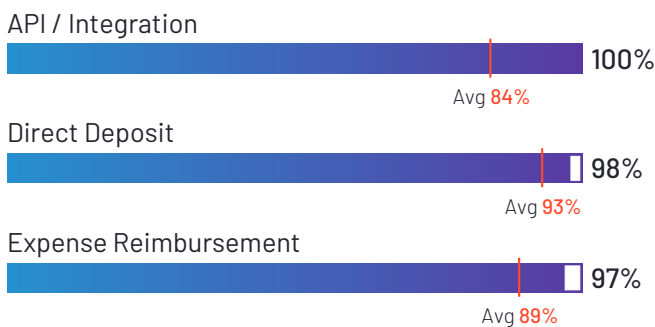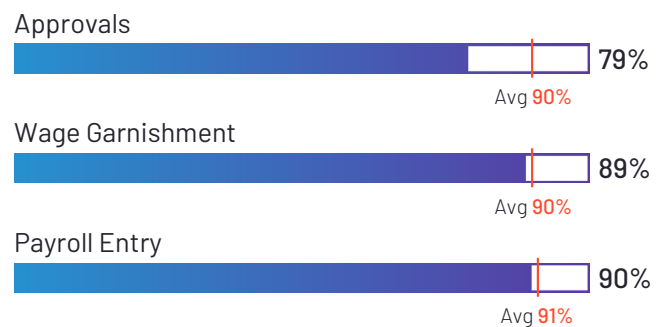
Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Greenshades Software	Jacksonville, FL	2002	162	go.greenshades.com

Employment Hero

4.6 ★★★★½ (123)

High Performer Mid-Market FALL 2023

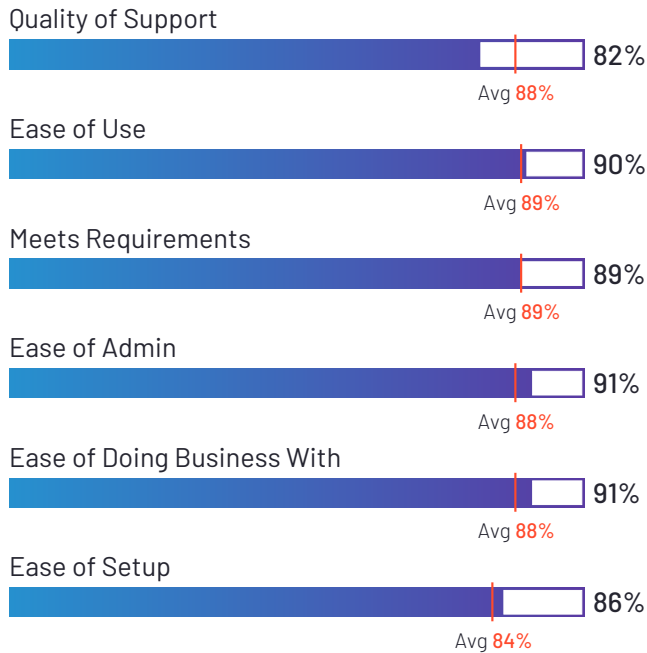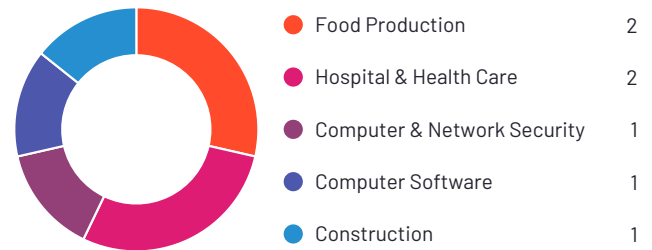Employment Hero has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Employment Hero at a rate of 91%. Employment Hero is also in the Vaccine Tracking, Time & Attendance, Employee Recognition, HR Analytics, Onboarding, Applicant Tracking Systems (ATS), Employee Engagement, Core HR, Workforce Management, Performance Management, Corporate Learning Management Systems, Benefits Administration, Global Employment Platforms (GEP), and Employer of Record (EOR) categories.

Satisfaction Ratings

Quality of Support
79%
Avg **88%**

Ease of Use
91%
Avg **89%**

Meets Requirements
85%
Avg **89%**

Ease of Admin
90%
Avg **88%**

Ease of Doing Business With
85%
Avg **88%**

Ease of Setup
82%
Avg **84%**

Top Industries Represented

● Hospital & Health Care	5
● Construction	4
● Financial Services	2
● Food Production	2
● Health, Wellness and Fitness	2

Highest-Rated Features

Wage Garnishment
98%
Avg **90%**

Pre-tax Deductions
95%
Avg **91%**

Tax Filing
94%
Avg **89%**

Lowest-Rated Features

Time Tracking Integration
76%
Avg **87%**

API / Integration
80%
Avg **84%**

Expense Reimbursement
84%
Avg **89%**
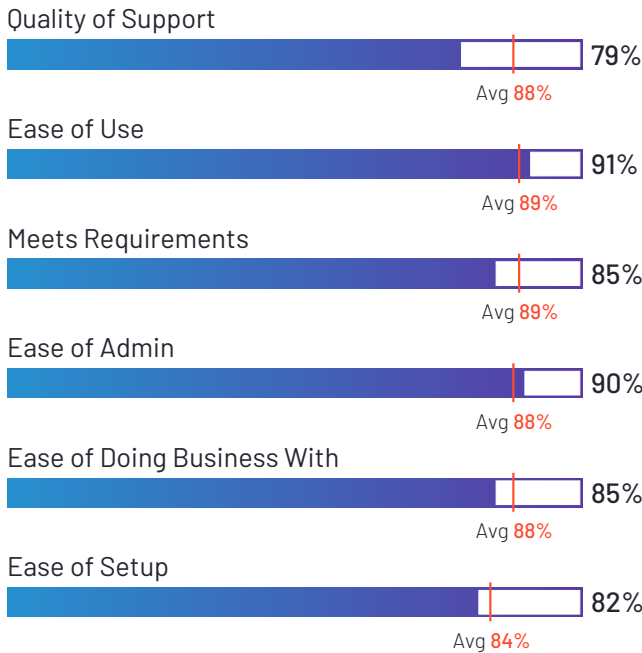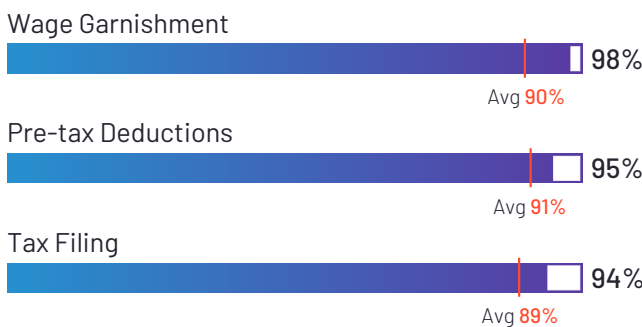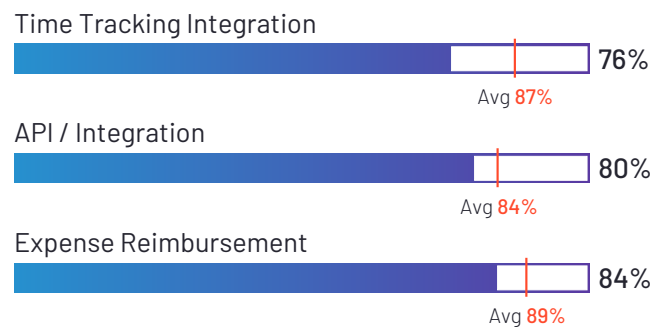
Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Employment Hero	Sydney, NSW	2014	736	employmenthero.com

Patriot Payroll

4.8 ⭐⭐⭐⭐⭐ (504)

🏅 High Performer Mid-Market FALL 2023

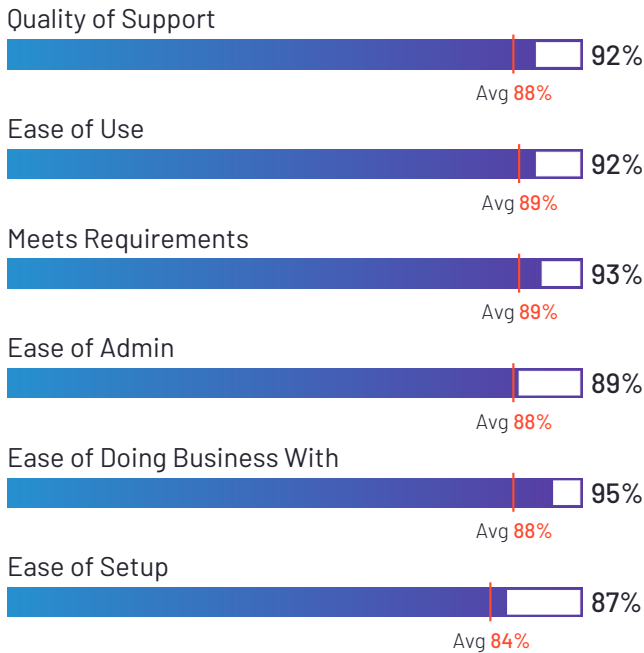Patriot Payroll has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Patriot Payroll at a rate of 99%. Patriot Payroll is also in the Contractor Payments category.

Satisfaction Ratings
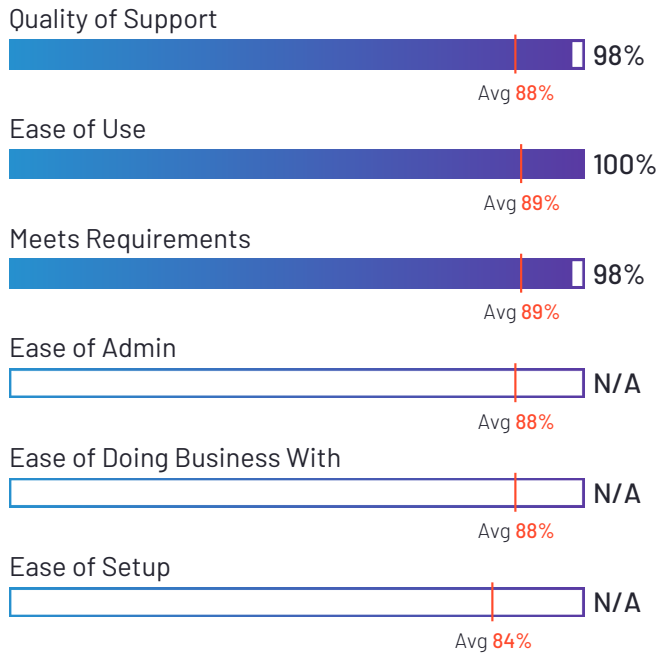
Quality of Support — **98%**
Avg **88%**

Ease of Use — **100%**
Avg **89%**

Meets Requirements — **98%**
Avg **89%**

Ease of Admin — **N/A**
Avg **88%**

Ease of Doing Business With — **N/A**
Avg **88%**

Ease of Setup — **N/A**
Avg **84%**

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented

🔴 Real Estate	2
🔴 Staffing and Recruiting	2
🔴 Civic & Social Organization	1
🔵 Education Management	1
🔵 Higher Education	1

Highest-Rated Features

Performance and Reliability — **100%**
Avg **89%**

Check/W-2 Printing — **100%**
Avg **92%**

Pre-tax Deductions — **100%**
Avg **91%**

Lowest-Rated Features

Direct Deposit — **83%**
Avg **93%**

Mobile — **89%**
Avg **85%**

Automatic Tax Payment — **89%**
Avg **90%**
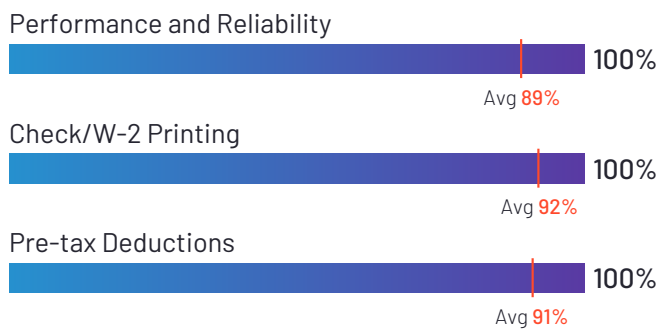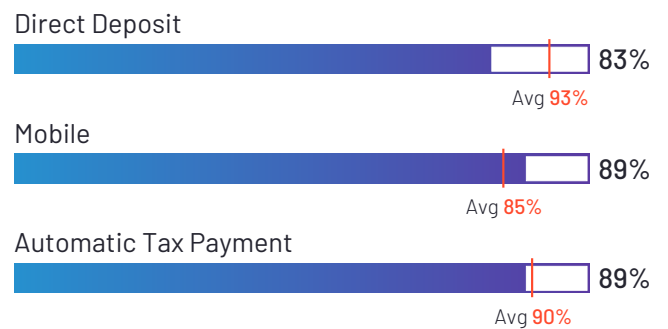
Ownership
Patriot Software

HQ Location
Canton, OH

Year Founded
2002

Employees (Listed On Linkedin)
151

Company Website
patriotsoftware.com

Fuse Workforce Management

4.7 ★★★★½ (51)

High Performer
Mid-Market
FALL 2023

Fuse Workforce Management has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Fuse at a rate of 96%. Fuse is also in the Time Tracking, Core HR, Workforce Management, and Time & Attendance categories.

Satisfaction Ratings

Quality of Support
98%
Avg **88%**

Ease of Use
90%
Avg **89%**

Meets Requirements
92%
Avg **89%**

Ease of Admin
90%
Avg **88%**

Ease of Doing Business With
97%
Avg **88%**

Ease of Setup
84%
Avg **84%**

Top Industries Represented

● Hospital & Health Care	4
● Fund-Raising	3
● Construction	2
● Accounting	1
● Airlines/ Aviation	1

Highest-Rated Features

Check/W-2 Printing
97%
Avg **92%**

Check/W-2 Delivery
97%
Avg **91%**

Tax Calculation
97%
Avg **90%**

Lowest-Rated Features

Core HR Integration
88%
Avg **88%**

Expense Reimbursement
88%
Avg **89%**

Time Off Accrual
90%
Avg **87%**
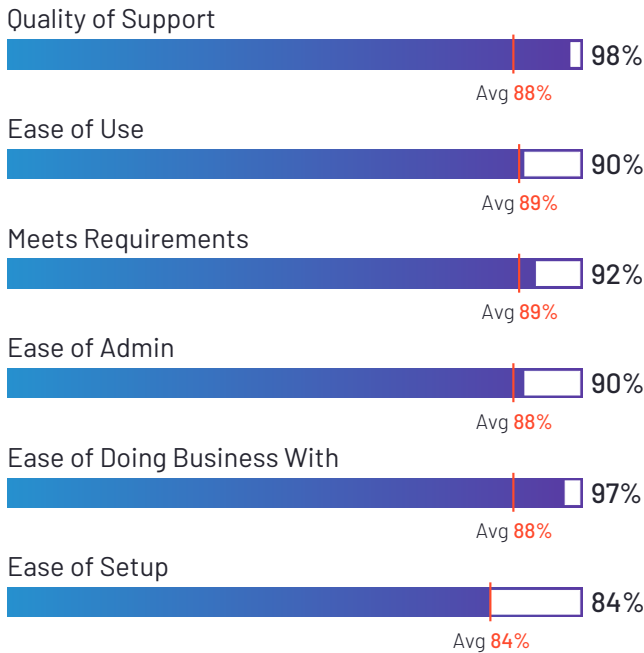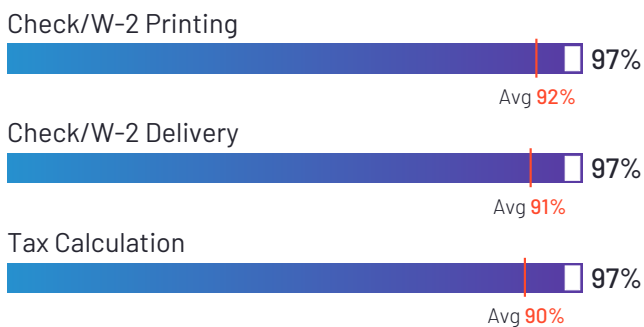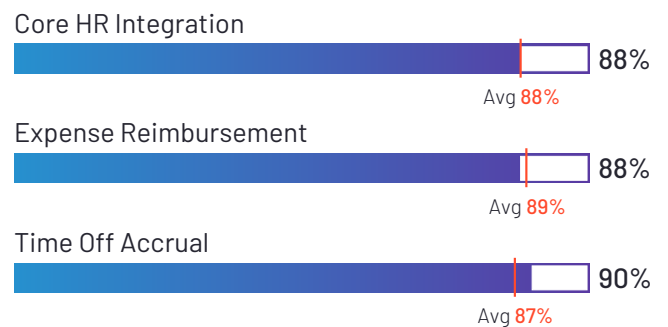
Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Fuse Workforce Management	Delray Beach, FL	2003	10	fuseworkforce.com

Paypro Workforce Management

4.6 ★★★★☆ (38)

High Performer
Mid-Market
FALL 2023

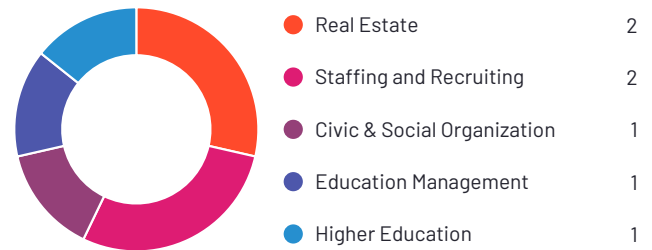Paypro Workforce Management has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 96% of users rated it 4 or 5 stars, 74% of users believe it is headed in the right direction, and users said they would be likely to recommend Paypro Workforce Management at a rate of 90%. Paypro Workforce Management is also in the Time Tracking, Core HR, Workforce Management, and Time & Attendance categories.

Satisfaction Ratings

Quality of Support
96%
Avg **88%**

Ease of Use
84%
Avg **89%**

Meets Requirements
90%
Avg **89%**

Ease of Admin
93%
Avg **88%**

Ease of Doing Business With
95%
Avg **88%**

Ease of Setup
83%
Avg **84%**

Top Industries Represented

● Non-Profit Organization Management	3
● Computer Software	2
● Electrical/ Electronic Manufacturing	2
● Individual & Family Services	2
● Packaging and Containers	2

Highest-Rated Features

Check/W-2 Printing
98%
Avg **92%**

Core HR Integration
98%
Avg **88%**

Automatic Tax Payment
96%
Avg **90%**

Lowest-Rated Features

Benefits Manager
89%
Avg **87%**

Time Tracking Integration
90%
Avg **87%**

Time Off Accrual
91%
Avg **87%**
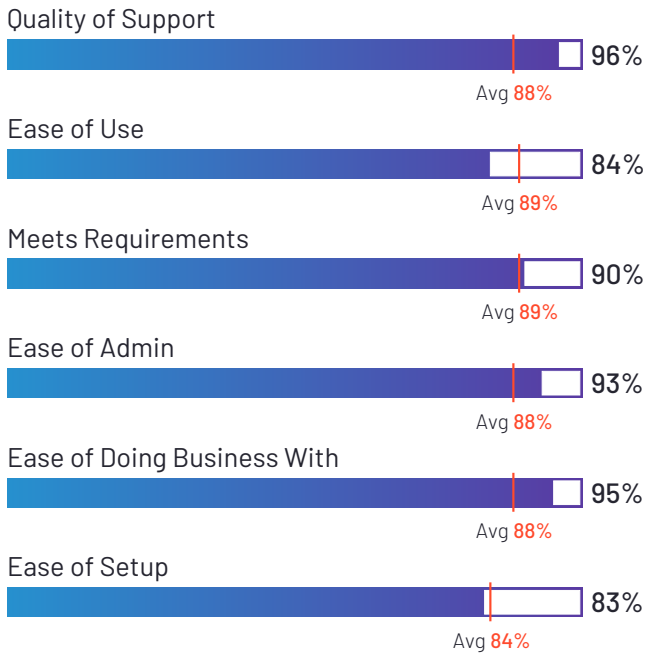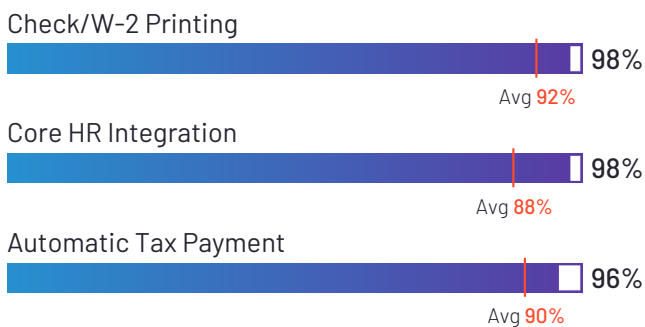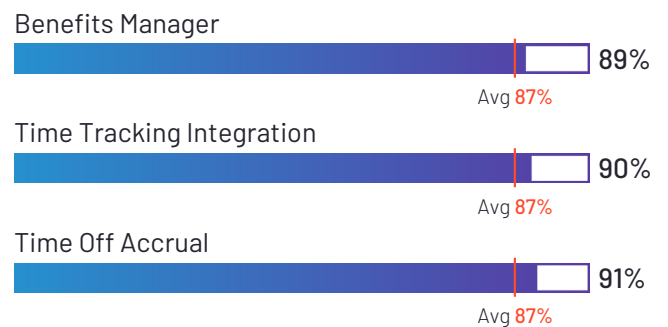
Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Paypro Workforce Management	Hauppauge, New York	1992	50	payprocorp.com

247HRM

4.4 ★★★★½ (177)

High Performer
Mid-Market
FALL 2023

247HRM has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend 247HRM at a rate of 89%. 247HRM is also in the Expense Management, Core HR, Performance Management, Absence Management, and Time Tracking categories.

Satisfaction Ratings

Quality of Support — **94%**
Avg **88%**

Ease of Use — **91%**
Avg **89%**

Meets Requirements — **88%**
Avg **89%**

Ease of Admin — **90%**
Avg **88%**

Ease of Doing Business With — **91%**
Avg **88%**

Ease of Setup — **88%**
Avg **84%**

Top Industries Represented

●	Information Technology and Services	18
●	Automotive	9
●	Computer Software	9
●	Hospital & Health Care	5
●	Construction	3

Highest-Rated Features

Payroll Entry — **90%**
Avg **91%**

Approvals — **89%**
Avg **90%**

Web Portal — **89%**
Avg **90%**

Lowest-Rated Features

Mobile — **80%**
Avg **85%**

Accounting Integration — **81%**
Avg **86%**

API / Integration — **82%**
Avg **84%**
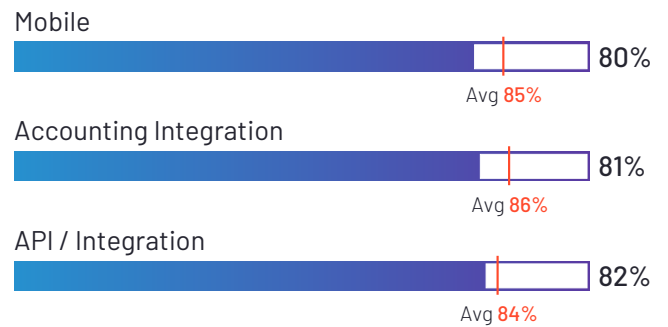
Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
247HRM	Hyderabad, Telangana	2000	12	www.247hrm.com

Pento

4.8 ★★★★★ (30)

High Performer
Mid-Market
FALL 2023
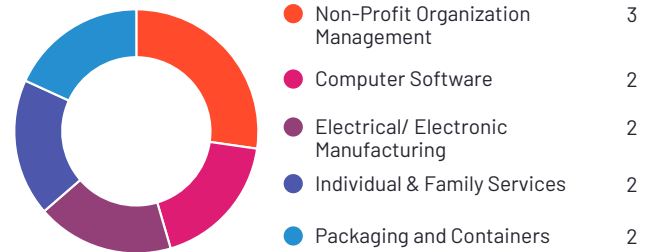
Pento has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Pento at a rate of 95%.

Satisfaction Ratings

Quality of Support
97%
Avg 88%

Ease of Use
97%
Avg 89%

Meets Requirements
91%
Avg 89%

Ease of Admin
94%
Avg 88%

Ease of Doing Business With
95%
Avg 88%

Ease of Setup
80%
Avg 84%

Top Industries Represented

Industry	Count
● Computer Software	5
● Financial Services	4
● Information Technology and Services	4
● Food & Beverages	1
● Logistics and Supply Chain	1

Highest-Rated Features

Direct Deposit
99%
Avg 93%

Payroll Entry
98%
Avg 91%

Pre-tax Deductions
98%
Avg 91%

Lowest-Rated Features

Check/W-2 Printing
83%
Avg 92%

Check/W-2 Delivery
83%
Avg 91%

Reporting and Dashboards
84%
Avg 87%

Ownership
Pento

Year Founded
2016

Employees (Listed On Linkedin)
60

Company Website
www.pento.io

SunFish Workplaze

4.5 ⭐⭐⭐⭐⯪ (62)

High Performer Mid-Market FALL 2023

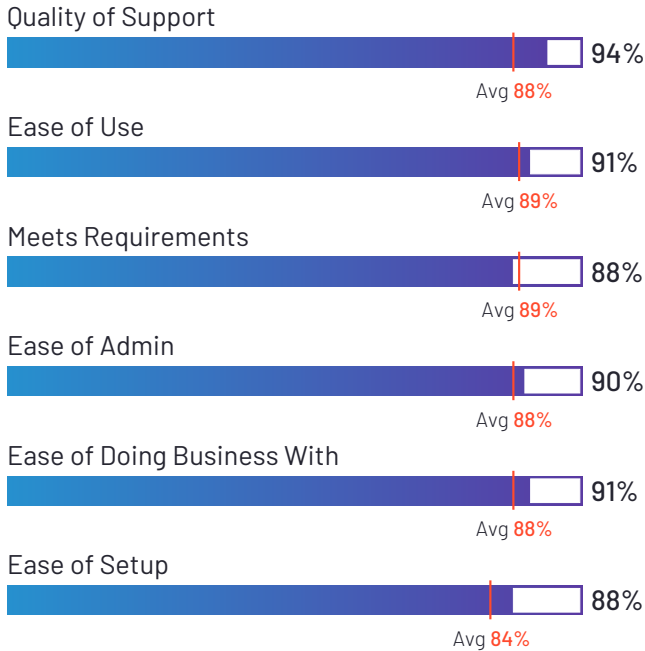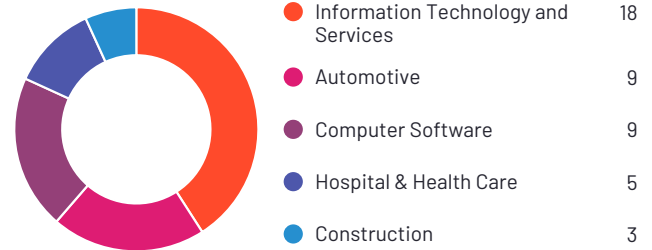SunFish Workplaze has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend SunFish Workplaze at a rate of 85%. SunFish Workplaze is also in the Recruitment Platforms, Absence Management, Time & Attendance, Corporate Learning Management Systems, Core HR, Performance Management, and Human Resource Management Systems categories.

Satisfaction Ratings

Quality of Support
92%
Avg 88%

Ease of Use
92%
Avg 89%

Meets Requirements
94%
Avg 89%

Ease of Admin
90%
Avg 88%

Ease of Doing Business With
95%
Avg 88%

Ease of Setup
86%
Avg 84%

Top Industries Represented

🔴 Oil & Energy	4
🟣 Hospitality	2
🟪 Automotive	1
🔵 Construction	1
🔵 Electrical/ Electronic Manufacturing	1

Highest-Rated Features

Approvals
89%
Avg 90%

Payroll Entry
89%
Avg 91%

User, Role, and Access Management
89%
Avg 89%

Lowest-Rated Features

Accounting Integration
79%
Avg 86%

Wage Garnishment
80%
Avg 90%

Benefits Manager
82%
Avg 87%
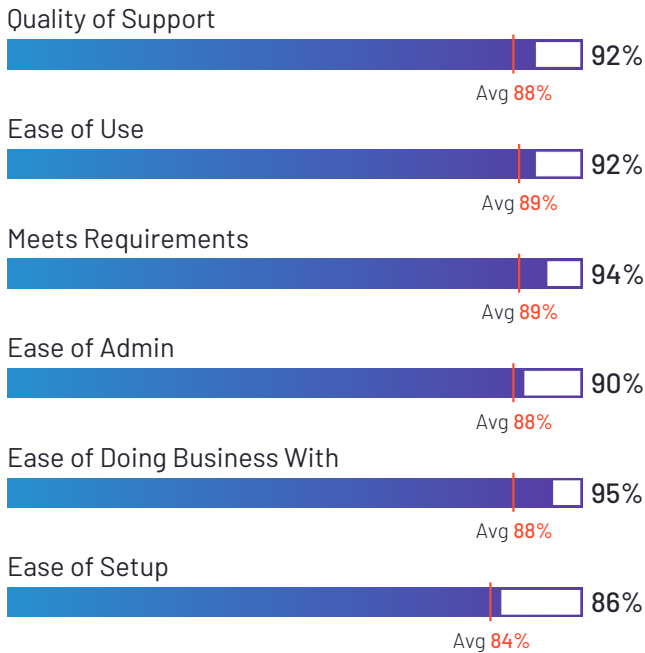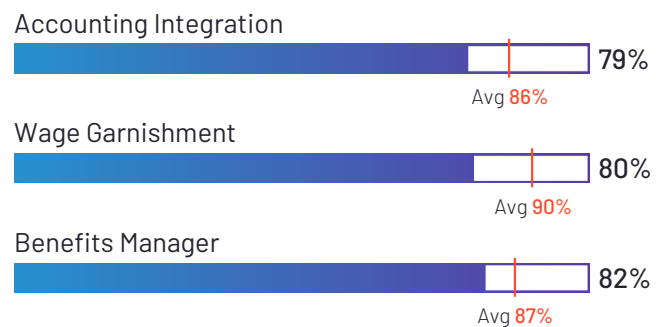
Ownership
Humanica

HQ Location
Bangkok, Thailand

Employees (Listed On Linkedin)
266

Company Website
humanica.com

PDS Vista

4.3 ★★★★⯪ (22)

High Performer Mid-Market FALL 2023

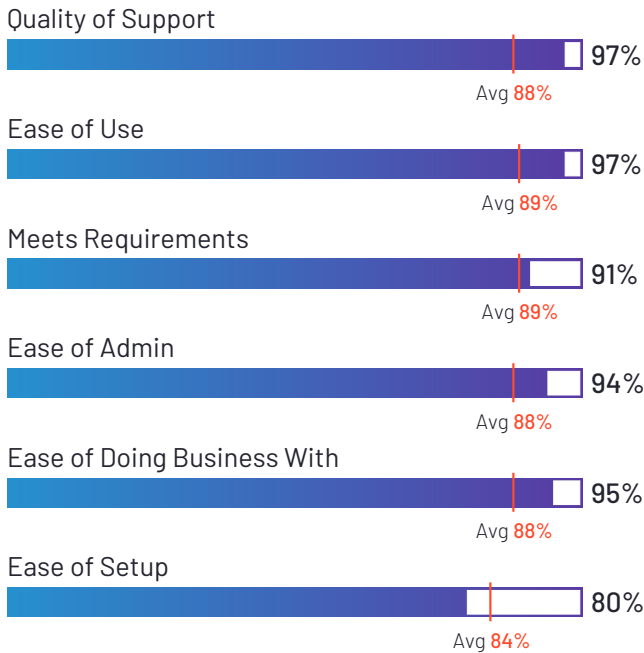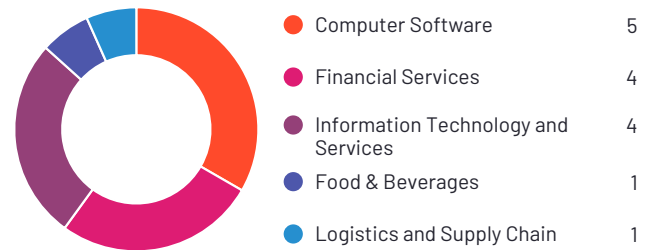PDS Vista has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 92% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they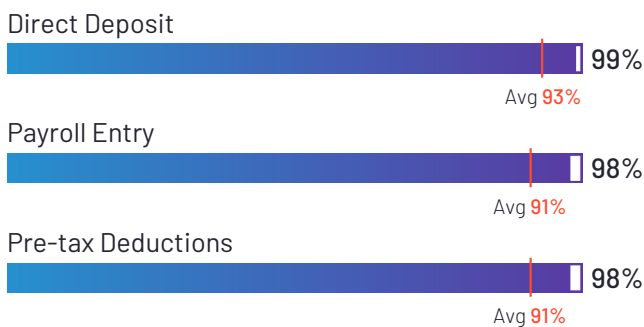 w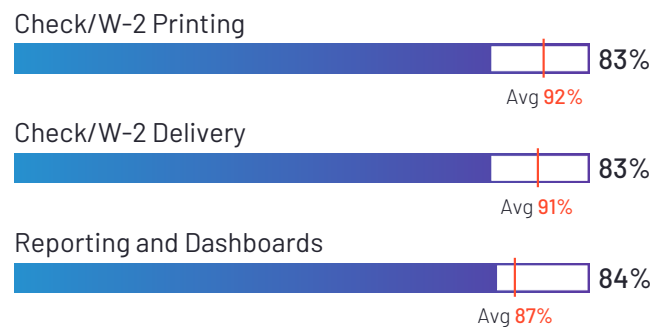ould be likely to recommend Vista at a rate of 88%. Vista is also in the Human Resource Management Systems, Core HR, Benefits Administration, Workforce Management, and Applicant Tracking Systems (ATS) categories.

Satisfaction Ratings

Quality of Support — **90%**
Avg **88%**

Ease of Use — **91%**
Avg **89%**

Meets Requirements — **89%**
Avg **89%**

Ease of Admin — **N/A**
Avg **88%**

Ease of Doing Business With — **N/A**
Avg **88%**

Ease of Setup — **N/A**
Avg **84%**

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented

● Information Technology and Services	6
● Automotive	1
● Computer Games	1
● Computer Software	1
● Hospital & Health Care	1

Highest-Rated Features

User, Role, and Access Management — **95%**
Avg **89%**

Pre-tax Deductions — **93%**
Avg **91%**

Mobile — **92%**
Avg **85%**

Lowest-Rated Features

Web Portal — **86%**
Avg **90%**

Payroll Entry — **86%**
Avg **91%**

Reporting and Dashboards — **86%**
Avg **87%**
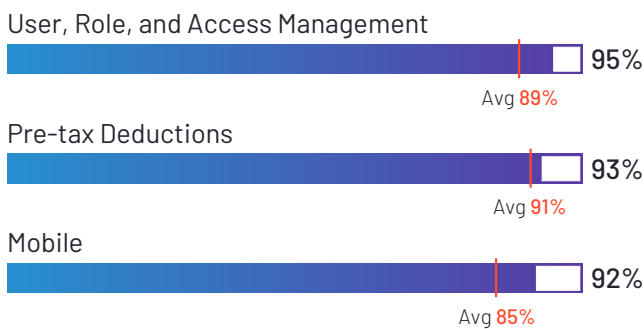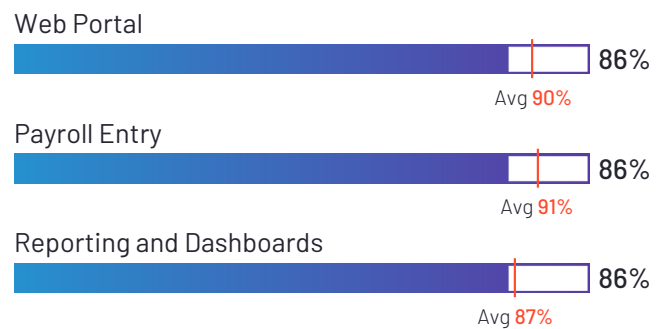
Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Personnel Data Systems Inc.	Blue Bell, PA	1974	65	pdssoftware.com

PayrollHero

4.2 ★★★★☆ (25)

High Performer Mid-Market FALL 2023

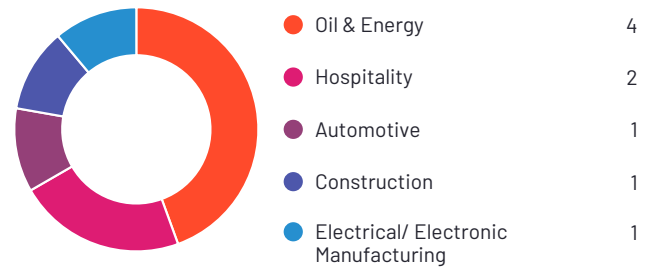PayrollHero has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend PayrollHero at a rate of 92%. PayrollHero is also in the Time Tracking and Time & Attendance categories.

Satisfaction Ratings

Quality of Support — 88% — Avg 88%
Ease of Use — 95% — Avg 89%
Meets Requirements — 96% — Avg 89%
Ease of Admin — N/A — Avg 88%
Ease of Doing Business With — N/A — Avg 88%
Ease of Setup — N/A — Avg 84%

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented

- Real Estate — 4
- Telecommunications — 3
- Consumer Electronics — 1
- Environmental Services — 1
- Human Resources — 1

Highest-Rated Features

Web Portal — 98% — Avg 90%
Check/W-2 Delivery — 97% — Avg 91%
Check/W-2 Printing — 97% — Avg 92%

Lowest-Rated Features

Benefits Manager — 90% — Avg 87%
User, Role, and Access Management — 90% — Avg 89%
Tax Calculation — 90% — Avg 90%
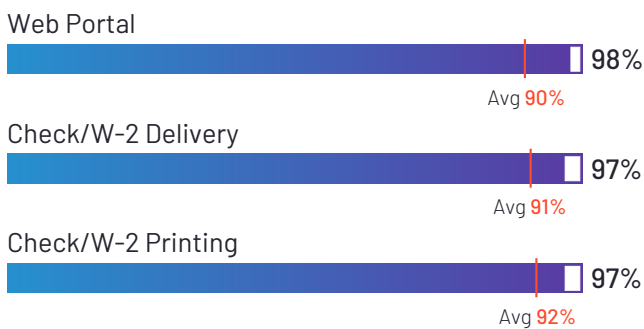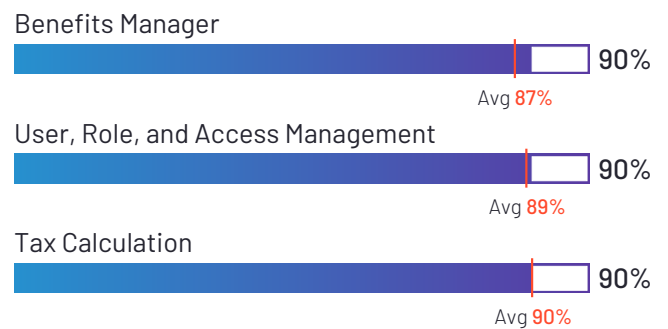
Ownership PayrollHero.com
HQ Location Singapore, Singapore
Year Founded 2011
Employees (Listed On Linkedin) 8
Company Website payrollhero.com

Paybooks

4.5 ★★★★½ (23)

High Performer Mid-Market FALL 2023

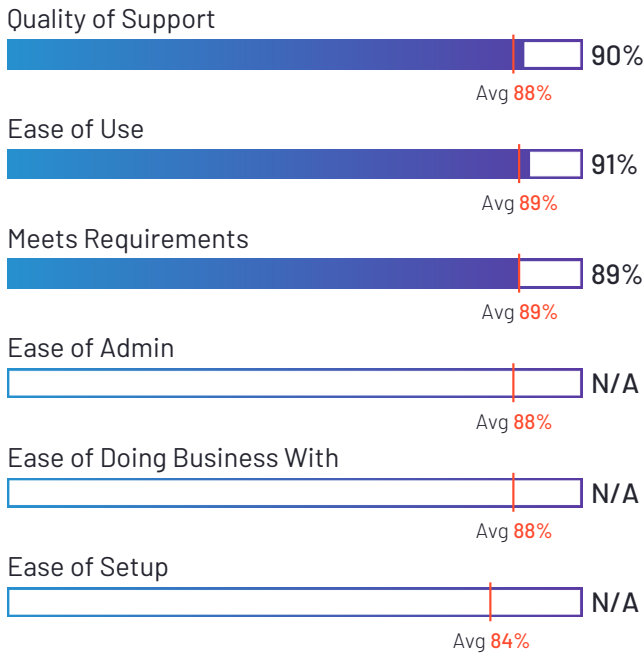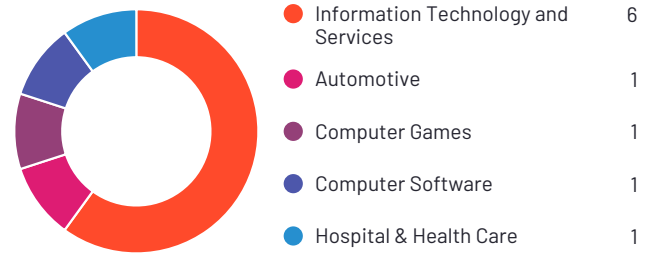Paybooks has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 93% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Paybooks at a rate of 90%.

Satisfaction Ratings
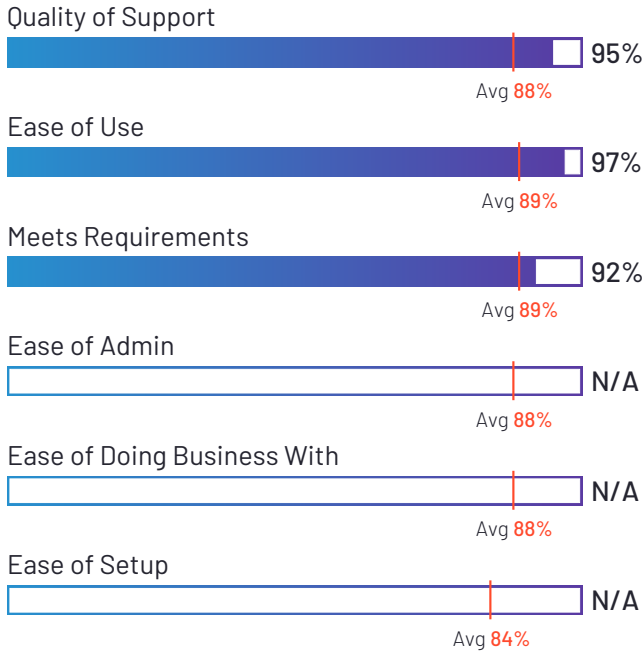
Quality of Support — 95% — Avg 88%

Ease of Use — 97% — Avg 89%

Meets Requirements — 92% — Avg 89%

Ease of Admin — N/A — Avg 88%

Ease of Doing Business With — N/A — Avg 88%

Ease of Setup — N/A — Avg 84%

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented

- Information Technology and Services — 7
- Computer Software — 2
- Financial Services — 2
- Computer Games — 1
- Education Management — 1

Highest-Rated Features

Scalability — 94% — Avg 88%

Core HR Integration — 94% — Avg 88%

Mobile — 94% — Avg 85%

Lowest-Rated Features

Check/W-2 Printing — 88% — Avg 92%

Check/W-2 Delivery — 88% — Avg 91%

Pre-tax Deductions — 90% — Avg 91%
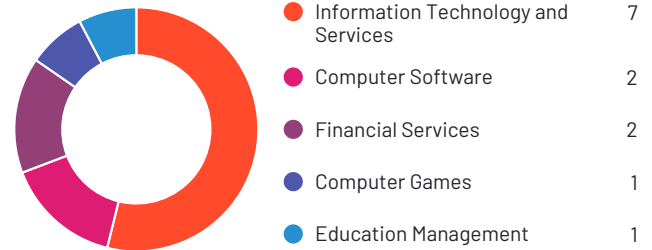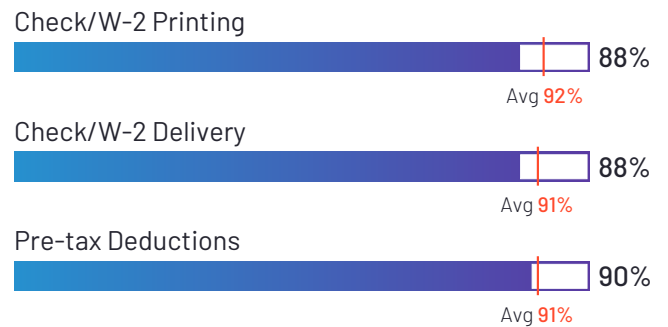
Ownership Paybooks

HQ Location Bengaluru, Karnataka

Year Founded 2012

Employees (Listed On Linkedin) 82

Company Website paybooks.in
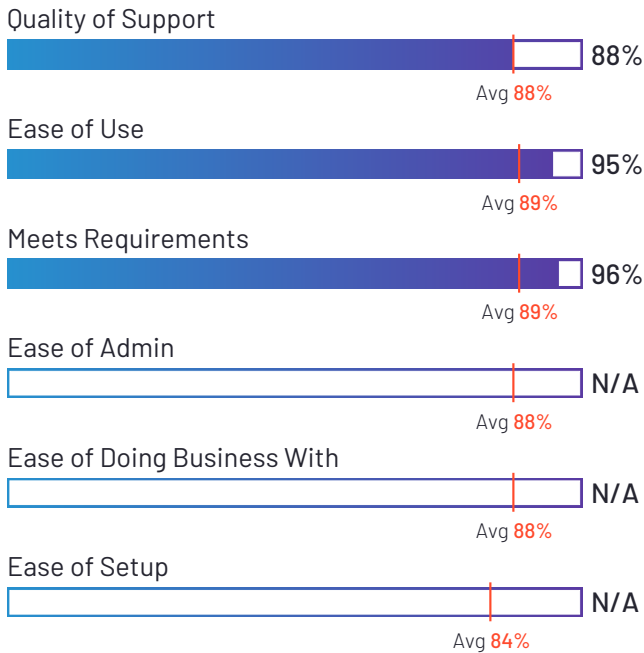
Workzoom

4.5 ⭐⭐⭐⭐½ **(26)**

High Performer Mid-Market FALL 2023

Workzoom has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Workzoom at a rate of 97%. Workzoom is also in the Benefits Support, Candidate Relationship Management, Time & Attendance, Recruiting Automation, Employee Scheduling, Onboarding, Benefits Administration, Corporate Learning Management Systems, Time Tracking, Core HR, Workforce Management, Performance Management, and Human Resource Management Systems categories.

Satisfaction Ratings

Quality of Support
100%
Avg **88%**

Ease of Use
88%
Avg **89%**

Meets Requirements
100%
Avg **89%**

Ease of Admin
92%
Avg **88%**

Ease of Doing Business With
98%
Avg **88%**

Ease of Setup
84%
Avg **84%**

Top Industries Represented

Industry	Count
● Oil & Energy	4
● Non-Profit Organization Management	2
● Banking	1
● Chemicals	1
● Information Technology and Services	1
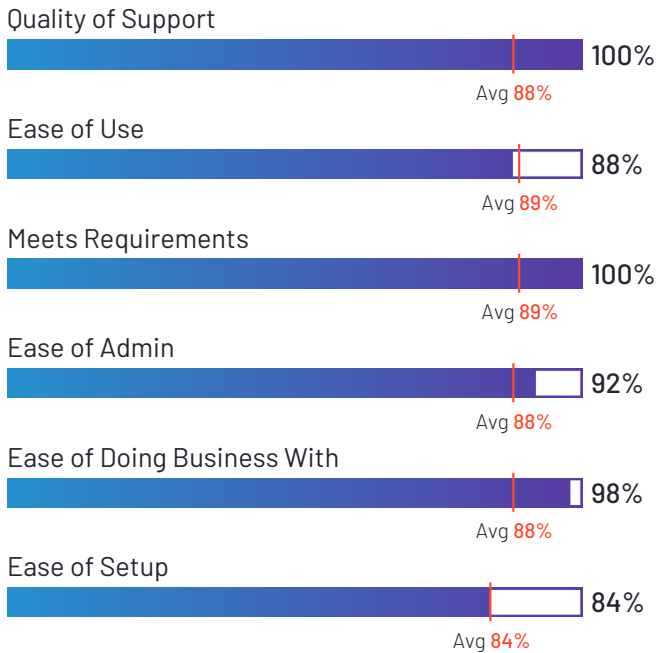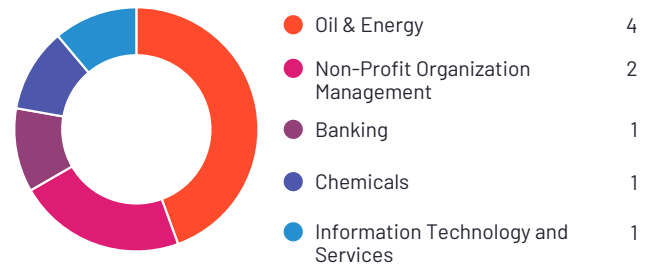
Ownership
Workzoom

HQ Location
Toronto, Ontario

Year Founded
2000

Employees (Listed On Linkedin)
18

Company Website
workzoom.com

Paychex Flex

4.2 ★★★★☆ (1,466)

Paychex Flex has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 79% of users rated it 4 or 5 stars, 72% of users believe it is headed in the right direction, and users said they would be likely to recommend Paychex Flex at a rate of 77%. Paychex Flex is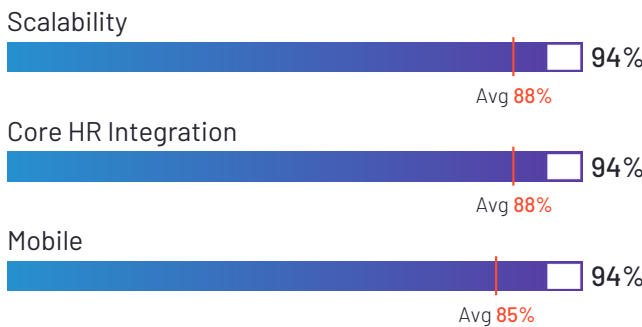 also in the PEO Providers, HR Analytics, Onboarding, Applicant Tracking Systems (ATS), Benefits Administration, Corporate Learning Management Systems, Time Tracking, Expense Management, Core HR, Workforce Management, Performance Management, Human Resource Management Systems, Candidate Relationship Management, Background Check, and Time & Attendance categories.

Satisfaction Ratings

Rating	Score	Avg
Quality of Support	81%	88%
Ease of Use	83%	89%
Meets Requirements	84%	89%
Ease of Admin	82%	88%
Ease of Doing Business With	82%	88%
Ease of Setup	79%	84%

Top Industries Represented

Industry	Count
Hospital & Health Care	30
Non-Profit Organization Management	19
Information Technology and Services	14
Retail	12
Hospitality	10

Highest-Rated Features

Feature	Score	Avg
Direct Deposit	95%	93%
Check/W-2 Printing	93%	92%
Expense Reimbursement	93%	89%

Lowest-Rated Features

Feature	Score	Avg
Accounting Integration	80%	86%
Core HR Integration	80%	88%
Time Off Accrual	81%	87%
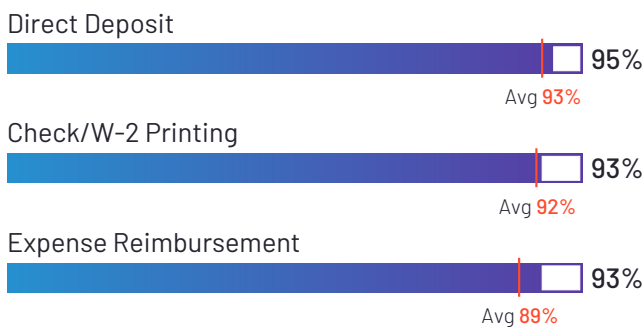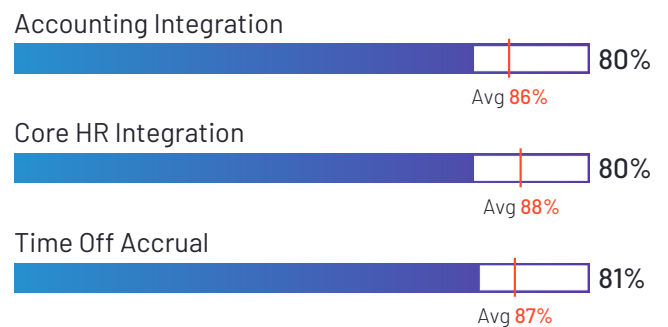
Ownership Paychex Inc

HQ Location Rochester, NY

Year Founded 1971

Employees (Listed On Linkedin) 16,696

Company Website paychex.com

UKG Pro

4.2 ★★★★☆ (1,449)

UKG Pro has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 87% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend UKG Pro at a rate of 84%. UKG Pro is also in the Succession Planning, Corporate Learning Management Systems, Onboarding, Applicant Tracking Systems (ATS), Compensation Management, Time Tracking, Core HR, Workforce Management, Performance Management, Human Resource Management Systems, and Healthcare HR categories.

Satisfaction Ratings

Quality of Support — 81% — Avg 88%

Ease of Use — 85% — Avg 89%

Meets Requirements — 85% — Avg 89%

Ease of Admin — 81% — Avg 88%

Ease of Doing Business With — 84% — Avg 88%

Ease of Setup — 74% — Avg 84%

Top Industries Represented

Industry	
Hospital & Health Care	50
Non-Profit Organization Management	36
Real Estate	34
Financial Services	31
Information Technology and Services	28

Highest-Rated Features

Direct Deposit — 93% — Avg 93%

Check/W-2 Printing — 91% — Avg 92%

Check/W-2 Delivery — 91% — Avg 91%

Lowest-Rated Features

API / Integration — 81% — Avg 84%

Mobile — 82% — Avg 85%

Time Off Accrual — 82% — Avg 87%
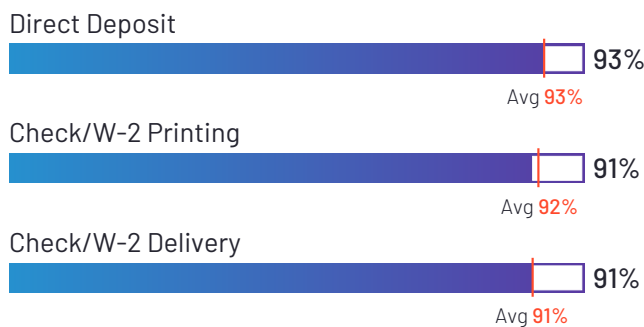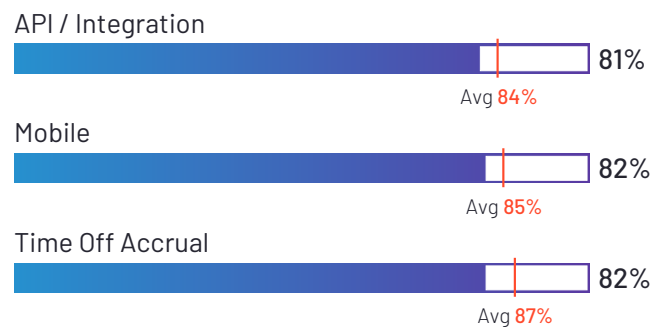
Ownership
UKG

HQ Location
Weston, FL

Year Founded
1977

Employees (Listed On Linkedin)
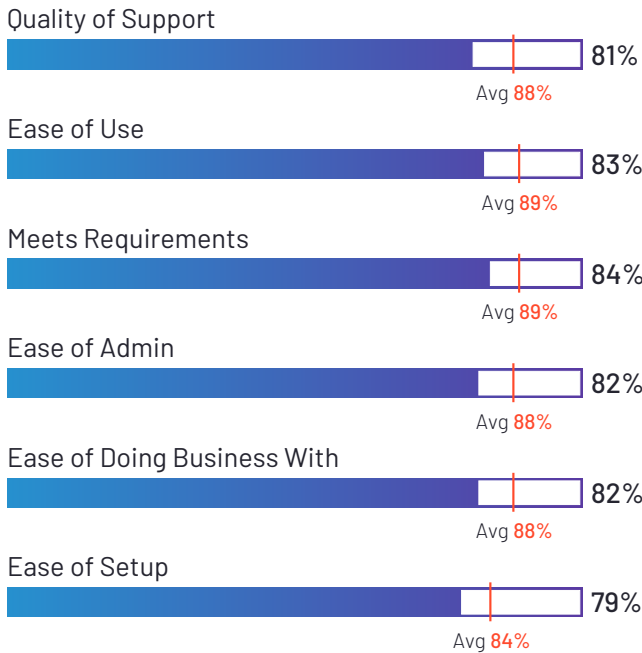13,616

Company Website
www.ukg.com

Ceridian Dayforce

4.2 ★★★★☆ (663)

Ceridian Dayforce has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 90% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Ceridian Dayforce at a rate of 84%. Ceridian Dayforce is also in the Time & Attendance, Training Management Systems, Employee Scheduling, Onboarding, Benefits Administration, Time Tracking, Core HR, Workforce Management, Human Resource Management Systems, Performance Management, Employee Engagement, Compensation Management, HR Compliance, Applicant Tracking Systems (ATS), Multi-Country Payroll, and Talent Intelligence categories.

Satisfaction Ratings

Quality of Support
82%
Avg 88%

Ease of Use
86%
Avg 89%

Meets Requirements
88%
Avg 89%

Ease of Admin
84%
Avg 88%

Ease of Doing Business With
87%
Avg 88%

Ease of Setup
74%
Avg 84%

Top Industries Represented

● Non-Profit Organization Management	22
● Hospital & Health Care	15
● Hospitality	12
● Insurance	11
● Banking	9

Highest-Rated Features

Direct Deposit
94%
Avg 93%

Check/W-2 Printing
92%
Avg 92%

Pre-tax Deductions
91%
Avg 91%

Lowest-Rated Features

API / Integration
83%
Avg 84%

Reporting and Dashboards
84%
Avg 87%

Accounting Integration
86%
Avg 86%
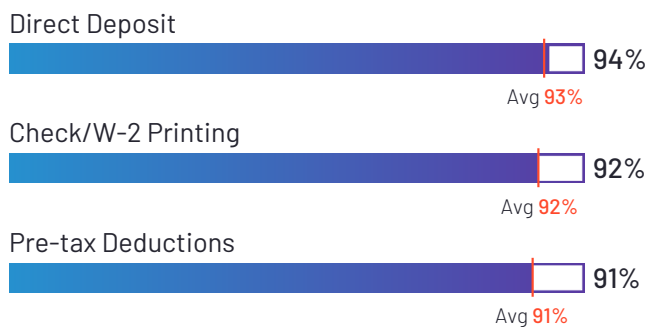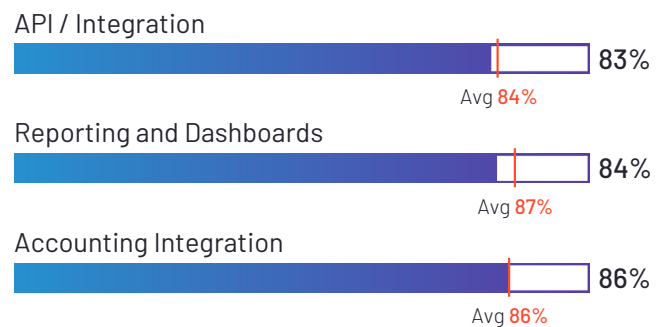
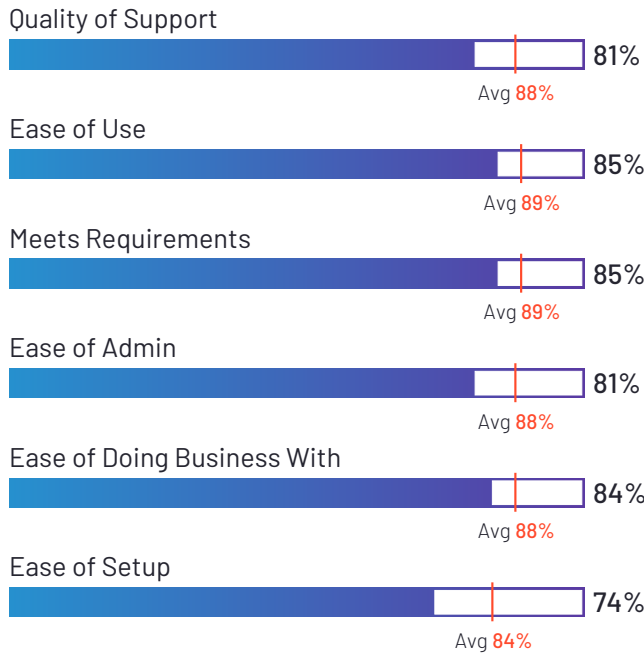| Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Ceridian	Minneapolis, MN	2012	8,819	ceridian.com

ADP Vantage HCM

3.9 ★★★★☆ (241)

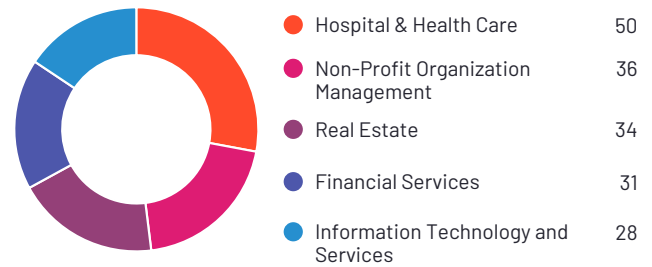ADP Vantage HCM has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 85% of users rated it 4 or 5 stars, 76% of users believe it is headed in the right direction, and users said they would be likely to recommend Vantage HCM at a rate of 78%. Vantage HCM is also in the HR Service Delivery, Multi-Country Payroll, Time & Attendance, Core HR, Workforce Management, Benefits Administration, and Absence Management categories.

Satisfaction Ratings

Quality of Support
77%
Avg **88%**

Ease of Use
85%
Avg **89%**

Meets Requirements
88%
Avg **89%**

Ease of Admin
84%
Avg **88%**

Ease of Doing Business With
81%
Avg **88%**

Ease of Setup
87%
Avg **84%**

Top Industries Represented

● Hospital & Health Care	6
● Financial Services	4
● Information Technology and Services	4
● Consumer Services	3
● Human Resources	3

Highest-Rated Features

Check/W-2 Delivery
95%
Avg **91%**

Check/W-2 Printing
94%
Avg **92%**

Tax Calculation
93%
Avg **90%**

Lowest-Rated Features

Time Off Accrual
82%
Avg **87%**

Performance and Reliability
84%
Avg **89%**

Web Portal
85%
Avg **90%**

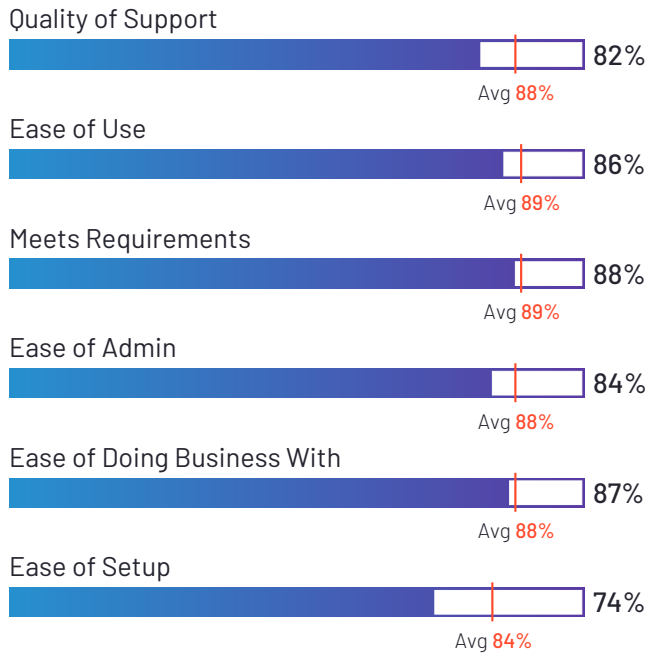| **Ownership**	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
ADP	Roseland, New Jersey	1949	87,336	adp.com

TriNet

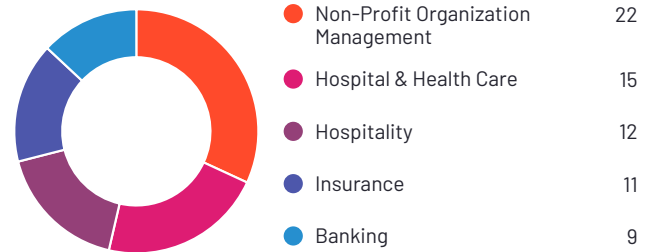**4.0** ★★★★☆ (576)

TriNet has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 80% of users rated it 4 or 5 stars, 75% of users believe it is headed in the right direction, and users said they would be likely to recommend TriNet at a rate of 75%. TriNet is also in the Employer of Record (EOR), Global Employment Platforms (GEP), PEO Providers, Time Tracking, Core HR, Performance Management, and Expense Management categories.

Satisfaction Ratings

Quality of Support
81%
Avg 88%

Ease of Use
83%
Avg 89%

Meets Requirements
85%
Avg 89%

Ease of Admin
81%
Avg 88%

Ease of Doing Business With
83%
Avg 88%

Ease of Setup
80%
Avg 84%

Top Industries Represented

● Computer Software	25
● Information Technology and Services	25
● Internet	14
● Financial Services	11
● Telecommunications	11

Highest-Rated Features

Direct Deposit
93%
Avg 93%

Check/W-2 Delivery
92%
Avg 91%

Automatic Tax Payment
90%
Avg 90%

Lowest-Rated Features

API / Integration
73%
Avg 84%

Time Tracking Integration
77%
Avg 87%

Reporting and Dashboards
77%
Avg 87%
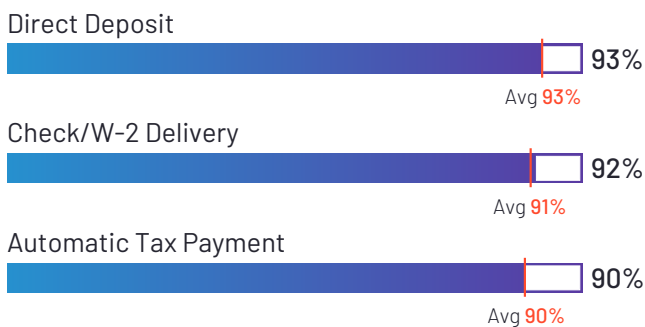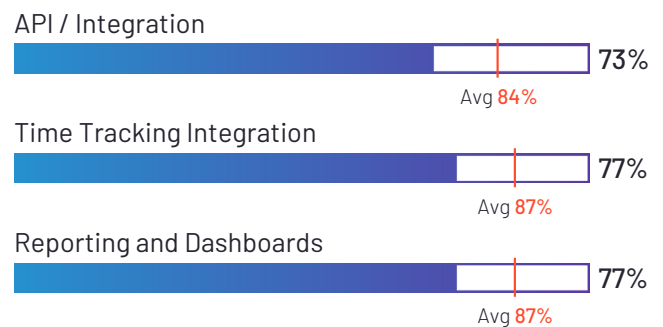
Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
TriNet	Dublin , CA	1988	3,887	www.trinet.com

Paycor

4.0 ★★★★☆ (679)

Paycor has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 81% of users rated it 4 or 5 stars, 79% of users believe it is headed in the right direction, and users said they would be likely to recommend Paycor at a rate of 78%. Paycor is also in the Healthcare HR, Time & Attendance, Onboarding, Recruitment Marketing, Applicant Tracking Systems (ATS), Benefits Administration, Corporate Learning Management Systems, Core HR, Workforce Management, Compensation Management, Performance Management, Employee Engagement, and Recruitment Platforms categories.

Satisfaction Ratings
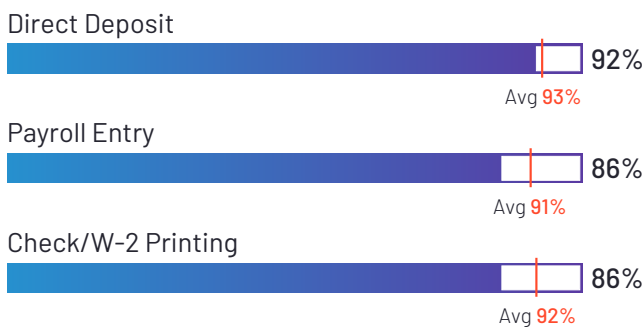
Quality of Support
76%
Avg **88%**

Ease of Use
84%
Avg **89%**

Meets Requirements
83%
Avg **89%**

Ease of Admin
80%
Avg **88%**

Ease of Doing Business With
79%
Avg **88%**

Ease of Setup
76%
Avg **84%**

Top Industries Represented

● Computer Software		30
● Hospital & Health Care		23
● Information Technology and Services		13
● Non-Profit Organization Management		12
● Higher Education		11

Highest-Rated Features

Direct Deposit
92%
Avg **93%**

Payroll Entry
86%
Avg **91%**

Check/W-2 Printing
86%
Avg **92%**

Lowest-Rated Features

API / Integration
72%
Avg **84%**

Accounting Integration
73%
Avg **86%**

Mobile
76%
Avg **85%**
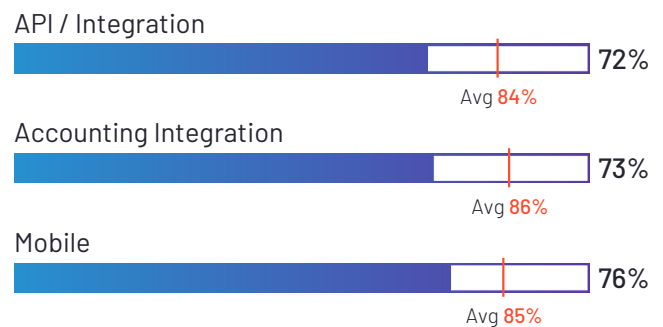
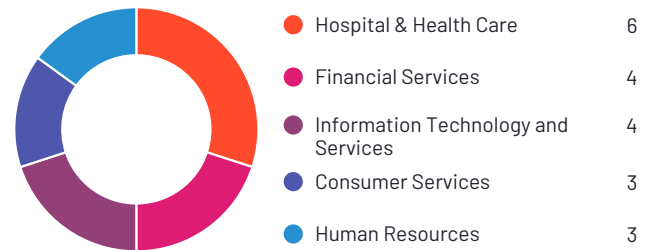| **Ownership**	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Paycor	Cincinnati, OH	1990	2,721	www.paycor.com

Oracle PeopleSoft

3.7 ★★★⯪☆ (663)

Oracle PeopleSoft has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not hav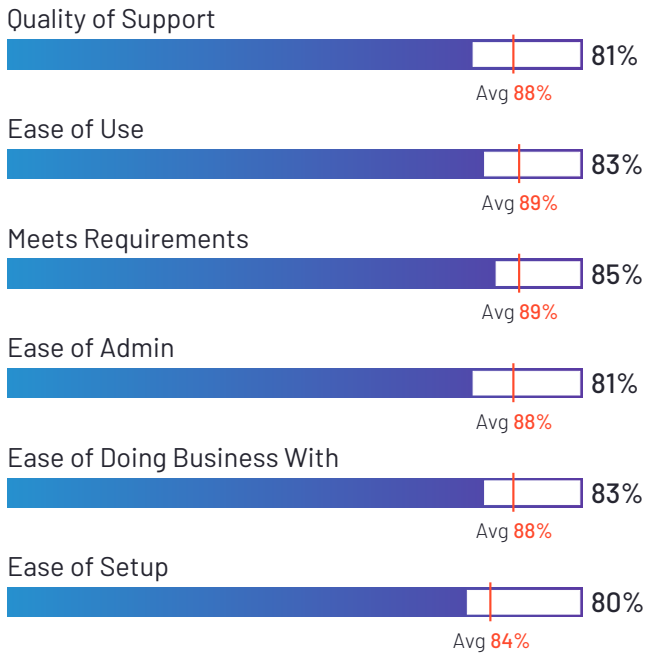e enough reviews to validate those ratings. 78% of users rated it 4 or 5 stars, 75% of users believe it is headed in the right direction, and users said they would be likely to recommend Oracle PeopleSoft at a rate of 80%. Oracle PeopleSoft is also in the Applicant Tracking Systems (ATS), ERP Systems, Benefits Administration, Corporate Learning Management Systems, Core HR, Workforce Management, Accounting, Performance Management, Human Resource Management Systems, and Multi-Country Payroll categories.

Satisfaction Ratings
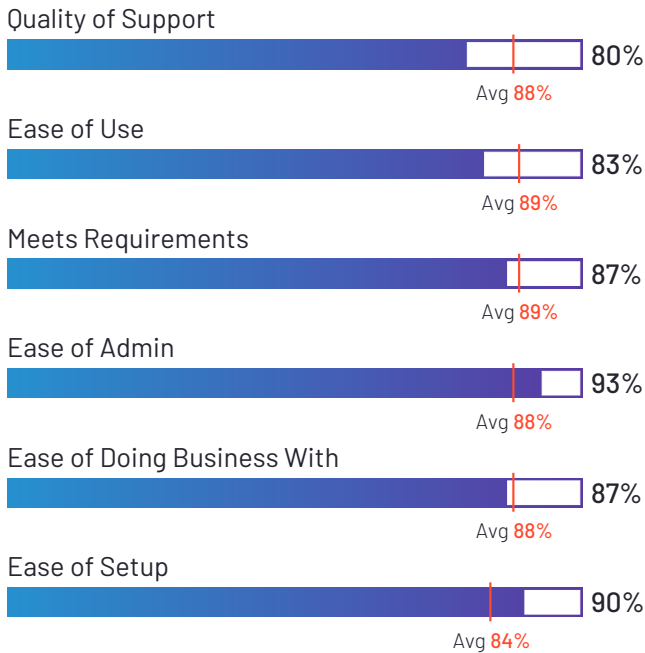
Quality of Support — 80% — Avg 88%
Ease of Use — 83% — Avg 89%
Meets Requirements — 87% — Avg 89%
Ease of Admin — 93% — Avg 88%
Ease of Doing Business With — 87% — Avg 88%
Ease of Setup — 90% — Avg 84%

Top Industries Represented

- Hospital & Health Care — 7
- Government Administration — 6
- Higher Education — 6
- Information Technology and Services — 4
- Education Management — 3

Highest-Rated Features

Payroll Entry — 91% — Avg 91%
Direct Deposit — 91% — Avg 93%
Check/W-2 Delivery — 89% — Avg 91%

Lowest-Rated Features

Mobile — 80% — Avg 85%
Reporting and Dashboards — 82% — Avg 87%
Automatic Tax Payment — 82% — Avg 90%
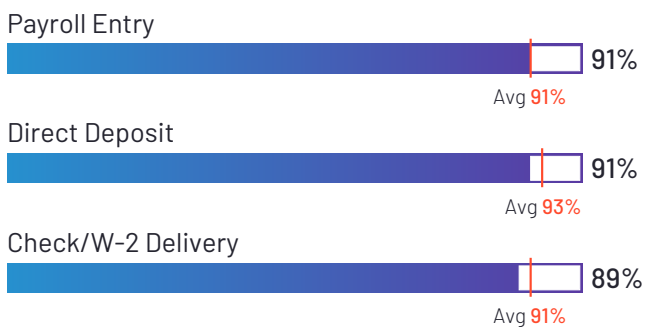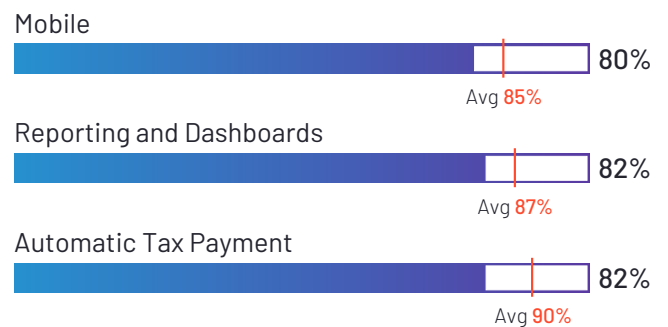
Ownership Oracle
HQ Location Austin, TX
Year Founded 1977
Employees (Listed On Linkedin) 200,827
Company Website www.oracle.com

SAP SuccessFactors Employee Central Payroll

4.3 ★★★★½ (107)

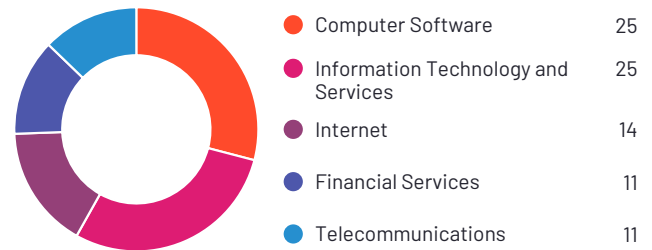SAP SuccessFactors Employee Central Payroll has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 95% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend SAP SuccessFactors Employee Central Payroll at a rate of 89%. SAP SuccessFactors Employee Central Payroll is also in the Core HR category.

Satisfaction Ratings
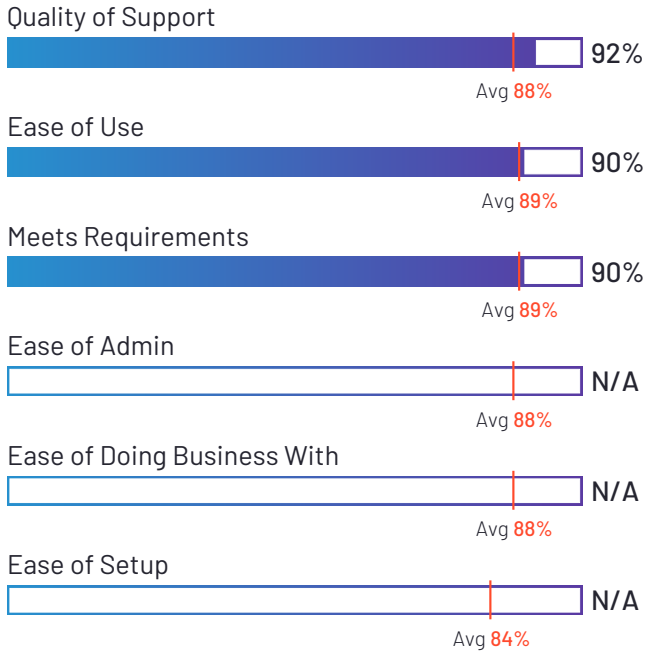
Quality of Support — **92%** — Avg **88%**

Ease of Use — **90%** — Avg **89%**

Meets Requirements — **90%** — Avg **89%**

Ease of Admin — **N/A** — Avg **88%**

Ease of Doing Business With — **N/A** — Avg **88%**

Ease of Setup — **N/A** — Avg **84%**

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented

Industry	
Information Technology and Services	7
Computer Software	2
Building Materials	1
Chemicals	1
Civil Engineering	1

Highest-Rated Features

Core HR Integration — **95%** — Avg **88%**

Check/W-2 Delivery — **95%** — Avg **91%**

Pre-tax Deductions — **95%** — Avg **91%**

Lowest-Rated Features

Approvals — **87%** — Avg **90%**

Benefits Manager — **89%** — Avg **87%**

Direct Deposit — **89%** — Avg **93%**
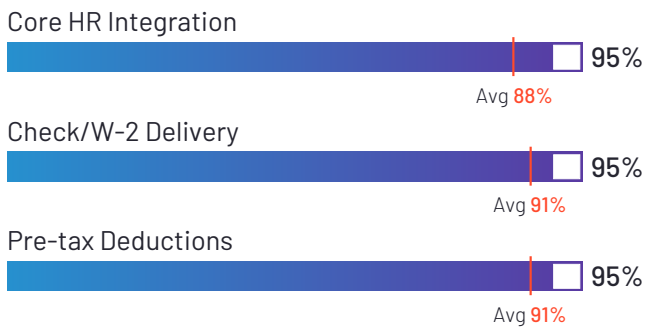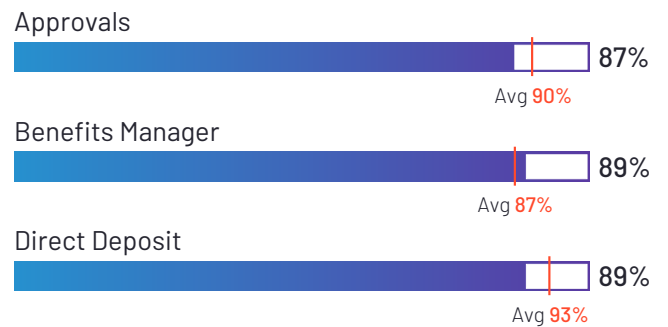
Ownership
SAP

HQ Location
Walldorf

Year Founded
1972

Employees (Listed On Linkedin)
111,136

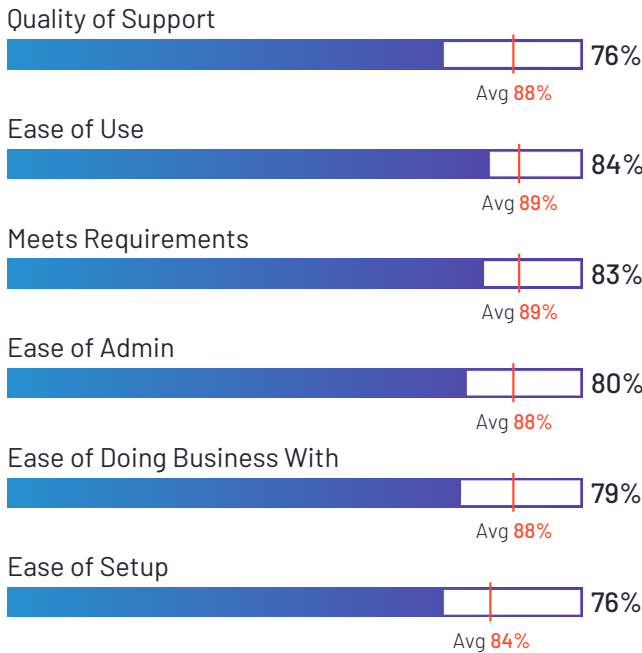**Company Website**
www.sap.com

RUN Powered by ADP

4.5 ★★★★⯪ (1,188)

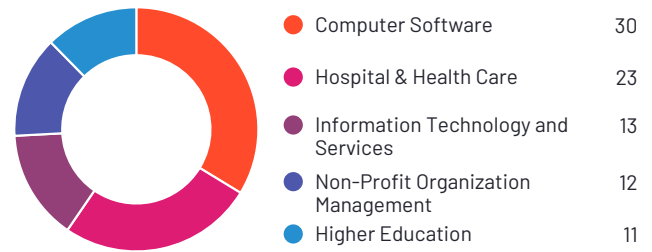RUN Powered by ADP has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 76% of users rated it 4 or 5 stars, 73% of users believe it is headed in the right direction, and users said they would be likely to recommend RUN Powered by ADP at a rate of 79%. RUN Powered by ADP is also in the Core HR, Onboarding, Background Check, HR Service Delivery, Harassment Prevention Training, Job Description Management, Employee Engagement, and Time & Attendance categories.

Satisfaction Ratings

Quality of Support — 83%
Avg **88%**

Ease of Use — 86%
Avg **89%**

Meets Requirements — 81%
Avg **89%**

Ease of Admin — 80%
Avg **88%**

Ease of Doing Business With — 80%
Avg **88%**

Ease of Setup — 74%
Avg **84%**

Top Industries Represented

Industry	
Hospital & Health Care	5
Non-Profit Organization Management	4
Accounting	3
Food & Beverages	3
Computer Software	2

Highest-Rated Features

Direct Deposit — 94%
Avg **93%**

Wage Garnishment — 88%
Avg **90%**

Check/W-2 Delivery — 87%
Avg **91%**

Lowest-Rated Features

Benefits Manager — 68%
Avg **87%**

Mobile — 72%
Avg **85%**

Accounting Integration — 72%
Avg **86%**

Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
ADP	Roseland, New Jersey	1949	87,336	adp.com

QuickBooks Payroll
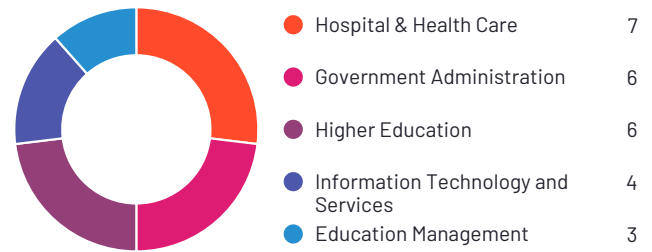
3.8 ★★★★☆ (61)

QuickBooks Payroll has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 85% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend QuickBooks Payroll at a rate of 88%.

Satisfaction Ratings
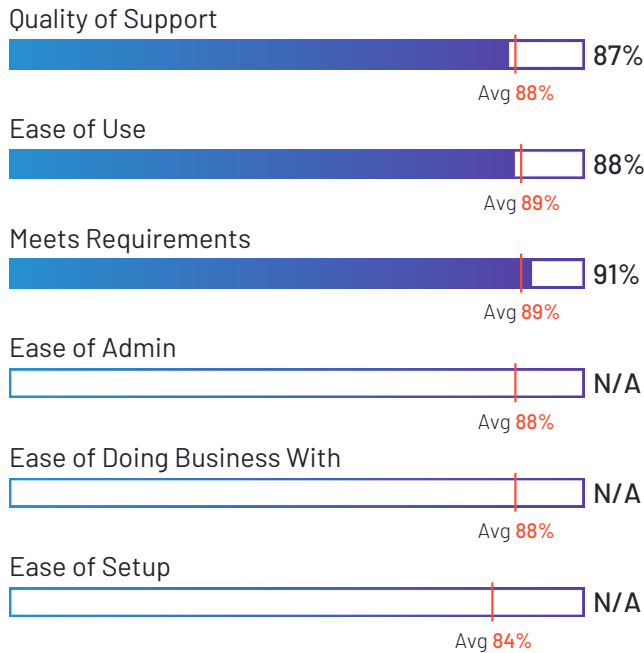
Quality of Support — 87%
Avg 88%

Ease of Use — 88%
Avg 89%

Meets Requirements — 91%
Avg 89%

Ease of Admin — N/A
Avg 88%

Ease of Doing Business With — N/A
Avg 88%

Ease of Setup — N/A
Avg 84%

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented

● Accounting	3
● Financial Services	2
● Information Technology and Services	2
● Food & Beverages	1
● Health, Wellness and Fitness	1

Highest-Rated Features

Core HR Integration — 93%
Avg 88%

Payroll Entry — 93%
Avg 91%

Mobile — 93%
Avg 85%

Lowest-Rated Features

Expense Reimbursement — 84%
Avg 89%

Check/W-2 Delivery — 84%
Avg 91%

Tax Filing — 84%
Avg 89%
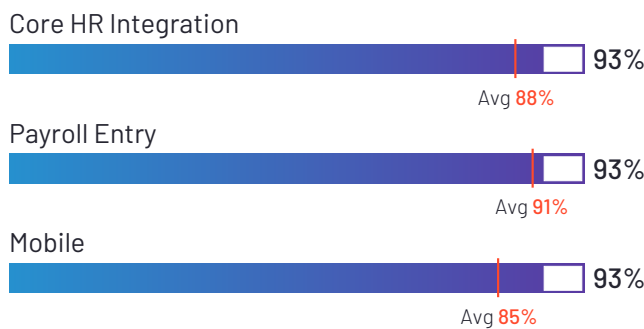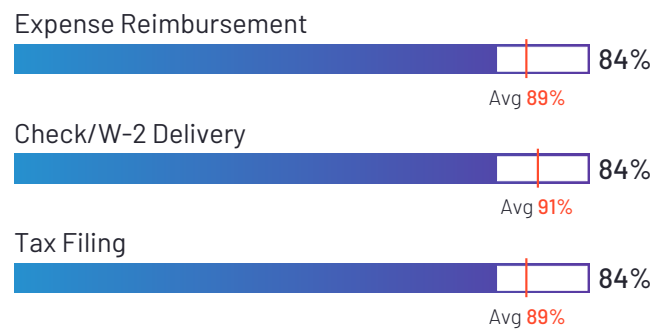
Ownership
Intuit

HQ Location
Mountain View, California

Year Founded
1983

Employees (Listed On Linkedin)
15,847

Company Website
www.intuit.com

Sage HRMS

3.4 ★★★½☆ (31)

Sage HRMS has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 62% of users rated it 4 or 5 stars, 58% of users believe it is headed in the right direction, and users said they would be likely to recommend Sage HRMS at a rate of 74%. Sage HRMS is also in the Benefits Administration, Workforce Management, Core HR, and Applicant Tracking Systems (ATS) categories.

Satisfaction Ratings

Quality of Support
73%
Avg **88%**

Ease of Use
90%
Avg **89%**

Meets Requirements
90%
Avg **89%**

Ease of Admin
94%
Avg **88%**

Ease of Doing Business With
76%
Avg **88%**

Ease of Setup
88%
Avg **84%**

Top Industries Represented

Industry	Count
● Education Management	2
● Human Resources	2
● Retail	2
● Automotive	1
● Civic & Social Organization	1

Highest-Rated Features

User, Role, and Access Management
96%
Avg **89%**

Direct Deposit
95%
Avg **93%**

Expense Reimbursement
94%
Avg **89%**

Lowest-Rated Features

Time Tracking Integration
69%
Avg **87%**

Time Off Accrual
76%
Avg **87%**

API / Integration
79%
Avg **84%**
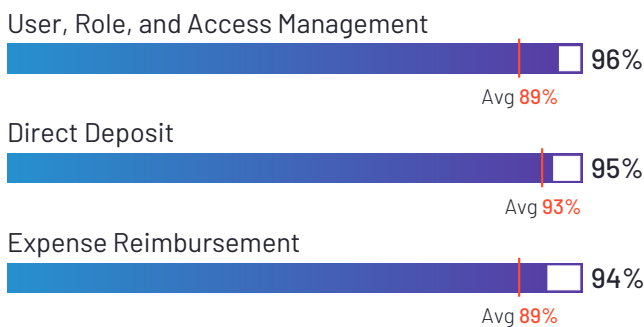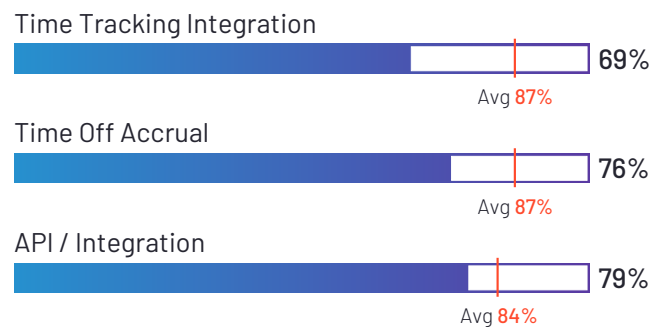
Ownership
Sage Software

HQ Location
Newcastle

Year Founded
1981

Employees (Listed On Linkedin)
14,286

Company Website
www.sage.com
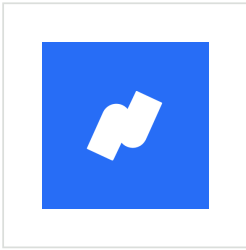
Namely

4.0 ★★★★☆ (305)

Namely has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 81% of users rated it 4 or 5 stars, 74% of users believe it is headed in the right direction, and users said they would be likely to recommend Namely at a rate of 78%. Namely is also in the Onboarding, Benefits Administration, Time Tracking, Core HR, Workforce Management, Performance Management, Human Resource Management Systems, and Time & Attendance categories.

Satisfaction Ratings

Quality of Support
80%
Avg 88%

Ease of Use
87%
Avg 89%

Meets Requirements
83%
Avg 89%

Ease of Admin
79%
Avg 88%

Ease of Doing Business With
75%
Avg 88%

Ease of Setup
73%
Avg 84%

Top Industries Represented

● Computer Software	40
● Marketing and Advertising	16
● Information Technology and Services	15
● Internet	9
● Hospital & Health Care	8

Highest-Rated Features

Direct Deposit
92%
Avg 93%

Web Portal
90%
Avg 90%

Check/W-2 Printing
89%
Avg 92%

Lowest-Rated Features

Accounting Integration
78%
Avg 86%

Time Tracking Integration
79%
Avg 87%

Tax Filing
80%
Avg 89%
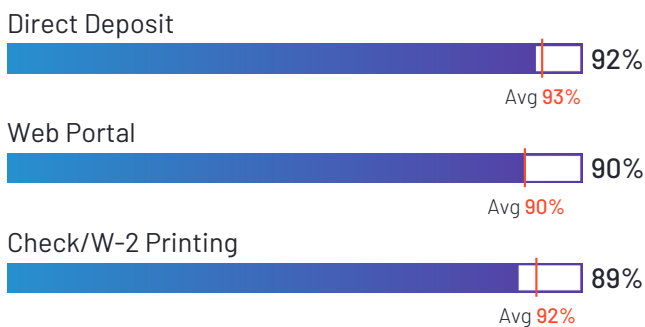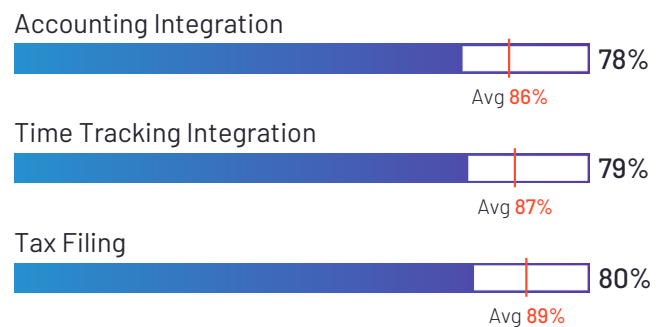
Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Namely	New York	2012	248	www.namely.com

UKG Dimensions

3.9 ★★★★☆ (153)

UKG Dimensions has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 81% of users rated it 4 or 5 stars, 77% of users believe it is headed in the right direction, and users said they would be likely to recommend UKG Dimensions at a rate of 75%. UKG Dimensions is also in the Time & Attendance, Employee Scheduling, Workforce Management, HR Analytics, Performance Management, Core HR, Time Tracking, Recruiting Automation, and Human Resource Management Systems categories.
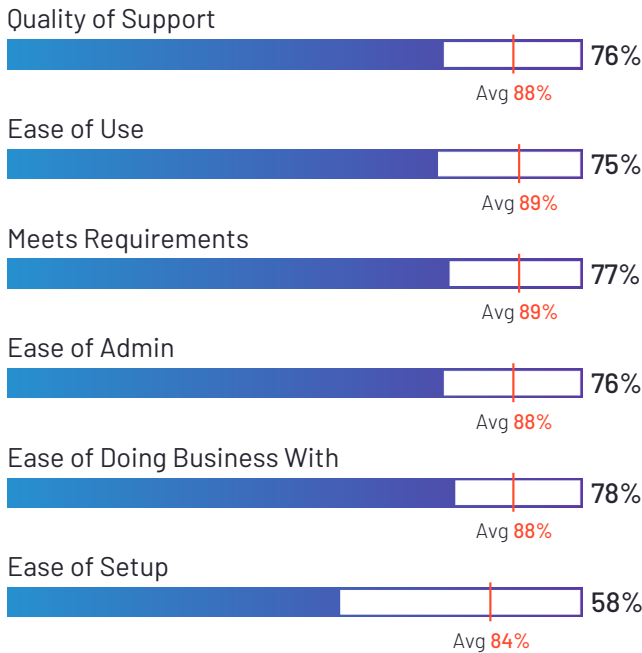
Satisfaction Ratings

Quality of Support — 76% — Avg 88%

Ease of Use — 75% — Avg 89%

Meets Requirements — 77% — Avg 89%

Ease of Admin — 76% — Avg 88%

Ease of Doing Business With — 78% — Avg 88%

Ease of Setup — 58% — Avg 84%

Top Industries Represented

- Hospital & Health Care — 12
- Public Safety — 7
- Government Administration — 5
- Health, Wellness and Fitness — 2
- Human Resources — 2

Highest-Rated Features

Direct Deposit — 93% — Avg 93%

Check/W-2 Delivery — 92% — Avg 91%

Web Portal — 92% — Avg 90%

Lowest-Rated Features

API / Integration — 73% — Avg 84%

Time Tracking Integration — 76% — Avg 87%

Automatic Tax Payment — 77% — Avg 90%
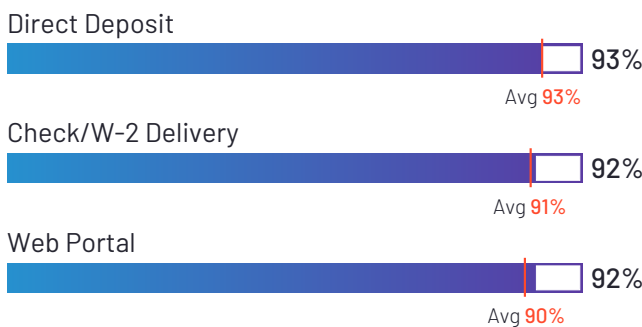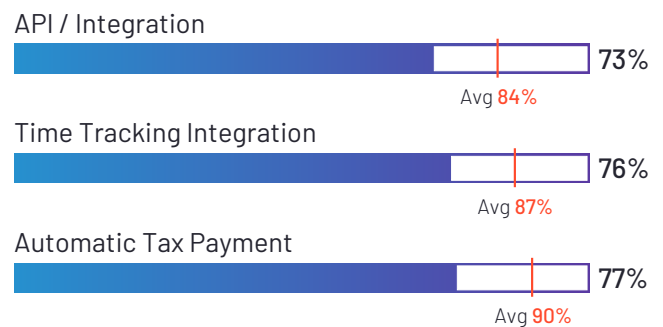
Ownership UKG

HQ Location Weston, FL

Year Founded 1977

Employees (Listed On Linkedin) 13,616

Company Website www.ukg.com

Workday HCM

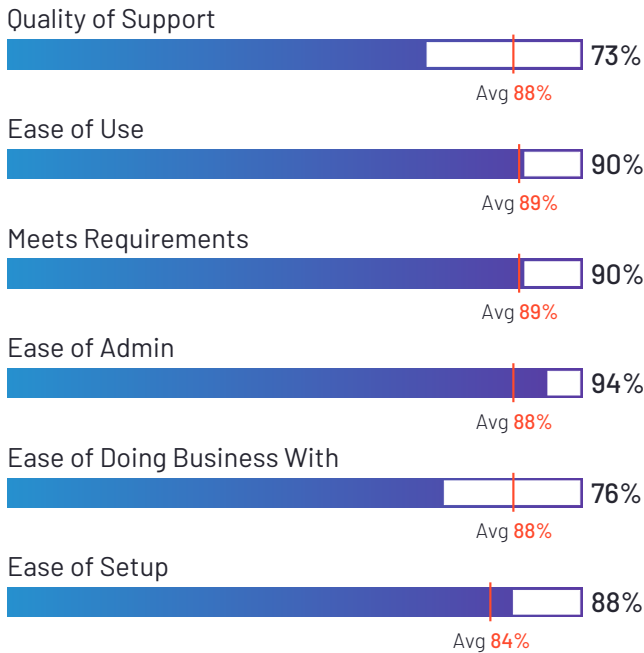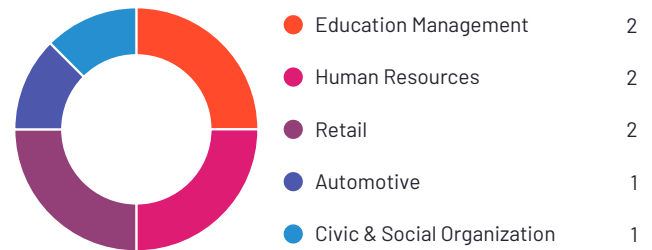**4.0** ★★★★☆ (1,261)

Workday HCM has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 88% of users rated it 4 or 5 stars, 82% of users believe it is headed in the right direction, and users said they would be likely to recommend Workday HCM at a rate of 80%. Workday HCM is also in the Pay Equity, Healthcare HR, Multi-Country Payroll, Career Management, Onboarding, Applicant Tracking Systems (ATS), Benefits Administration, Corporate Learning Management Systems, Time Tracking, Core HR, Performance Management, and Human Resource Management Systems categories.

Satisfaction Ratings

Quality of Support — 85% — Avg **88%**

Ease of Use — 83% — Avg **89%**

Meets Requirements — 87% — Avg **89%**

Ease of Admin — 64% — Avg **88%**

Ease of Doing Business With — 79% — Avg **88%**

Ease of Setup — 63% — Avg **84%**

Top Industries Represented

Industry	Count
● Computer Software	12
● Higher Education	9
● Information Technology and Services	8
● Hospital & Health Care	7
● Financial Services	6

Highest-Rated Features

Direct Deposit — 93% — Avg **93%**

Tax Calculation — 92% — Avg **90%**

Check/W-2 Printing — 91% — Avg **92%**

Lowest-Rated Features

Mobile — 82% — Avg **85%**

Wage Garnishment — 87% — Avg **90%**

API / Integration — 87% — Avg **84%**
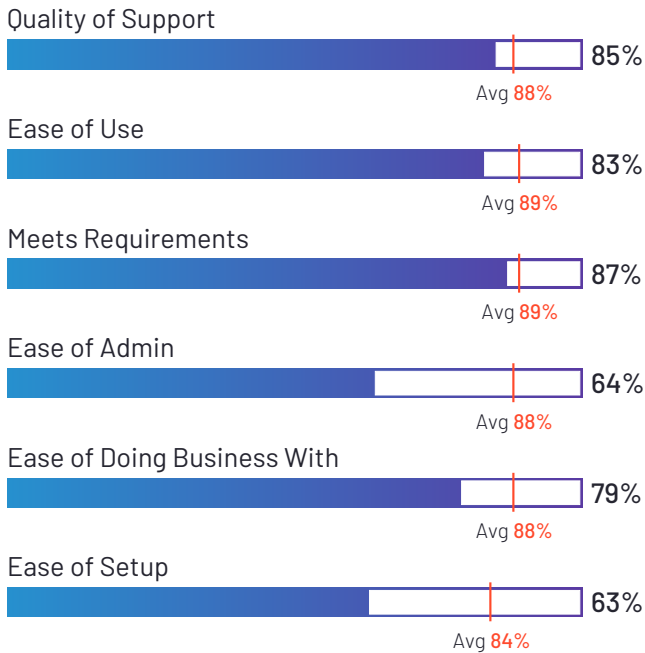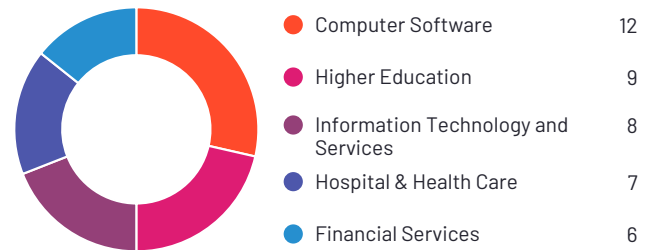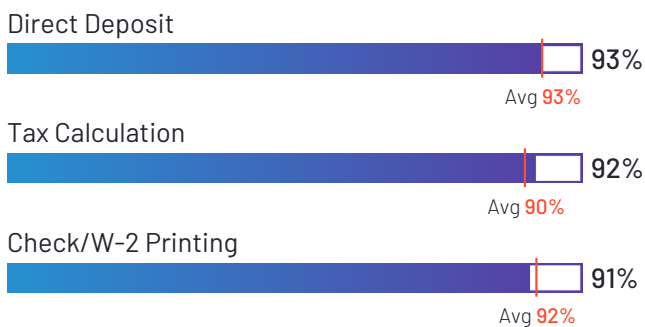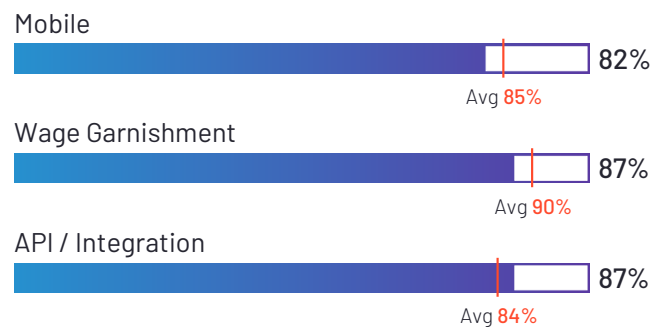
Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Workday	Pleasanton, CA	2005	19,988	workday.com

QuickBooks Desktop Enterprise

4.2 ★★★★☆ (805)

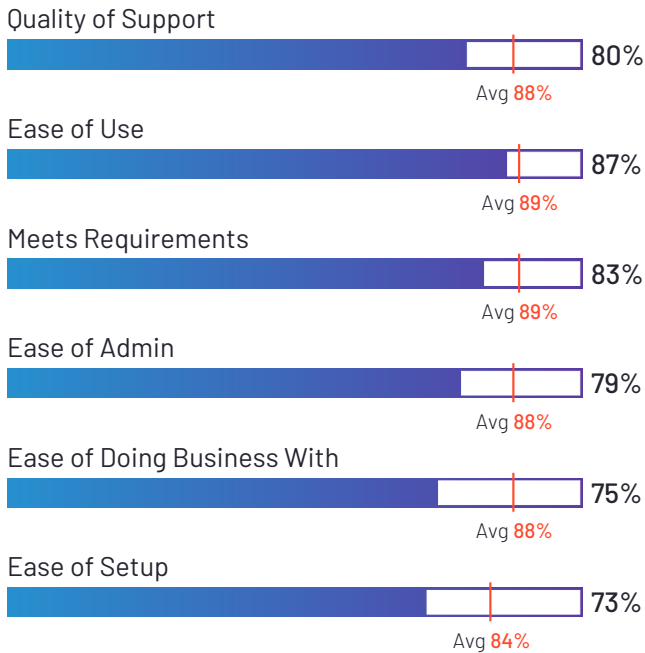QuickBooks Desktop Enterprise has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 91% of users rated it 4 or 5 stars, 77% of users believe it is headed in the right direction, and users said they would be likely to recommend QB Enterprise at a rate of 86%. QB Enterprise is also in the Accounting and ERP Systems categories.
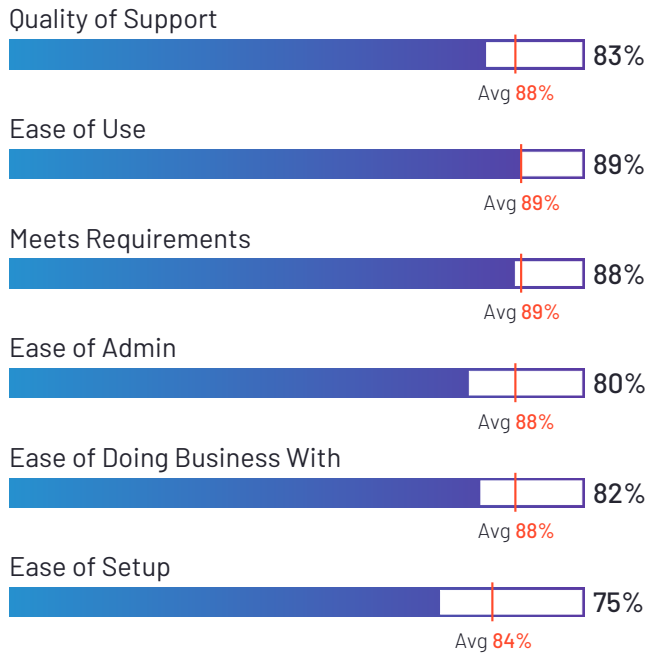
Satisfaction Ratings

Quality of Support
83%
Avg 88%

Ease of Use
89%
Avg 89%

Meets Requirements
88%
Avg 89%

Ease of Admin
80%
Avg 88%

Ease of Doing Business With
82%
Avg 88%

Ease of Setup
75%
Avg 84%

Top Industries Represented

● Accounting	8
● Construction	3
● Information Technology and Services	3
● Management Consulting	3
● Education Management	2

Highest-Rated Features

Automatic Tax Payment
96%
Avg 90%

Approvals
94%
Avg 90%

Tax Filing
94%
Avg 89%

Lowest-Rated Features

Scalability
77%
Avg 88%

Performance and Reliability
82%
Avg 89%

Web Portal
83%
Avg 90%
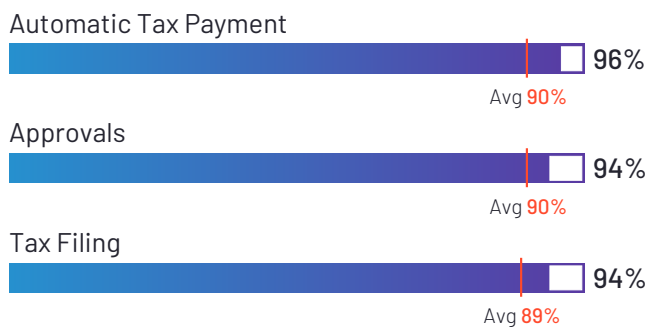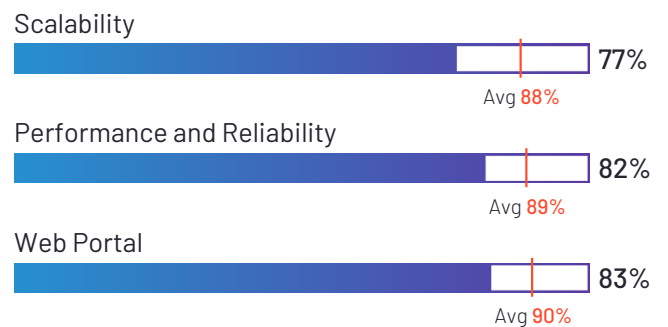
Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Intuit	Mountain View, California	1983	15,847	www.intuit.com

Heartland Payroll

4.3 ★★★★½ (130)

Heartland Payroll has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 69% of users rated it 4 or 5 stars, 58% of users believe it is headed in the right direction, and users said they would be likely to recommend Heartland Payroll at a rate of 68%.

Satisfaction Ratings
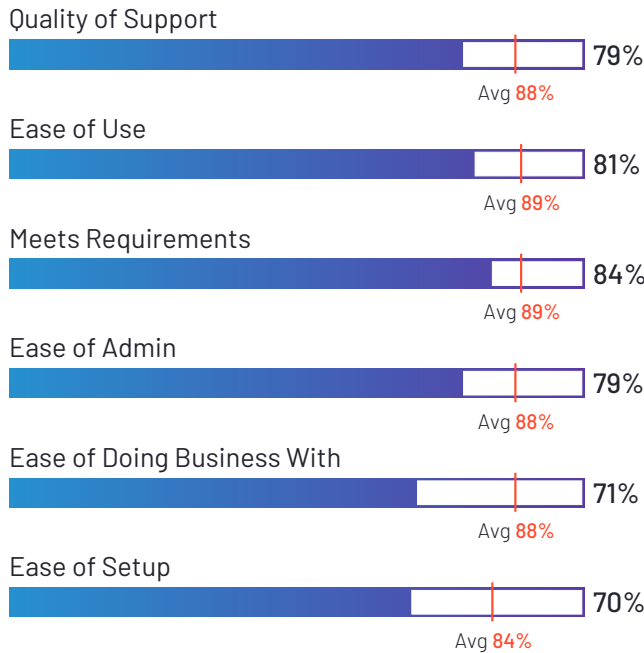
Quality of Support — 79% — Avg 88%

Ease of Use — 81% — Avg 89%

Meets Requirements — 84% — Avg 89%

Ease of Admin — 79% — Avg 88%

Ease of Doing Business With — 71% — Avg 88%

Ease of Setup — 70% — Avg 84%

Top Industries Represented

Industry	Count
Restaurants	4
Automotive	1
Commercial Real Estate	1
Consumer Goods	1
Education Management	1

Highest-Rated Features

Check/W-2 Printing — 98% — Avg 92%

Approvals — 97% — Avg 90%

Check/W-2 Delivery — 94% — Avg 91%

Lowest-Rated Features

Mobile — 64% — Avg 85%

API / Integration — 66% — Avg 84%

Core HR Integration — 66% — Avg 88%
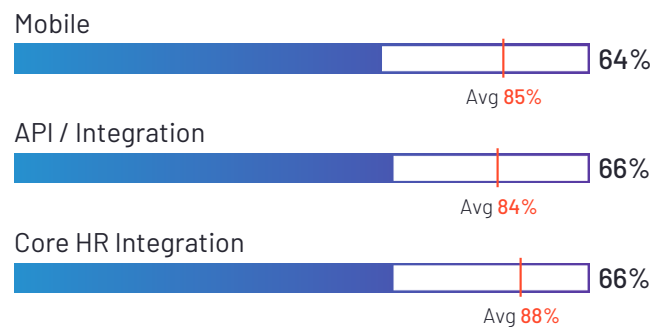
Ownership
Heartland Payment Systems

HQ Location
Edmond, OK

Year Founded
1997

Employees (Listed On Linkedin)
4,610

Company Website
heartland.us
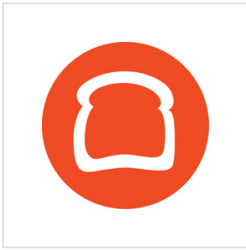
toasttab.com

4.2 ★★★★☆ (271)

toasttab.com has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 90% of users rated it 4 or 5 stars, 81% of users believe it is headed in the right direction, and users said they would be likely to recommend toasttab.com at a rate of 86%. toasttab.com is also in the Restaurant POS, Applicant Tracking Systems (ATS), Restaurant Management, Core HR, Workforce Management, and Human Resource Management Systems categories.

Satisfaction Ratings

Quality of Support
76%
Avg 88%

Ease of Use
94%
Avg 89%

Meets Requirements
84%
Avg 89%

Ease of Admin
87%
Avg 88%

Ease of Doing Business With
83%
Avg 88%

Ease of Setup
82%
Avg 84%

Top Industries Represented

● Restaurants	9
● Food & Beverages	2
● Hospitality	2
● Information Technology and Services	2
● Civic & Social Organization	1

Highest-Rated Features

Check/W-2 Printing
96%
Avg 92%

Expense Reimbursement
96%
Avg 89%

Check/W-2 Delivery
96%
Avg 91%

Lowest-Rated Features

API / Integration
71%
Avg 84%

Benefits Manager
76%
Avg 87%

Reporting and Dashboards
81%
Avg 87%

Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Toast	Boston, MA	2011	5,008	pos.toasttab.com

G2
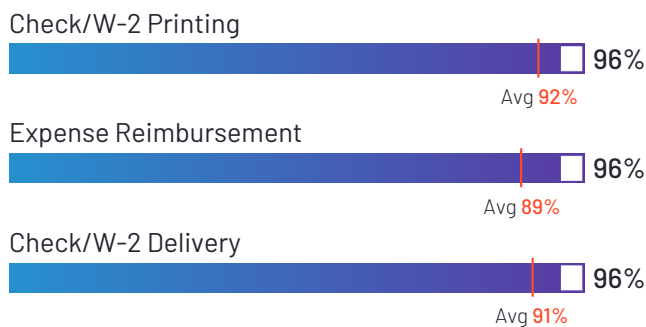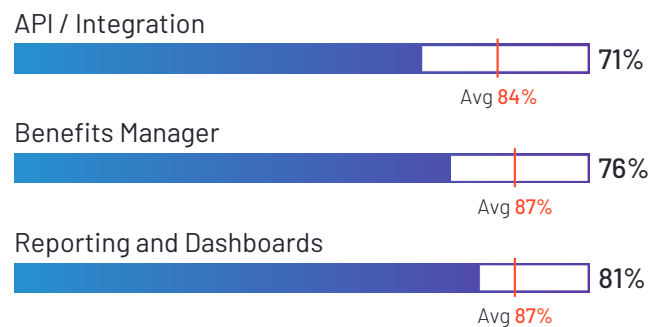
Darwinbox

4.3 ★★★★½ **(114)**

Darwinbox has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 96% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Darwinbox at a rate of 90%. Darwinbox is also in the HR Analytics, Human Resource Management Systems, Performance Management, Core HR, Applicant Tracking Systems (ATS), Onboarding, and Recruiting Automation categories.

Satisfaction Ratings

Quality of Support **93%**
Avg **88%**

Ease of Use **91%**
Avg **89%**

Meets Requirements **93%**
Avg **89%**

Ease of Admin **N/A**
Avg **88%**

Ease of Doing Business With **N/A**
Avg **88%**

Ease of Setup **N/A**
Avg **84%**

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented

● Information Technology and Services	6
● Financial Services	5
● Human Resources	3
● Computer Software	2
● Graphic Design	2

Highest-Rated Features

Accounting Integration **95%**
Avg **86%**

Automatic Tax Payment **95%**
Avg **90%**

Check/W-2 Delivery **94%**
Avg **91%**

Lowest-Rated Features

Direct Deposit **81%**
Avg **93%**

Wage Garnishment **86%**
Avg **90%**

Time Off Accrual **87%**
Avg **87%**
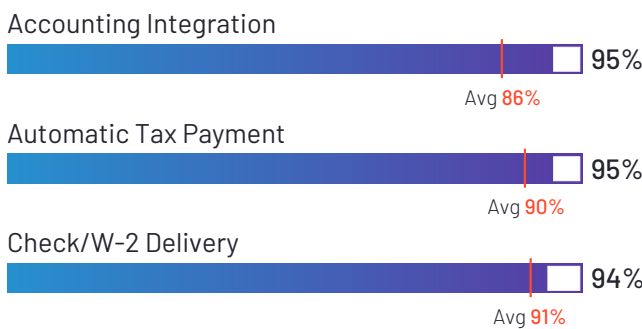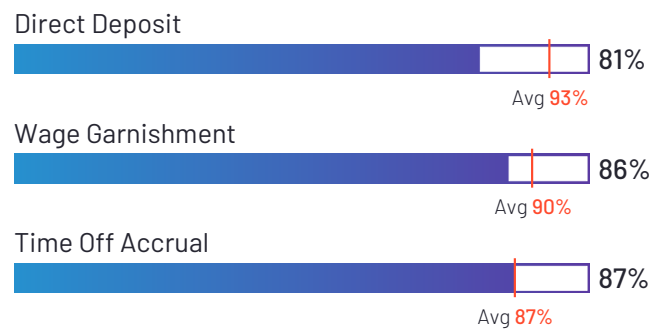
Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Darwinbox Digital Solutions	Hyderabad	2015	1,181	darwinbox.com

Asure

3.8 ★★★★☆ **(190)**

Asure has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 83% of users rated it 4 or 5 stars, 61% of users believe it is headed in the right direction, and users said they would be likely to recommend Asure at a rate of 77%. Asure is also in the Onboarding, Applicant Tracking Systems (ATS), Benefits Administration, Core HR, and Benefits Support categories.

Satisfaction Ratings

Quality of Support
84%
Avg **88%**

Ease of Use
82%
Avg **89%**

Meets Requirements
82%
Avg **89%**

Ease of Admin
86%
Avg **88%**

Ease of Doing Business With
83%
Avg **88%**

Ease of Setup
81%
Avg **84%**

Top Industries Represented

Industry	
● Accounting	5
● Construction	2
● Food Production	2
● Government Administration	2
● Hospital & Health Care	2

Highest-Rated Features

Expense Reimbursement
88%
Avg **89%**

Wage Garnishment
87%
Avg **90%**

Scalability
87%
Avg **88%**

Lowest-Rated Features

Reporting and Dashboards
72%
Avg **87%**

Accounting Integration
73%
Avg **86%**

Performance and Reliability
78%
Avg **89%**
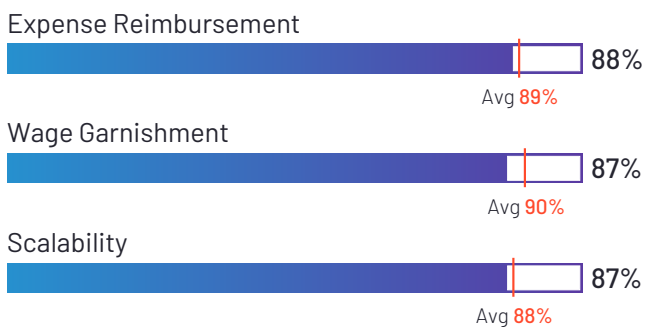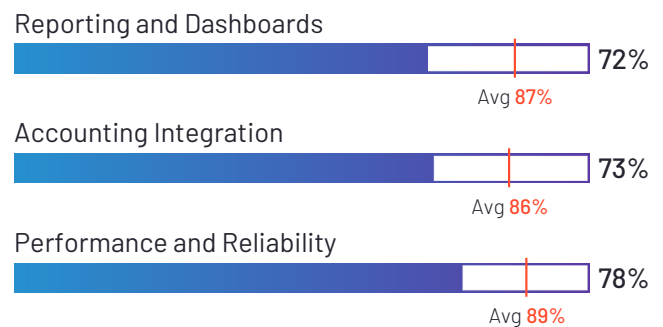
Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Asure	Austin, TX	1994	504	asuresoftware.com

Viventium Software

4.5 ★★★★½ (36)

Viventium Software has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 94% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to reco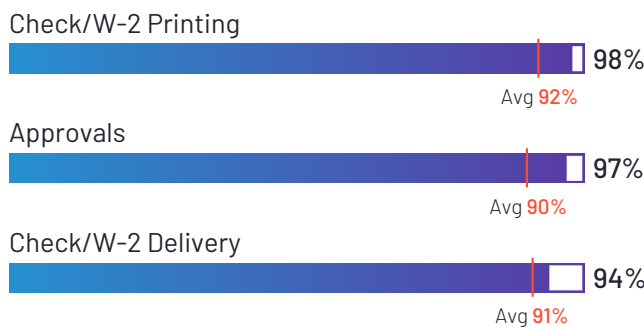mmend Viventium Software at a rate of 89%. Viventium Software is also in the HR Analytics, Onboarding, Applicant Tracking Systems (ATS), Time Tracking, Core HR, and Healthcare HR categories.
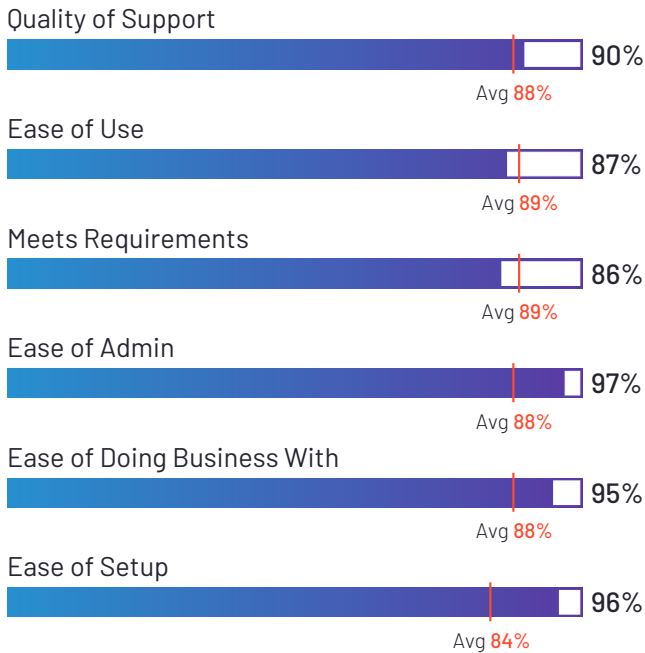
Satisfaction Ratings

Quality of Support
90%
Avg **88%**

Ease of Use
87%
Avg **89%**

Meets Requirements
86%
Avg **89%**

Ease of Admin
97%
Avg **88%**

Ease of Doing Business With
95%
Avg **88%**

Ease of Setup
96%
Avg **84%**

Top Industries Represented

● Hospital & Health Care	8
● Medical Practice	2
● Accounting	1
● Education Management	1
● Health, Wellness and Fitness	1

Highest-Rated Features

Tax Filing
98%
Avg **89%**

Automatic Tax Payment
96%
Avg **90%**

Core HR Integration
94%
Avg **88%**

Lowest-Rated Features

API / Integration
71%
Avg **84%**

Time Off Accrual
77%
Avg **87%**

Expense Reimbursement
77%
Avg **89%**
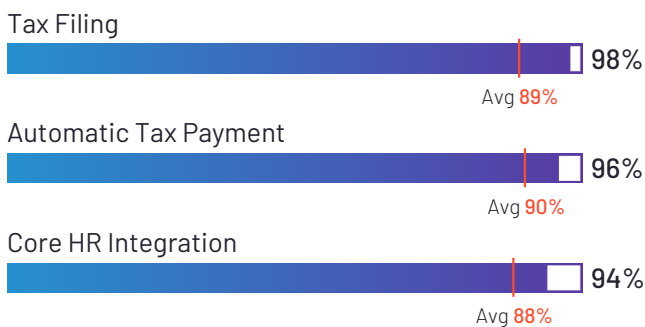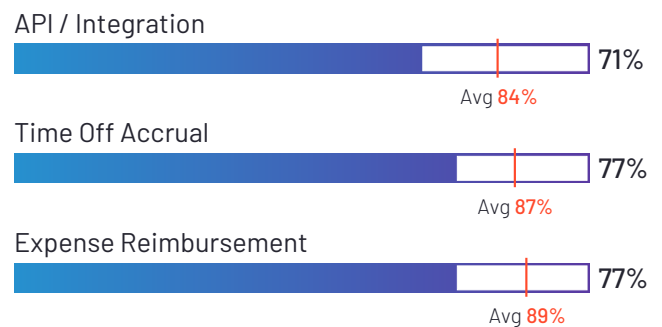
Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Viventium	Berkeley Heights, New Jersey	1992	265	viventium.com

SurePayroll

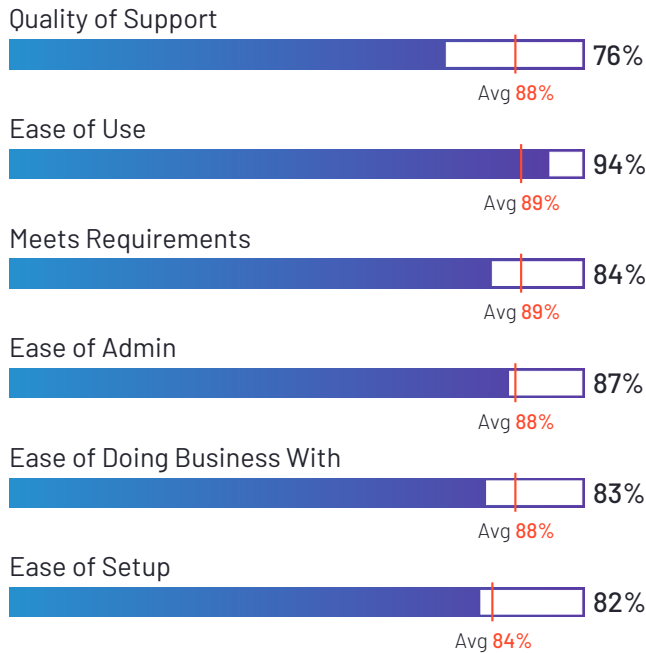**4.4** ★★★★½ (517)

SurePayroll has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 77% of users rated it 4 or 5 stars, 65% of users believe it is headed in the right direction, and users said they would be likely to recommend SurePayroll at a rate of 71%.

Satisfaction Ratings

Quality of Support
71%
Avg **88%**

Ease of Use
83%
Avg **89%**

Meets Requirements
80%
Avg **89%**

Ease of Admin
88%
Avg **88%**

Ease of Doing Business With
76%
Avg **88%**

Ease of Setup
88%
Avg **84%**

Top Industries Represented

● Internet	9
● Health, Wellness and Fitness	2
● Accounting	1
● Computer Software	1
● Consumer Services	1

Highest-Rated Features

Direct Deposit
87%
Avg **93%**

Performance and Reliability
86%
Avg **89%**

User, Role, and Access Management
85%
Avg **89%**

Lowest-Rated Features

Benefits Manager
64%
Avg **87%**

Expense Reimbursement
66%
Avg **89%**

Mobile
68%
Avg **85%**

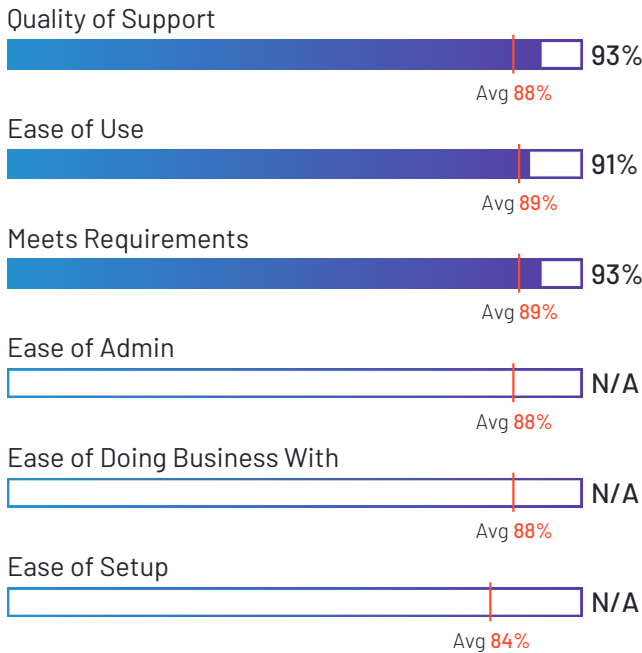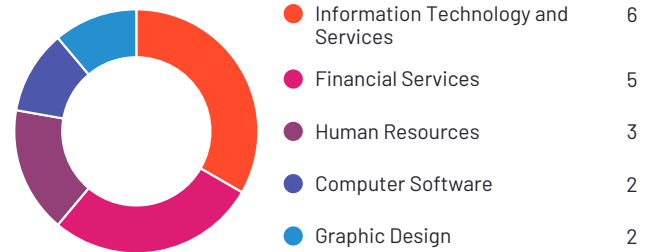| **Ownership**	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
SurePayroll	Glenview, IL	2000	305	surepayroll.com

Zenefits

4.0 ★★★★☆ (453)

Zenefits has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 80% of users rated it 4 or 5 stars, 70% of users believe it is headed in the right direction, and users said they would be likely to recommend Zenefits at a rate of 79%. Zenefits is also in the HR Compliance, Benefits Administration, Core HR, Workforce Management, and Performance Management categories.

Satisfaction Ratings

Quality of Support
73%
Avg **88%**

Ease of Use
87%
Avg **89%**

Meets Requirements
82%
Avg **89%**

Ease of Admin
83%
Avg **88%**

Ease of Doing Business With
76%
Avg **88%**

Ease of Setup
83%
Avg **84%**

Top Industries Represented

● Computer Software	11
● Information Technology and Services	9
● Telecommunications	9
● Education Management	5
● E-Learning	5

Highest-Rated Features

Check/W-2 Delivery
98%
Avg **91%**

Time Tracking Integration
96%
Avg **87%**

Web Portal
95%
Avg **90%**

Lowest-Rated Features

Tax Filing
84%
Avg **89%**

Automatic Tax Payment
86%
Avg **90%**

Tax Calculation
88%
Avg **90%**

Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
TriNet Zenefits	San Francisco, CA	2013	401	zenefits.com

G2
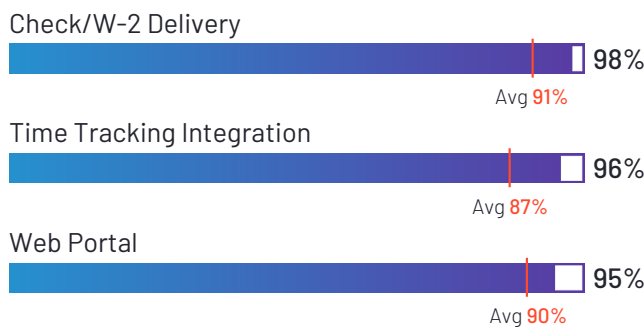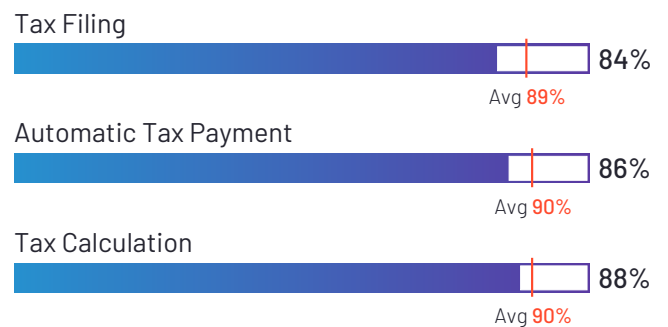
ZenHR

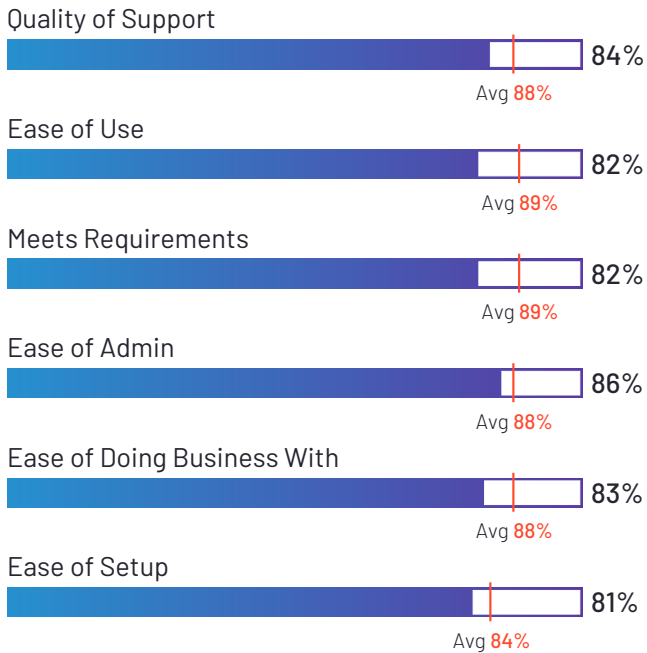**4.6** ★★★★½ (44)

ZenHR has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 90% of users believe it is headed in the right direction, and users said they would be likely to recommend ZenHR at a rate of 97%. ZenHR is also in the Core HR, Absence Management, Time Tracking, Time & Attendance, Onboarding, Performance Management, Applicant Tracking Systems (ATS), Video Interviewing, and Interview Scheduling categories.

Satisfaction Ratings

Quality of Support 97% Avg 88%
Ease of Use 90% Avg 89%
Meets Requirements 96% Avg 89%
Ease of Admin N/A Avg 88%
Ease of Doing Business With N/A Avg 88%
Ease of Setup N/A Avg 84%

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented

- Information Technology and Services — 5
- Computer Software — 2
- Food & Beverages — 2
- Commercial Real Estate — 1
- Management Consulting — 1

Highest-Rated Features

Approvals 95% Avg 90%
Mobile 93% Avg 85%
Web Portal 93% Avg 90%

Lowest-Rated Features

Scalability 81% Avg 88%
Performance and Reliability 88% Avg 89%
Expense Reimbursement 89% Avg 89%
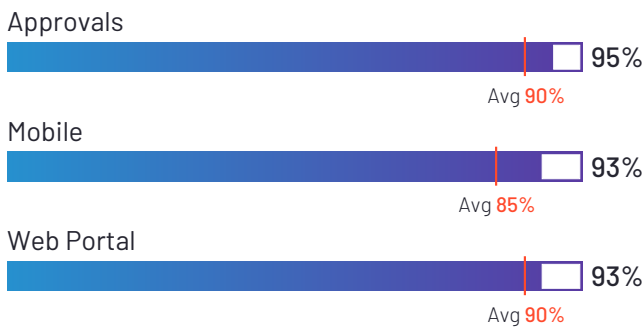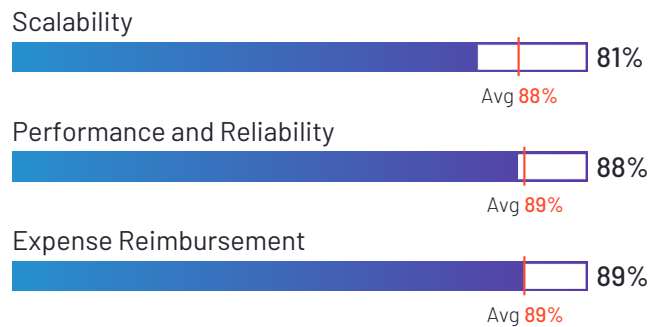
Ownership ZenHR Solutions

Year Founded 2017

Employees (Listed On Linkedin) 161

Company Website www.zenhr.com

OnePoint HCM

4.3 ★★★★½ (63)

OnePoint HCM has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 90% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend OnePoint HCM at a rate of 86%. OnePoint HCM is also in the Applicant Tracking Systems (ATS), Workforce Management, and Core HR categories.

Satisfaction Ratings

Quality of Support
93%
Avg 88%

Ease of Use
85%
Avg 89%

Meets Requirements
90%
Avg 89%

Ease of Admin
88%
Avg 88%

Ease of Doing Business With
90%
Avg 88%

Ease of Setup
81%
Avg 84%

Top Industries Represented

● Non-Profit Organization Management	8
● Automotive	3
● Consumer Goods	3
● Hospital & Health Care	3
● Insurance	3

Highest-Rated Features

Check/W-2 Printing
96%
Avg 92%

Direct Deposit
96%
Avg 93%

Check/W-2 Delivery
96%
Avg 91%

Lowest-Rated Features

Mobile
83%
Avg 85%

Core HR Integration
84%
Avg 88%

API / Integration
87%
Avg 84%
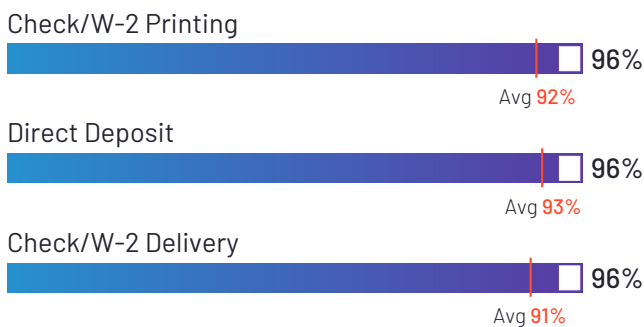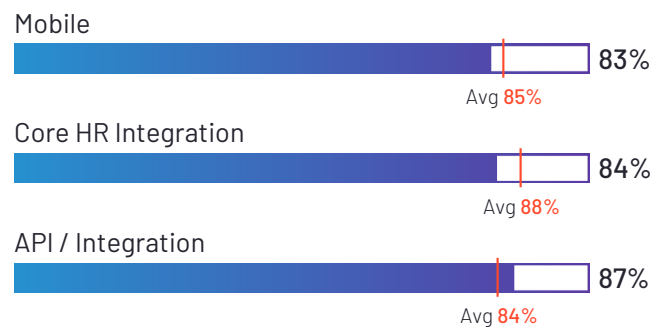
Ownership
Onepoint Human Capital Management

HQ Location
Selma, CA

Year Founded
2008

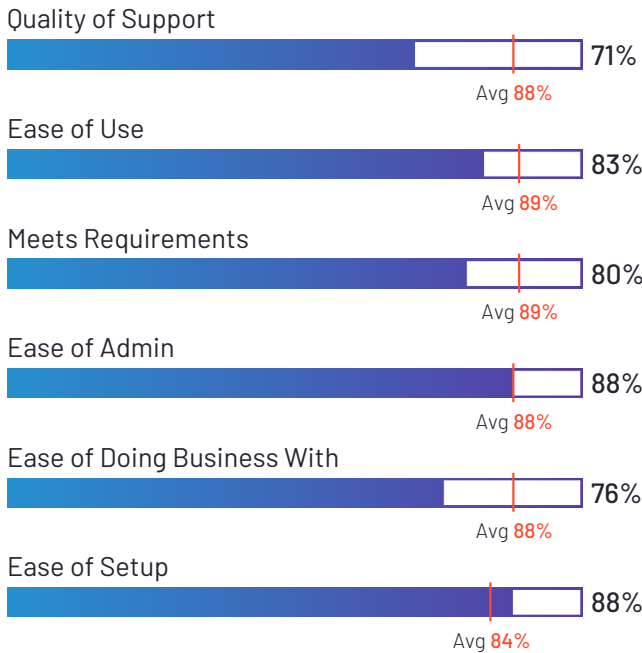**Employees (Listed On Linkedin)**
30

Company Website
onepointhcm.com

Rise

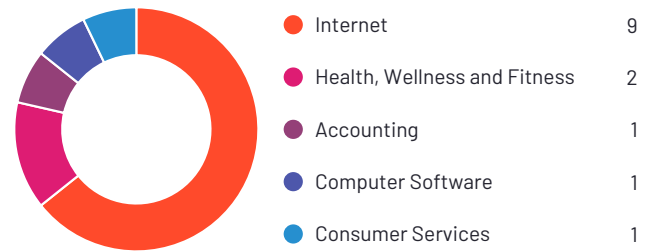**4.0** ★★★★☆ (61)

Rise has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 83% of users rated it 4 or 5 stars, 85% of users believe it is headed in the right direction, and users s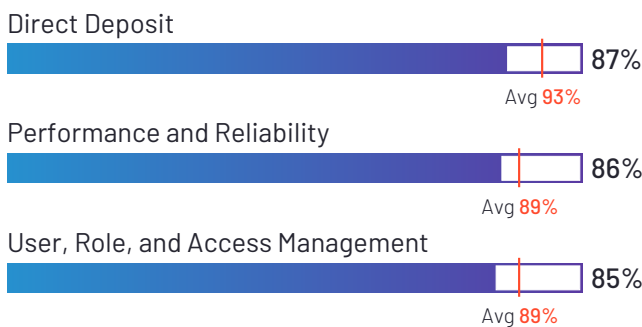aid they would be likely to recommend Rise at a rate of 85%. Rise is also in the Time Tracking, Core HR, Time & Attendance, and Employee Scheduling categories.
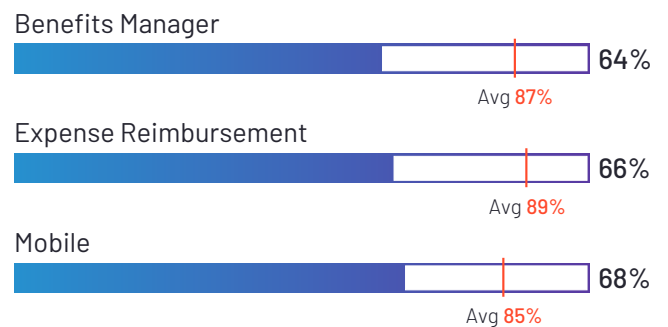
Satisfaction Ratings

Feature	Rating	Avg
Quality of Support	91%	Avg 88%
Ease of Use	88%	Avg 89%
Meets Requirements	83%	Avg 89%
Ease of Admin	87%	Avg 88%
Ease of Doing Business With	88%	Avg 88%
Ease of Setup	79%	Avg 84%

Top Industries Represented

Industry	Count
Accounting	4
Computer Software	3
Food & Beverages	2
Biotechnology	1
Civil Engineering	1

Highest-Rated Features

Feature	Rating	Avg
Direct Deposit	91%	Avg 93%
Expense Reimbursement	87%	Avg 89%
Approvals	87%	Avg 90%

Lowest-Rated Features

Feature	Rating	Avg
Accounting Integration	64%	Avg 86%
API / Integration	69%	Avg 84%
Benefits Manager	71%	Avg 87%

Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Rise People	Burnaby, British Columbia	2011	69	risepeople.com

SentricHR

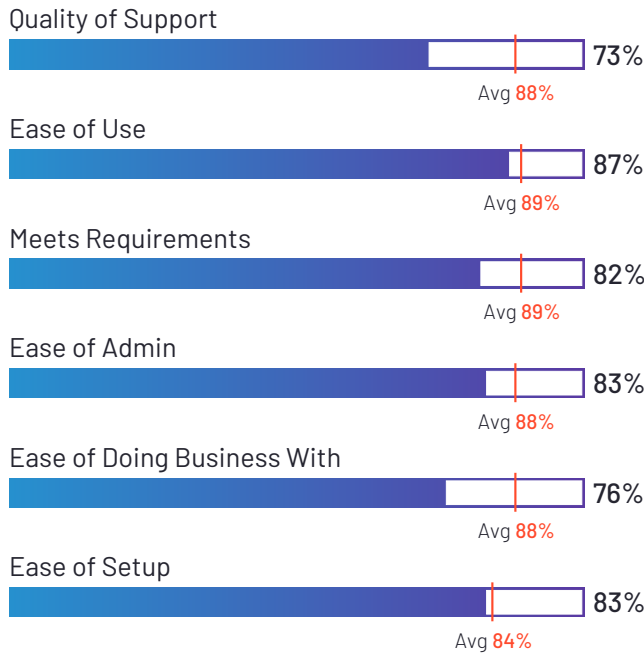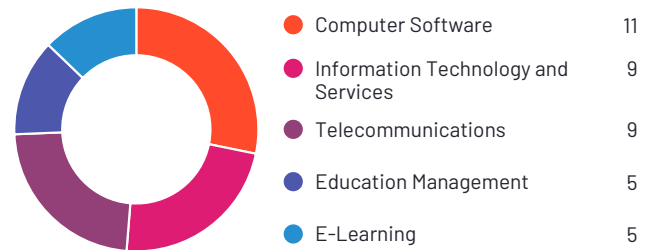**3.8** ★★★★☆ (43)

SentricHR has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 70% of users rated it 4 or 5 stars, 79% of users believe it is headed in the right direction, and users said they would be likely to recommend SentricHR at a rate of 74%. SentricHR is also in the Human Resource Management Systems, Workforce Management, Benefits Administration, Core HR, Applicant Tracking Systems (ATS), and Training Management Systems categories.

Satisfaction Ratings

Quality of Support — 82% — Avg 88%

Ease of Use — 84% — Avg 89%

Meets Requirements — 82% — Avg 89%

Ease of Admin — 83% — Avg 88%

Ease of Doing Business With — 85% — Avg 88%

Ease of Setup — 81% — Avg 84%

Top Industries Represented

Insurance	3
Mental Health Care	3
Mining & Metals	3
Real Estate	3
Retail	3

Highest-Rated Features

Check/W-2 Delivery — 98% — Avg 91%

Automatic Tax Payment — 96% — Avg 90%

Check/W-2 Printing — 96% — Avg 92%

Lowest-Rated Features

Mobile — 66% — Avg 85%

API / Integration — 70% — Avg 84%

Benefits Manager — 78% — Avg 87%
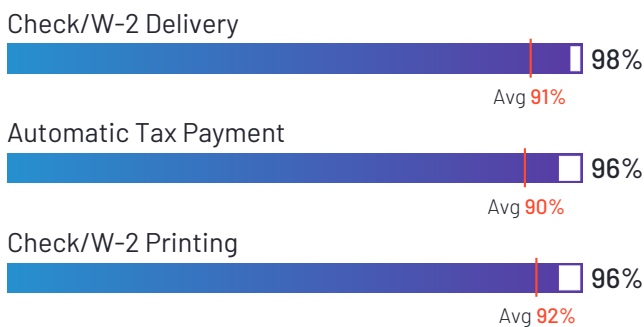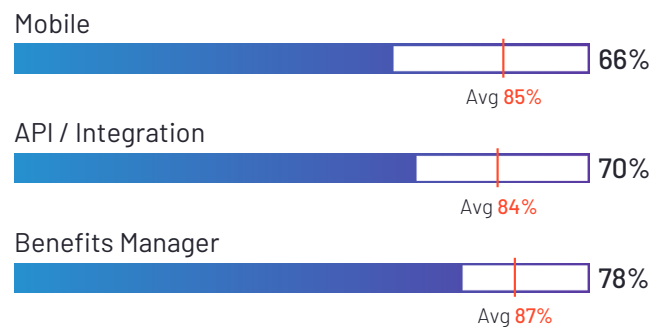
Ownership
Sentric

HQ Location
Pittsburgh, PA

Year Founded
1994

Employees (Listed On Linkedin)
84

Company Website
sentric.net

Zimyo

4.5 ★★★★⯪ (58)

Zimyo has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they 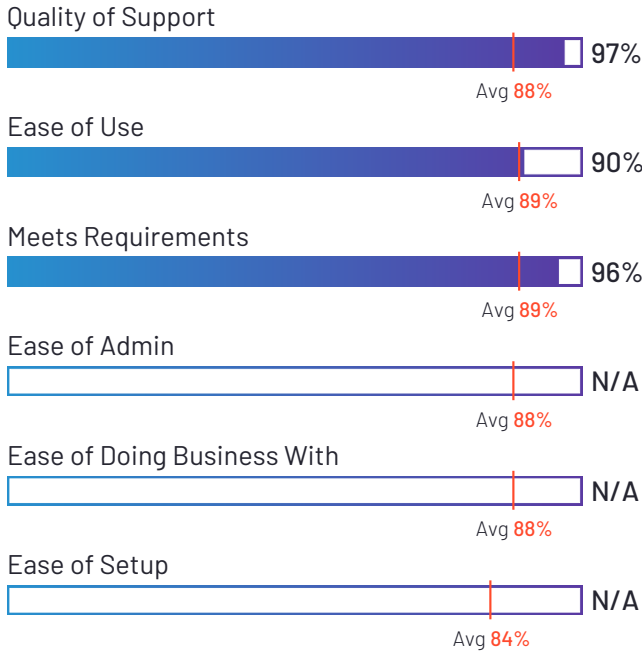may have positive reviews, they do not have enough reviews to validate those ratings. 81% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Zimyo at a rate of 85%. Zimyo is also in the Onboarding, Applicant Tracking Systems (ATS), Time Tracking, Core HR, Performance Management, Human Resource Management Systems, Employee Engagement, Employee Recognition, Benefits Administration, and Time & Attendance categories.

Satisfaction Ratings

Quality of Support
83%
Avg **88%**

Ease of Use
83%
Avg **89%**

Meets Requirements
77%
Avg **89%**

Ease of Admin
89%
Avg **88%**

Ease of Doing Business With
92%
Avg **88%**

Ease of Setup
89%
Avg **84%**

Top Industries Represented

● Information Technology and Services	4
● Building Materials	1
● Computer & Network Security	1
● Computer Software	1
● Electrical/ Electronic Manufacturing	1

Highest-Rated Features

User, Role, and Access Management
93%
Avg **89%**

Tax Calculation
91%
Avg **90%**

Payroll Entry
90%
Avg **91%**

Lowest-Rated Features

Performance and Reliability
83%
Avg **89%**

Automatic Tax Payment
86%
Avg **90%**

Reporting and Dashboards
86%
Avg **87%**

Ownership
Zimyo Consulting
Pvt. Ltd

HQ Location
Gurugram, Haryana

Year Founded
2018

Employees (Listed On Linkedin)
144

Company Website
www.zimyo.com

UZIO Payroll & HR

4.4 ⭐⭐⭐⭐⭐ (87)

UZIO Payroll & HR has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 50% of users believe it is headed in the right direction, and users said they would be likely to recommend UZIO Payroll & HR at a rate of 88%. UZIO Payroll & HR is also in the Benefits Administration, Core HR, and Time & Attendance categories.

Satisfaction Ratings

Quality of Support
93%
Avg **88%**

Ease of Use
95%
Avg **89%**

Meets Requirements
93%
Avg **89%**

Ease of Admin
N/A
Avg **88%**

Ease of Doing Business With
N/A
Avg **88%**

Ease of Setup
N/A
Avg **84%**

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented

● Accounting	1
● Alternative Medicine	1
● Computer & Network Security	1
● Design	1
● Hospitality	1
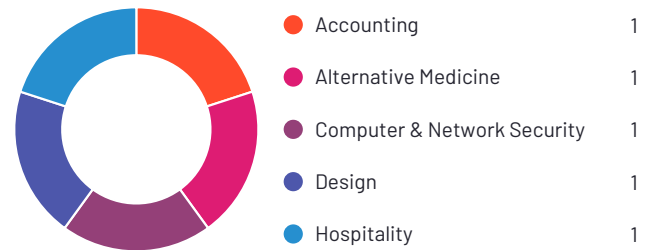
Ownership
Uzio

HQ Location
Great Falls, Virginia

Year Founded
2018

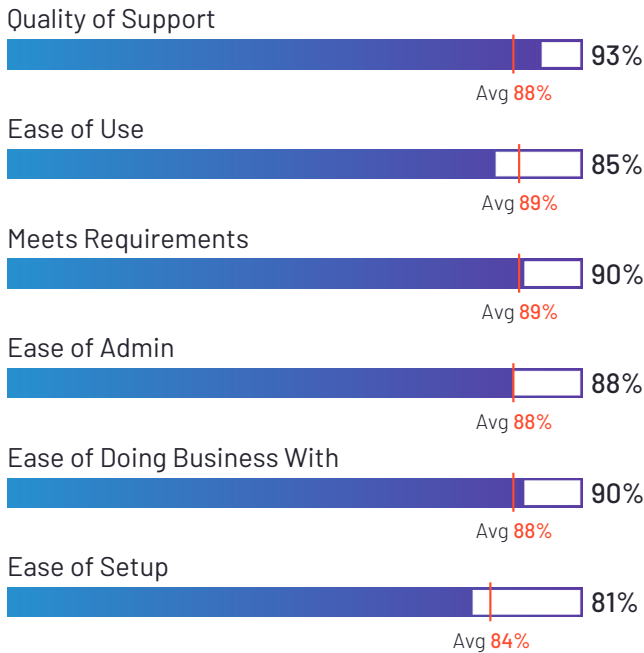**Employees (Listed On Linkedin)**
89

Company Website
www.uzio.com

WebHR

4.2 ★★★★☆ (101)

WebHR has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 86% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend WebHR at a rate of 85%. WebHR is also in the Applicant Tracking Systems (ATS), Time Tracking, Core HR, Workforce Management, and Performance Management categories.

Satisfaction Ratings

Quality of Support
81%
Avg **88%**

Ease of Use
90%
Avg **89%**

Meets Requirements
91%
Avg **89%**

Ease of Admin
91%
Avg **88%**

Ease of Doing Business With
84%
Avg **88%**

Ease of Setup
90%
Avg **84%**

Top Industries Represented

Industry	
● Real Estate	6
● Information Technology and Services	5
● Financial Services	4
● Human Resources	3
● Computer Software	2

Highest-Rated Features

Core HR Integration
90%
Avg **88%**

Accounting Integration
89%
Avg **86%**

Wage Garnishment
89%
Avg **90%**

Lowest-Rated Features

Mobile
76%
Avg **85%**

Tax Filing
77%
Avg **89%**

Time Off Accrual
79%
Avg **87%**
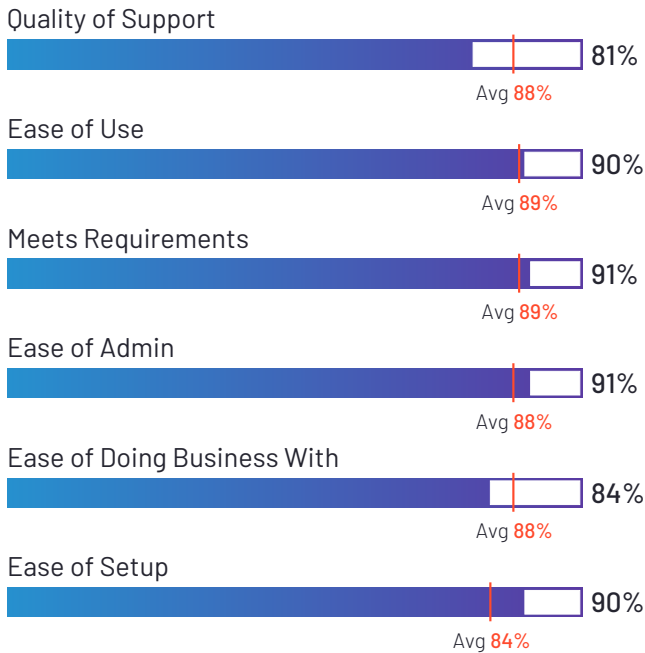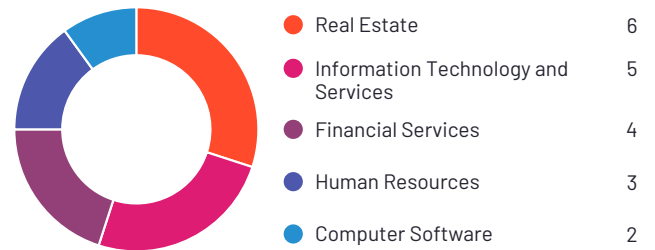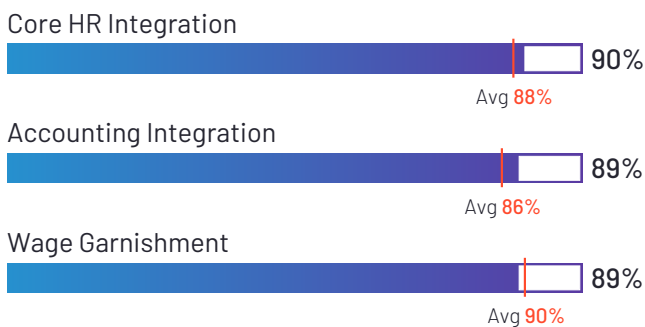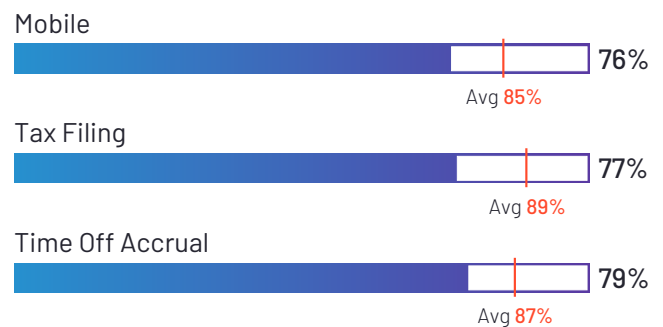
Ownership
WebHR

HQ Location
Washington Grove, MD

Year Founded
2006

Employees (Listed On Linkedin)
50

Company Website
web.hr
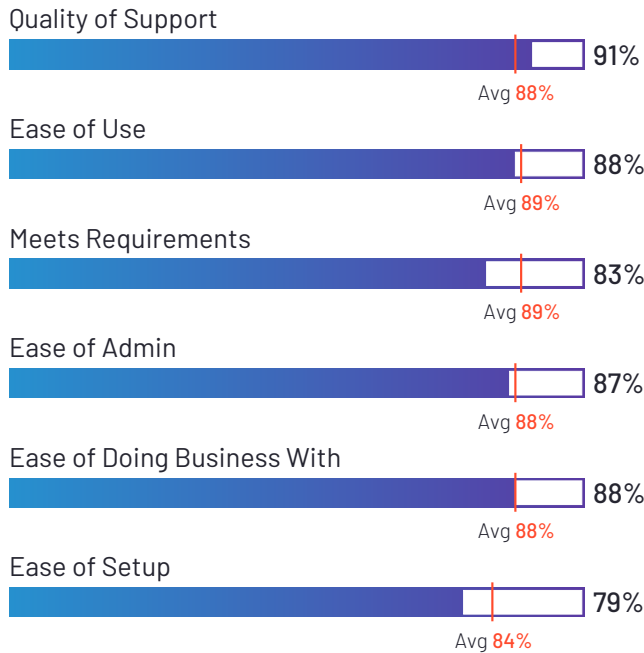
DATIS, Part of ContinuumCloud

4.0 ★★★★☆ (61)

DATIS, Part of ContinuumCloud has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 80% of users rated it 4 or 5 stars, 73% of users believe it is headed in the right direction, and users said they would be likely to recommend DATIS, Part of ContinuumCloud at a rate of 82%. DATIS, Part of ContinuumCloud is also in the Applicant Tracking Systems (ATS), Training Management Systems, Benefits Administration, Time Tracking, Core HR, Workforce Management, Performance Management, Human Resource Management Systems, and Healthcare HR categories.

Satisfaction Ratings

Quality of Support
81%
Avg 88%

Ease of Use
85%
Avg 89%

Meets Requirements
86%
Avg 89%

Ease of Admin
82%
Avg 88%

Ease of Doing Business With
86%
Avg 88%

Ease of Setup
76%
Avg 84%

Top Industries Represented

Industry	Count
Mental Health Care	18
Non-Profit Organization Management	7
Hospital & Health Care	5
Health, Wellness and Fitness	2
Individual & Family Services	2

Highest-Rated Features

Check/W-2 Delivery
95%
Avg 91%

Core HR Integration
94%
Avg 88%

Direct Deposit
93%
Avg 93%

Lowest-Rated Features

Reporting and Dashboards
81%
Avg 87%

Mobile
83%
Avg 85%

Performance and Reliability
87%
Avg 89%
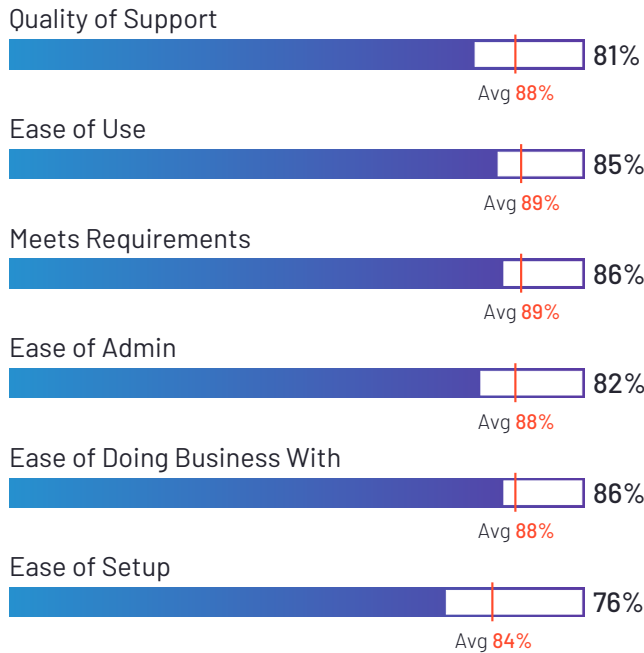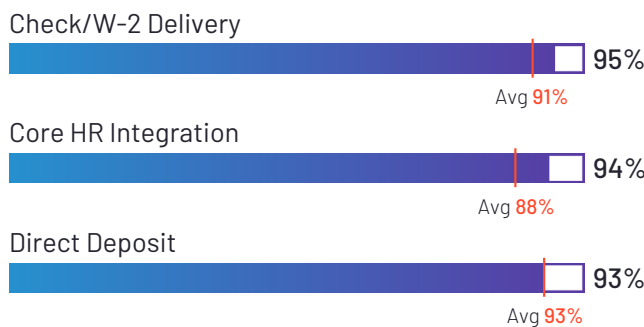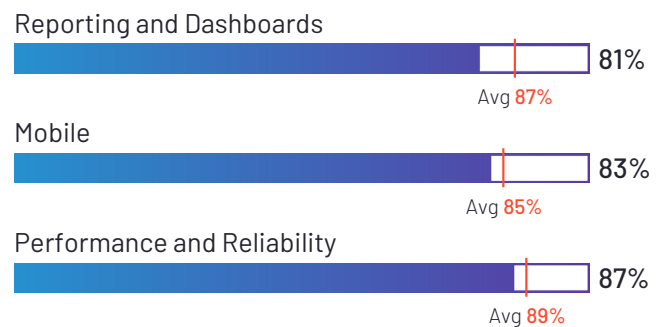
Ownership
DATIS, Part of the ContinuumCloud

HQ Location
Tampa, FL

Year Founded
1996

Employees (Listed On Linkedin)
27

Company Website
www.datis.com

Akrivia HCM

5.0 ⭐⭐⭐⭐⭐ (49)

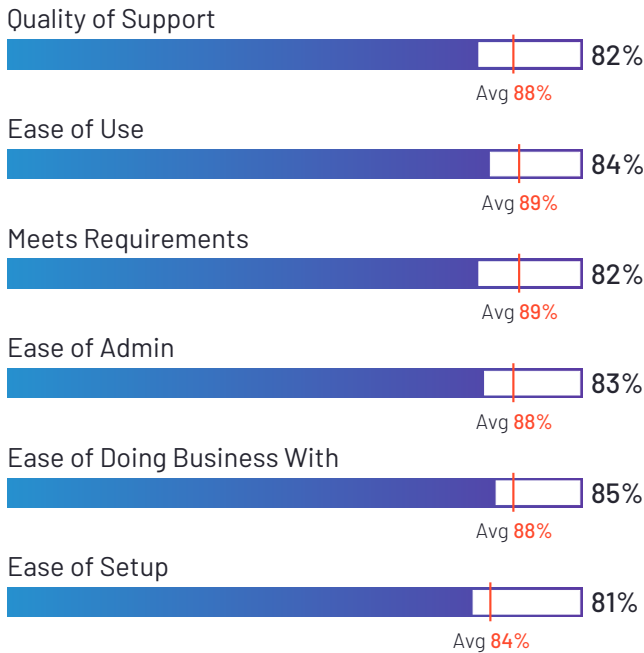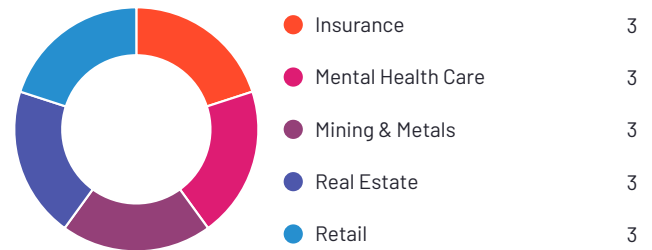Akrivia HCM has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Akrivia HCM at a rate of 100%. Akrivia HCM is also in the Core HR, Onboarding, Time & Attendance, Employee Engagement, and Performance Management categories.

Satisfaction Ratings

Quality of Support
N/A
Avg **88%**

Ease of Use
N/A
Avg **89%**

Meets Requirements
N/A
Avg **89%**

Ease of Admin
N/A
Avg **88%**

Ease of Doing Business With
N/A
Avg **88%**

Ease of Setup
N/A
Avg **84%**

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented

● Information Technology and Services	14
● Design	4
● Construction	3
● Education Management	2
● Financial Services	2

Ownership
Akrivia Automation Pvt Ltd

HQ Location
Visakhapatnam, AP

Year Founded
2016

Employees (Listed On Linkedin)
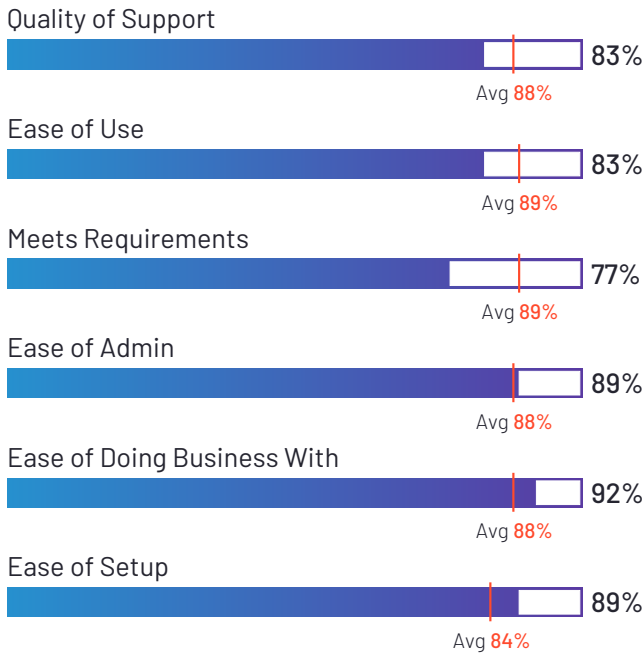125

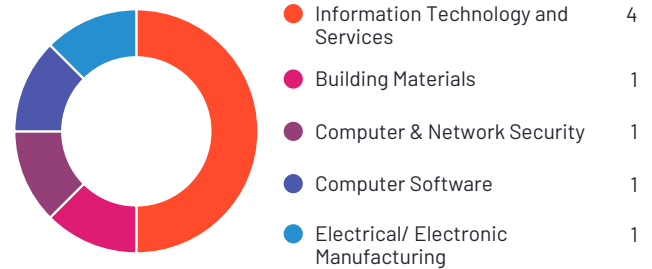**Company Website**
akriviahcm.com

CAVU HCM

4.9 ★★★★★ (114)

CAVU HCM has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend CAVU HCM at a rate of 98%. CAVU HCM is also in the Human Resource Management Systems, Time Tracking, Workforce Management, Time & Attendance, Employee Scheduling, Training Management Systems, and Onboarding categories.
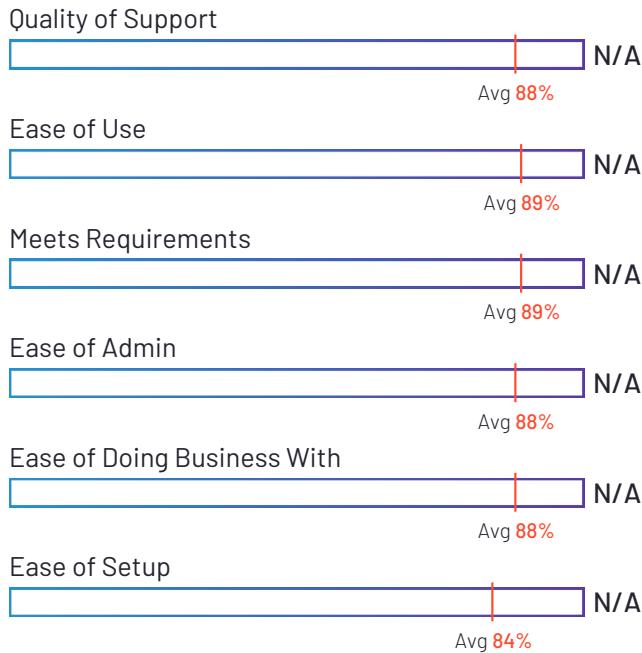
Satisfaction Ratings

Quality of Support
N/A
Avg **88%**

Ease of Use
N/A
Avg **89%**

Meets Requirements
N/A
Avg **89%**

Ease of Admin
N/A
Avg **88%**

Ease of Doing Business With
N/A
Avg **88%**

Ease of Setup
N/A
Avg **84%**

*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented

● Transportation/Trucking/ Railroad	3
● Hospital & Health Care	2
● Primary/ Secondary Education	2
● Retail	2
● Construction	1
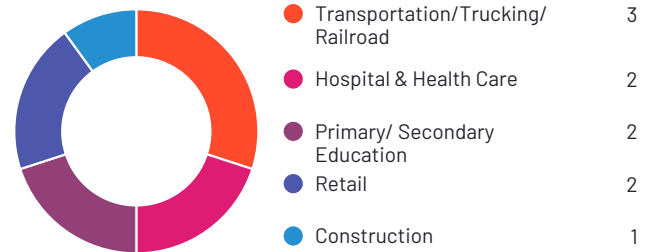
Ownership
CAVU HCM

HQ Location
Peoria, Illinois

Year Founded
2019

Employees (Listed On Linkedin)
11

Company Website
cavuhcm.com

Satisfaction Ratings for Payroll

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
Paylocity	88%	90%	91%	89%	91%	88%	83%	90%	62
Rippling	98%	92%	97%	92%	91%	97%	89%	98%	94
Workforce Now	82%	81%	88%	84%	82%	81%	78%	85%	39
Paycom	84%	82%	88%	84%	83%	85%	79%	87%	52
greytHR	88%	93%	89%	89%	89%	90%	89%	91%	60
Deel	94%	94%	94%	92%	91%	92%	88%	95%	82
Remote	92%	89%	93%	94%	94%	93%	94%	96%	74
isolved	82%	75%	85%	84%	85%	83%	81%	83%	41
Keka HR	88%	94%	90%	92%	88%	86%	87%	93%	62
BambooHR	91%	89%	88%	90%	92%	91%	86%	95%	69
G-P	94%	100%	97%	89%	95%	97%	94%	94%	80
Inova Payroll	84%	82%	88%	84%	91%	90%	82%	84%	44
UKG Ready	82%	83%	87%	81%	83%	83%	70%	83%	38
Desktop Pro	91%	87%	94%	91%	87%	87%	89%	93%	70
Gusto	86%	83%	88%	86%	79%	82%	89%	92%	55
Justworks	88%	86%	89%	90%	90%	91%	89%	94%	63
HROne	93%	95%	93%	94%	94%	96%	92%	95%	82
APS	92%	95%	91%	92%	96%	95%	89%	92%	72
Plane	91%	86%	92%	93%	98%	94%	95%	94%	74

(Satisfaction Ratings for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100

Satisfaction Ratings for Payroll (continued)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
Fingercheck Payroll	95%	95%	95%	96%	95%	95%	92%	93%	79
Proliant	88%	82%	89%	88%	89%	89%	86%	89%	58
EBS PaySuite	98%	100%	97%	98%	100%	96%	98%	100%	90
Multiplier	92%	91%	91%	94%	96%	96%	93%	91%	74
EPAY HCM	94%	95%	91%	95%	95%	93%	94%	91%	86
Netchex	96%	86%	93%	90%	98%	95%	81%	92%	87
Checkwriters	93%	88%	94%	95%	97%	92%	92%	91%	77
isolved by PNI•HCM	93%	100%	95%	88%	94%	95%	86%	95%	70
PrimePay	89%	75%	89%	91%	91%	82%	86%	90%	53
Greenshades	88%	90%	93%	89%	95%	92%	87%	92%	52
Employment Hero	91%	100%	85%	90%	85%	79%	82%	91%	73
Patriot Payroll	99%	100%	98%	N/A	N/A	98%	N/A	100%	100
Fuse	96%	95%	92%	90%	97%	98%	84%	90%	85
Paypro Workforce Management	90%	74%	90%	93%	95%	96%	83%	84%	70
247HRM	89%	92%	88%	90%	91%	94%	88%	91%	60
Pento	95%	100%	91%	94%	95%	97%	80%	97%	82
SunFish Workplaze	85%	100%	94%	90%	95%	92%	86%	92%	53
Vista	88%	100%	89%	N/A	N/A	90%	N/A	91%	58
PayrollHero	92%	92%	96%	N/A	N/A	88%	N/A	95%	66

(Satisfaction Ratings for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100

Satisfaction Ratings for Payroll (continued)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from –100 to +100)
Paybooks	90%	91%	92%	N/A	N/A	95%	N/A	97%	71
Workzoom	97%	100%	100%	92%	98%	100%	84%	88%	90
Paychex Flex	77%	72%	84%	82%	82%	81%	79%	83%	32
UKG Pro	84%	86%	85%	81%	84%	81%	74%	85%	44
Ceridian Dayforce	84%	86%	88%	84%	87%	82%	74%	86%	47
Vantage HCM	78%	76%	88%	84%	81%	77%	87%	85%	23
TriNet	75%	75%	85%	81%	83%	81%	80%	83%	25
Paycor	78%	79%	83%	80%	79%	76%	76%	84%	29
Oracle PeopleSoft	80%	75%	87%	93%	87%	80%	90%	83%	21
SAP SuccessFactors Employee Central Payroll	89%	94%	90%	N/A	N/A	92%	N/A	90%	57
RUN Powered by ADP	79%	73%	81%	80%	80%	83%	74%	86%	29
QuickBooks Payroll	88%	100%	91%	N/A	N/A	87%	N/A	88%	46
Sage HRMS	74%	58%	90%	94%	76%	73%	88%	90%	0
Namely	78%	74%	83%	79%	75%	80%	73%	87%	33
UKG Dimensions	75%	77%	77%	76%	78%	76%	58%	75%	24
Workday HCM	80%	82%	87%	64%	79%	85%	63%	83%	34
QB Enterprise	86%	77%	88%	80%	82%	83%	75%	89%	52
Heartland Payroll	68%	58%	84%	79%	71%	79%	70%	81%	6
toasttab.com	86%	81%	84%	87%	83%	76%	82%	94%	66

(Satisfaction Ratings for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from –100 to +100

Satisfaction Ratings for Payroll (continued)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
Darwinbox	90%	91%	93%	N/A	N/A	93%	N/A	91%	66
Asure	77%	61%	82%	86%	83%	84%	81%	82%	34
Viventium Software	89%	92%	86%	97%	95%	90%	96%	87%	70
SurePayroll	71%	65%	80%	88%	76%	71%	88%	83%	22
Zenefits	79%	70%	82%	83%	76%	73%	83%	87%	40
ZenHR	97%	90%	96%	N/A	N/A	97%	N/A	90%	91
OnePoint HCM	86%	89%	90%	88%	90%	93%	81%	85%	62
Rise	85%	85%	83%	87%	88%	91%	79%	88%	52
SentricHR	74%	79%	82%	83%	85%	82%	81%	84%	0
Zimyo	85%	100%	77%	89%	92%	83%	89%	83%	43
UZIO Payroll & HR	88%	N/A	93%	N/A	N/A	93%	N/A	95%	60
WebHR	85%	88%	91%	91%	84%	81%	90%	90%	51
DATIS, Part of ContinuumCloud	82%	73%	86%	82%	86%	81%	76%	85%	32
Akrivia HCM	100%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100
CAVU HCM	98%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100
Average	87%	86%	89%	88%	88%	88%	84%	89%	57

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100

Feature Comparison for Payroll

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Employee Self Service

	Web Portal	Benefits Manager	Mobile
Paylocity	92%	87%	89%
Rippling	98%	98%	95%
Workforce Now	88%	86%	83%
Paycom	93%	90%	92%
greytHR	91%	89%	87%
Deel	96%	92%	91%
Remote	95%	88%	86%
isolved	86%	84%	80%
Keka HR	92%	90%	86%
BambooHR	91%	86%	89%
G-P	N/A	N/A	
Inova Payroll	88%	83%	83%
UKG Ready	89%	84%	85%
Desktop Pro	92%	91%	92%
Gusto	93%	86%	86%
Justworks	90%	91%	82%
HROne	94%	95%	93%
APS	94%	91%	88%
Plane	89%	83%	81%

(Feature Comparison for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Employee Self Service

	Web Portal	Benefits Manager	Mobile
Fingercheck Payroll	93%	90%	90%
Proliant	94%	91%	88%
EBS PaySuite	100%	N/A	N/A
Multiplier	86%	82%	78%
EPAY HCM	92%	88%	80%
Netchex	96%	84%	91%
Checkwriters	87%	88%	94%
isolved by PNI•HCM	95%	89%	77%
PrimePay	89%	92%	N/A
Greenshades	90%	91%	94%
Employment Hero	93%	88%	91%
Patriot Payroll	98%	N/A	89%
Fuse	91%	91%	94%
Paypro Workforce Management	94%	89%	94%
247HRM	89%	87%	80%
Pento	96%	N/A	N/A
SunFish Workplaze	82%	82%	82%
Vista	86%	92%	92%
PayrollHero	98%	90%	92%

(Feature Comparison for Payroll continues on next page)

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**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Employee Self Service

	Web Portal	Benefits Manager	Mobile
Paybooks	94%	94%	94%
Workzoom	N/A	N/A	N/A
Paychex Flex	85%	84%	87%
UKG Pro	89%	85%	82%
Ceridian Dayforce	91%	89%	88%
Vantage HCM	85%	88%	89%
TriNet	86%	83%	84%
Paycor	85%	81%	76%
Oracle PeopleSoft	86%	88%	80%
SAP SuccessFactors Employee Central Payroll	95%	89%	92%
RUN Powered by ADP	83%	68%	72%
QuickBooks Payroll	90%	90%	93%
Sage HRMS	93%	81%	N/A
Namely	90%	87%	82%
UKG Dimensions	92%	89%	84%
Workday HCM	90%	88%	82%
QB Enterprise	83%	N/A	N/A
Heartland Payroll	76%	N/A	64%
toasttab.com	87%	76%	89%

(Feature Comparison for Payroll continues on next page)

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**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Employee Self Service

	Web Portal	Benefits Manager	Mobile
Darwinbox	91%	94%	93%
Asure	83%	81%	84%
Viventium Software	86%	84%	80%
SurePayroll	81%	64%	68%
Zenefits	95%	94%	92%
ZenHR	93%	91%	93%
OnePoint HCM	87%	87%	83%
Rise	81%	71%	N/A
SentricHR	86%	78%	66%
Zimyo	N/A	N/A	N/A
UZIO Payroll & HR	N/A	N/A	
WebHR	87%	83%	76%
DATIS, Part of ContinuumCloud	91%	89%	83%
Akrivia HCM	N/A	N/A	N/A
CAVU HCM	N/A	N/A	N/A
Average	90%	87%	85%

(Feature Comparison for Payroll continues on next page)

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Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Administration

	Payroll Entry	Time Off Accrual	Direct Deposit	Expense Reimbursement	Pre-tax Deductions	Wage Garnishment	Approvals	Check/W-2 Printing	Check/W-2 Delivery
Paylocity	93%	86%	96%	90%	94%	92%	92%	94%	95%
Rippling	98%	97%	99%	97%	98%	97%	98%	99%	98%
Workforce Now	90%	86%	93%	88%	90%	89%	88%	92%	92%
Paycom	92%	90%	95%	91%	93%	92%	92%	94%	94%
greytHR	92%	89%	88%	89%	91%	88%			
Deel	95%	91%	96%	92%	92%	94%	93%	91%	
Remote	94%	92%	97%	92%	94%	92%	94%	94%	
isolved	90%	84%	94%	89%	91%	90%	89%	91%	90%
Keka HR	91%	90%	87%	90%	90%	87%	93%	87%	88%
BambooHR	90%	89%	93%	89%	90%	89%	91%		
G-P	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Inova Payroll	89%	84%	93%	86%	90%	89%	87%	92%	92%
UKG Ready	89%	84%	92%	88%	88%	88%	88%	91%	92%
Desktop Pro	95%	92%	95%	92%	91%	92%	92%	94%	94%
Gusto	92%	86%	95%	85%	89%	88%	86%	88%	90%
Justworks	86%	85%	94%	86%	90%	89%	85%	91%	90%
HROne	95%	93%	93%	93%	94%	91%	97%	94%	97%
APS	94%	89%	97%	94%	95%	94%	94%	95%	95%
Plane	91%	84%	91%	84%	84%	85%	87%	87%	87%

(Feature Comparison for Payroll continues on next page)

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Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Administration

	Payroll Entry	Time Off Accrual	Direct Deposit	Expense Reimbursement	Pre-tax Deductions	Wage Garnishment	Approvals	Check/W-2 Printing	Check/W-2 Delivery
Fingercheck Payroll	92%	93%	96%	95%	96%	96%	96%	96%	94%
Proliant	92%	83%	97%	94%	94%	94%		96%	96%
EBS PaySuite	100%	97%	100%	100%	100%	100%	100%	100%	100%
Multiplier	86%	84%	87%	87%	87%	83%	88%	76%	76%
EPAY HCM	89%	86%	93%	90%	87%	87%	90%	94%	89%
Netchex	99%	87%	99%	100%	99%	96%	93%	98%	100%
Checkwriters	94%	88%	97%	N/A	95%	96%	87%	95%	95%
isolved by PNI•HCM	97%	86%	97%	86%	92%	96%	90%	95%	95%
PrimePay	92%	83%	96%	N/A	86%	N/A	94%	95%	95%
Greenshades	90%	92%	98%	97%	95%	89%	79%	93%	94%
Employment Hero	94%	90%	94%	84%	95%	98%	92%	N/A	N/A
Patriot Payroll	98%	100%	83%	N/A	100%	97%	90%	100%	
Fuse	94%	90%	93%	88%	97%	96%	95%	97%	97%
Paypro Workforce Management	96%	91%	94%	96%	96%	95%	92%	98%	95%
247HRM	90%	86%	83%	88%	86%	86%	89%	87%	88%
Pento	98%	91%	99%	N/A	98%	90%	93%	83%	83%
SunFish Workplaze	89%	87%	N/A	83%	88%	80%	89%	N/A	N/A
Vista	86%	88%	91%	88%	93%	88%	90%	88%	90%
PayrollHero	94%	94%	96%	93%	94%	93%	94%	97%	97%

(Feature Comparison for Payroll continues on next page)

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Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Administration

	Payroll Entry	Time Off Accrual	Direct Deposit	Expense Reimbursement	Pre-tax Deductions	Wage Garnishment	Approvals	Check/W-2 Printing	Check/W-2 Delivery
Paybooks	92%	94%	91%	94%	90%	91%	94%	88%	88%
Workzoom	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Paychex Flex	87%	81%	95%	93%	91%	90%	89%	93%	92%
UKG Pro	88%	82%	93%	86%	90%	89%	88%	91%	91%
Ceridian Dayforce	90%	87%	94%	89%	91%	90%	90%	92%	91%
Vantage HCM	87%	82%	92%	91%	90%	86%	92%	94%	95%
TriNet	89%	83%	93%	83%	88%	84%	87%	89%	92%
Paycor	86%	78%	92%	82%	85%	85%	83%	86%	82%
Oracle PeopleSoft	91%	89%	91%	88%	86%	85%	88%	87%	89%
SAP SuccessFactors Employee Central Payroll	93%	90%	89%	95%	95%	92%	87%	93%	95%
RUN Powered by ADP	87%	77%	94%	84%	84%	88%	83%	86%	87%
QuickBooks Payroll	93%	90%	88%	84%	89%	84%	86%	89%	84%
Sage HRMS	93%	76%	95%	94%	87%	92%	83%	92%	90%
Namely	83%	85%	92%	80%	87%	87%	87%	89%	87%
UKG Dimensions	90%	79%	93%	N/A	91%	90%	89%	91%	92%
Workday HCM	91%	90%	93%	90%	90%	87%	90%	91%	90%
QB Enterprise	87%	83%	91%	85%	90%	91%	94%	90%	93%
Heartland Payroll	86%	73%	89%	N/A	83%	79%	97%	98%	94%
toasttab.com	89%	90%	96%	96%	92%	89%	86%	96%	96%

(Feature Comparison for Payroll continues on next page)

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Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Administration

	Payroll Entry	Time Off Accrual	Direct Deposit	Expense Reimbursement	Pre-tax Deductions	Wage Garnishment	Approvals	Check/W-2 Printing	Check/W-2 Delivery
Darwinbox	90%	87%	81%	91%	91%	86%	93%	94%	94%
Asure	82%	82%	86%	88%	87%	87%	86%	81%	82%
Viventium Software	87%	77%	89%	77%	86%	86%	84%	90%	86%
SurePayroll	82%	71%	87%	66%	85%	77%	79%	81%	82%
Zenefits	92%	93%	94%	90%	94%	94%	95%	95%	98%
ZenHR	N/A	91%	N/A	89%	N/A	N/A	95%	N/A	N/A
OnePoint HCM	95%	94%	96%	94%	91%	93%	92%	96%	96%
Rise	84%	84%	91%	87%	87%	83%	87%	N/A	N/A
SentricHR	86%	79%	93%	N/A	95%	94%	87%	96%	98%
Zimyo	90%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
UZIO Payroll & HR	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
WebHR	87%	79%	80%	85%	86%	89%	83%	81%	79%
DATIS, Part of ContinuumCloud	90%	88%	93%	89%	89%	90%	90%	92%	95%
Akrivia HCM	N/A	N/A		N/A	N/A	N/A	N/A	N/A	
CAVU HCM	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average	91%	87%	93%	89%	91%	90%	90%	92%	91%

(Feature Comparison for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Taxes

	Tax Calculation	Tax Filing	Automatic Tax Payment
Paylocity	93%	93%	94%
Rippling	97%	97%	97%
Workforce Now	91%	90%	
Paycom	91%	91%	
greytHR	91%		
Deel	92%	91%	92%
Remote	92%	93%	94%
isolved	89%	88%	89%
Keka HR	91%	90%	90%
BambooHR	91%	87%	89%
G-P	N/A	N/A	N/A
Inova Payroll	88%	88%	89%
UKG Ready	88%	86%	87%
Desktop Pro	93%	97%	94%
Gusto	88%	88%	
Justworks	87%	87%	
HROne	94%	94%	93%
APS	95%	94%	95%
Plane	84%	84%	81%

(Feature Comparison for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Taxes

	Tax Calculation	Tax Filing	Automatic Tax Payment
Fingercheck Payroll	98%	96%	96%
Proliant	94%	95%	95%
EBS PaySuite	100%	100%	100%
Multiplier	84%	79%	82%
EPAY HCM	93%	84%	87%
Netchex	96%	98%	99%
Checkwriters	94%	95%	95%
isolved by PNI•HCM	94%	90%	92%
PrimePay	N/A	N/A	N/A
Greenshades	93%	95%	95%
Employment Hero	93%	94%	
Patriot Payroll	95%	98%	89%
Fuse	97%	97%	
Paypro Workforce Management	95%	95%	96%
247HRM	88%	88%	
Pento	94%	96%	96%
SunFish Workplaze	87%	86%	88%
Vista	91%	91%	90%
PayrollHero	90%	95%	

(Feature Comparison for Payroll continues on next page)

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**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Taxes

	Tax Calculation	Tax Filing	Automatic Tax Payment
Paybooks	90%	91%	93%
Workzoom	N/A	N/A	N/A
Paychex Flex	91%	90%	91%
UKG Pro	88%	85%	85%
Ceridian Dayforce	90%	90%	91%
Vantage HCM	93%		
TriNet	89%	89%	90%
Paycor	82%	82%	82%
Oracle PeopleSoft	87%	85%	82%
SAP SuccessFactors Employee Central Payroll	92%		
RUN Powered by ADP	86%	81%	86%
QuickBooks Payroll	90%	84%	86%
Sage HRMS	89%	81%	79%
Namely	82%	80%	82%
UKG Dimensions	86%	78%	77%
Workday HCM	92%		
QB Enterprise	94%	94%	96%
Heartland Payroll	83%	78%	
toasttab.com	86%	88%	94%

(Feature Comparison for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Taxes

	Tax Calculation	Tax Filing	Automatic Tax Payment
Darwinbox	93%	89%	95%
Asure	87%	82%	82%
Viventium Software	87%	98%	96%
SurePayroll	81%	81%	
Zenefits	88%	84%	86%
ZenHR	N/A	N/A	N/A
OnePoint HCM	94%	94%	93%
Rise	83%	83%	85%
SentricHR	94%	96%	96%
Zimyo	91%	N/A	86%
UZIO Payroll & HR	N/A	N/A	
WebHR	79%	77%	80%
DATIS, Part of ContinuumCloud	92%	92%	90%
Akrivia HCM	N/A	N/A	N/A
CAVU HCM	N/A	N/A	N/A
Average	90%	89%	90%

(Feature Comparison for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Integration

	API / Integration	Time Tracking Integration	Accounting Integration	Core HR Integration
Paylocity	88%	91%	89%	90%
Rippling	96%	96%	96%	97%
Workforce Now	84%	88%	85%	85%
Paycom	88%	91%	89%	91%
greytHR	92%	90%	91%	90%
Deel	90%	89%	89%	91%
Remote	87%			
isolved	83%	86%	83%	85%
Keka HR	87%	91%	89%	91%
BambooHR	83%	87%	87%	91%
G-P	N/A	N/A		N/A
Inova Payroll	82%	86%	84%	83%
UKG Ready	85%	88%	86%	89%
Desktop Pro	90%	97%	90%	96%
Gusto	85%	86%	88%	81%
Justworks	68%	80%	84%	79%
HROne	94%	95%	89%	95%
APS	90%	94%	90%	92%
Plane	78%	78%	79%	81%

(Feature Comparison for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Integration

	API / Integration	Time Tracking Integration	Accounting Integration	Core HR Integration
Fingercheck Payroll	94%	96%	95%	92%
Proliant	91%	89%	84%	88%
EBS PaySuite	94%	100%	100%	100%
Multiplier	71%	76%	73%	80%
EPAY HCM	86%	90%	89%	89%
Netchex	N/A	100%	95%	86%
Checkwriters	N/A	82%	83%	
isolved by PNI•HCM	89%	83%	88%	89%
PrimePay	N/A	94%	80%	80%
Greenshades	100%	92%	95%	91%
Employment Hero	80%	76%	89%	92%
Patriot Payroll	N/A	N/A	N/A	N/A
Fuse	91%	92%	91%	88%
Paypro Workforce Management	95%	90%	92%	98%
247HRM	82%	86%	81%	87%
Pento	93%	N/A	94%	95%
SunFish Workplaze	83%	83%	79%	88%
Vista	88%	91%	91%	90%
PayrollHero	94%	94%	94%	93%

(Feature Comparison for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Integration

	API / Integration	Time Tracking Integration	Accounting Integration	Core HR Integration
Paybooks	90%	90%	92%	94%
Workzoom	N/A	N/A	N/A	N/A
Paychex Flex	81%	85%	80%	80%
UKG Pro	81%	86%	84%	87%
Ceridian Dayforce	83%	88%	86%	87%
Vantage HCM	91%	89%	86%	90%
TriNet	73%	77%	78%	80%
Paycor	72%	82%	73%	79%
Oracle PeopleSoft	84%	87%	83%	87%
SAP SuccessFactors Employee Central Payroll	90%	94%	92%	95%
RUN Powered by ADP	79%	78%	72%	86%
QuickBooks Payroll	86%	89%	89%	93%
Sage HRMS	79%	69%	79%	90%
Namely	80%	79%	78%	82%
UKG Dimensions	73%	76%	78%	78%
Workday HCM	87%	90%	88%	90%
QB Enterprise	88%	93%	88%	91%
Heartland Payroll	66%	N/A	N/A	66%
toasttab.com	71%	86%	90%	95%

(Feature Comparison for Payroll continues on next page)

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Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Integration

	API / Integration	Time Tracking Integration	Accounting Integration	Core HR Integration
Darwinbox	93%	93%	95%	92%
Asure	80%	84%	73%	80%
Viventium Software	71%	N/A	N/A	94%
SurePayroll	75%	N/A	N/A	N/A
Zenefits	89%	96%	90%	92%
ZenHR	N/A	N/A	N/A	N/A
OnePoint HCM	87%	93%	89%	84%
Rise	69%	76%	64%	N/A
SentricHR	70%	82%	86%	79%
Zimyo	N/A	N/A	N/A	N/A
UZIO Payroll & HR		N/A	N/A	N/A
WebHR	85%	85%	89%	90%
DATIS, Part of ContinuumCloud		93%	89%	94%
Akrivia HCM	N/A	N/A	N/A	N/A
CAVU HCM	N/A	N/A	N/A	N/A
Average	84%	88%	86%	88%

(Feature Comparison for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Platform

	Reporting and Dashboards	User, Role, and Access Management	Performance and Reliability	Scalability
Paylocity	89%	89%	91%	92%
Rippling	97%	97%	98%	98%
Workforce Now	85%	86%	87%	88%
Paycom	91%	91%	91%	91%
greytHR	90%	91%	90%	91%
Deel	94%	90%	95%	94%
Remote	92%	94%	94%	94%
isolved	84%	85%	88%	88%
Keka HR	91%	92%	91%	90%
BambooHR	88%	88%	90%	89%
G-P	N/A	N/A	N/A	N/A
Inova Payroll	82%	85%	89%	87%
UKG Ready	86%	85%	86%	88%
Desktop Pro	92%	93%	90%	89%
Gusto	86%	90%	89%	81%
Justworks	78%	83%	89%	82%
HROne	94%	95%	95%	93%
APS	90%	92%	93%	94%
Plane	84%	89%	92%	88%

(Feature Comparison for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Platform

	Reporting and Dashboards	User, Role, and Access Management	Performance and Reliability	Scalability
Fingercheck Payroll	95%	96%	96%	95%
Proliant	87%	89%	89%	86%
EBS PaySuite	100%	100%	100%	100%
Multiplier	80%	87%	85%	84%
EPAY HCM	88%	90%	89%	92%
Netchex	95%	95%	96%	95%
Checkwriters	88%	92%	95%	92%
isolved by PNI•HCM	87%	88%	98%	93%
PrimePay	84%	96%	86%	90%
Greenshades	93%	90%	92%	94%
Employment Hero	84%	85%	90%	91%
Patriot Payroll	91%	N/A	100%	96%
Fuse	93%	93%	93%	94%
Paypro Workforce Management	95%	94%	93%	93%
247HRM	86%	87%	88%	87%
Pento	84%	95%	93%	93%
SunFish Workplaze	87%	89%	86%	88%
Vista	86%	95%	91%	91%
PayrollHero	91%	90%	91%	93%

(Feature Comparison for Payroll continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Platform

	Reporting and Dashboards	User, Role, and Access Management	Performance and Reliability	Scalability
Paybooks	91%	94%	91%	94%
Workzoom	N/A	N/A	N/A	N/A
Paychex Flex	85%	86%	87%	87%
UKG Pro	84%	87%	88%	88%
Ceridian Dayforce	84%	88%	86%	88%
Vantage HCM	86%	89%	84%	88%
TriNet	77%	80%	81%	78%
Paycor	78%	78%	78%	80%
Oracle PeopleSoft	82%	82%	87%	87%
SAP SuccessFactors Employee Central Payroll	90%	94%	92%	89%
RUN Powered by ADP	79%	82%	83%	77%
QuickBooks Payroll	90%	89%	91%	88%
Sage HRMS	79%	96%	91%	88%
Namely	84%	84%	86%	84%
UKG Dimensions	78%	80%	80%	80%
Workday HCM	90%	90%	89%	89%
QB Enterprise	89%	86%	82%	77%
Heartland Payroll	78%	77%	77%	79%
toasttab.com	81%	88%	85%	83%

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Payroll (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Platform

	Reporting and Dashboards	User, Role, and Access Management	Performance and Reliability	Scalability
Darwinbox	90%	92%	92%	91%
Asure	72%	82%	78%	87%
Viventium Software	83%	84%	80%	82%
SurePayroll	81%	85%	86%	77%
Zenefits	92%	93%	93%	94%
ZenHR	90%	91%	88%	81%
OnePoint HCM	91%	91%	91%	92%
Rise	78%	87%	84%	86%
SentricHR	80%	84%	81%	86%
Zimyo	86%	93%	83%	86%
UZIO Payroll & HR	N/A	N/A	N/A	N/A
WebHR	86%	82%	86%	86%
DATIS, Part of ContinuumCloud	81%	88%	87%	92%
Akrivia HCM	N/A	N/A	N/A	N/A
CAVU HCM	N/A	N/A	N/A	N/A
Average	87%	89%	89%	88%

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.

Additional Data for Payroll

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
Paylocity	100%	0%	2.7	65%	23%	0%	12%	175	8
Rippling	58%	42%	2.1	67%	14%	0%	19%	75	12
Workforce Now	100%	0%	3.4	58%	31%	1%	10%	175	13
Paycom	100%	0%	2.8	64%	25%	0%	11%	175	6
greytHR	51%	49%	1.8	62%	22%	1%	14%	175	8
Deel	22%	78%	1.1	72%	4%	4%	20%	17	5
Remote	17%	83%	0.8	33%	0%	0%	67%	7	N/A
isolved	54%	46%	2.7	59%	15%	2%	23%	75	9
Keka HR	44%	56%	2.3	81%	6%	0%	13%	175	8
BambooHR	100%	0%	2.4	78%	6%	0%	17%	75	4
G-P	N/A	N/A	0.8	N/A	N/A	N/A	N/A	3	12
Inova Payroll	45%	55%	3.5	47%	24%	0%	29%	75	6
UKG Ready	100%	0%	6	64%	20%	5%	10%	275	20
Desktop Pro	0%	100%	0.6	73%	18%	6%	3%	3	10
Gusto	100%	0%	1	61%	14%	0%	25%	75	5
Justworks	55%	45%	3	67%	6%	0%	27%	75	7
HROne	77%	23%	1.8	68%	26%	0%	6%	175	7
APS	100%	0%	1.8	65%	22%	1%	12%	17	7
Plane	33%	67%	N/A	17%	0%	0%	83%	N/A	5

(Additional Data for Payroll continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Payroll (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
Fingercheck Payroll	28%	72%	1.9	72%	14%	0%	14%	75	8
Proliant	47%	53%	2.7	49%	22%	1%	28%	75	10
EBS PaySuite	22%	78%	3.8	75%	25%	0%	0%	37	12
Multiplier	53%	47%	0.7	64%	7%	7%	21%	3	7
EPAY HCM	100%	0%	7.1	67%	17%	0%	17%	175	14
Netchex	58%	42%	1.9	70%	13%	0%	17%	175	14
Checkwriters	45%	55%	1.5	46%	31%	0%	23%	75	2
isolved by PNI•HCM	71%	29%	1.9	100%	0%	0%	0%	75	3
PrimePay	50%	50%	4.1	71%	29%	0%	0%	46	12
Greenshades	46%	54%	4	69%	15%	15%	0%	37	12
Employment Hero	64%	36%	2.7	83%	8%	0%	8%	175	4
Patriot Payroll	100%	0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Fuse	100%	0%	1.9	73%	27%	0%	0%	125	8
Paypro Workforce Management	53%	47%	4	36%	29%	0%	36%	125	17
247HRM	73%	27%	2.2	32%	66%	0%	2%	125	9
Pento	56%	44%	2.1	71%	29%	0%	0%	3	5
SunFish Workplaze	60%	40%	4.7	N/A	N/A	N/A	N/A	175	N/A
Vista	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PayrollHero	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

*N/A is displayed when data is not publicly available.

Additional Data for Payroll (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
Paybooks	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Workzoom	100%	0%	2.1	14%	14%	57%	14%	375	N/A
Paychex Flex	100%	0%	2.8	55%	33%	1%	11%	37	5
UKG Pro	100%	0%	4.7	64%	19%	4%	13%	375	28
Ceridian Dayforce	100%	0%	5.5	60%	30%	5%	5%	375	18
Vantage HCM	100%	0%	6.4	56%	31%	6%	6%	175	16
TriNet	100%	0%	2.4	60%	17%	5%	17%	75	8
Paycor	100%	0%	3.2	57%	20%	1%	23%	175	7
Oracle PeopleSoft	30%	70%	2.4	75%	17%	8%	0%	175	N/A
SAP SuccessFactors Employee Central Payroll	N/A	N/A	N/A	60%	20%	20%	0%	N/A	N/A
RUN Powered by ADP	33%	67%	2.1	59%	15%	0%	26%	3	3
QuickBooks Payroll	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Sage HRMS	11%	89%	4.4	56%	11%	22%	11%	7	6
Namely	100%	0%	2.8	65%	19%	0%	16%	175	15
UKG Dimensions	73%	27%	10.9	53%	33%	0%	13%	750	30
Workday HCM	100%	0%	7.8	38%	25%	25%	13%	750	N/A
QB Enterprise	18%	82%	0.8	82%	0%	0%	18%	7	4
Heartland Payroll	44%	56%	2.8	50%	38%	0%	13%	3	12
toasttab.com	75%	25%	1.9	73%	18%	0%	9%	175	13

(Additional Data for Payroll continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Payroll (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
Darwinbox	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Asure	21%	79%	3.7	47%	11%	5%	37%	5	5
Viventium Software	22%	78%	1	86%	0%	0%	14%	5	5
SurePayroll	100%	0%	N/A	N/A	N/A	N/A	N/A	7	N/A
Zenefits	70%	30%	1.6	75%	9%	3%	13%	75	13
ZenHR	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OnePoint HCM	74%	26%	2.2	86%	14%	0%	0%	175	4
Rise	100%	0%	1.3	77%	23%	0%	0%	7	0
SentricHR	58%	42%	3.2	75%	20%	5%	0%	175	14
Zimyo	88%	13%	1.3	88%	0%	0%	13%	N/A	8
UZIO Payroll & HR	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
WebHR	78%	22%	1.8	57%	29%	14%	0%	75	14
DATIS, Part of ContinuumCloud	63%	38%	4.2	47%	33%	0%	20%	375	14
Akrivia HCM	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CAVU HCM	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

*N/A is displayed when data is not publicly available.

Additional Data for Payroll (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Paylocity	87%	19
Rippling	93%	19
Workforce Now	84%	23
Paycom	89%	19
greytHR	88%	17
Deel	67%	19
Remote	26%	N/A
isolved	81%	22
Keka HR	89%	19
BambooHR	93%	16
G-P	61%	N/A
Inova Payroll	78%	22
UKG Ready	89%	27
Desktop Pro	80%	6
Gusto	88%	17
Justworks	93%	13
HROne	88%	15
APS	91%	14
Plane	91%	N/A

(Additional Data for Payroll continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Payroll (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Fingercheck Payroll	81%	18
Proliant	85%	18
EBS PaySuite	96%	N/A
Multiplier	67%	7
EPAY HCM	91%	N/A
Netchex	93%	17
Checkwriters	70%	12
isolved by PNI•HCM	91%	N/A
PrimePay	83%	18
Greenshades	81%	9
Employment Hero	95%	14
Patriot Payroll	N/A	N/A
Fuse	92%	N/A
Paypro Workforce Management	54%	27
247HRM	82%	9
Pento	89%	10
SunFish Workplaze	68%	N/A
Vista	N/A	N/A
PayrollHero	N/A	N/A

(Additional Data for Payroll continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Payroll (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Paybooks	N/A	N/A
Workzoom	68%	4
Paychex Flex	78%	18
UKG Pro	87%	27
Ceridian Dayforce	89%	24
Vantage HCM	66%	18
TriNet	94%	26
Paycor	81%	21
Oracle PeopleSoft	83%	N/A
SAP SuccessFactors Employee Central Payroll	N/A	N/A
RUN Powered by ADP	81%	17
QuickBooks Payroll	N/A	N/A
Sage HRMS	72%	18
Namely	92%	28
UKG Dimensions	85%	29
Workday HCM	96%	N/A
QB Enterprise	88%	13
Heartland Payroll	83%	20
toasttab.com	80%	11

(Additional Data for Payroll continues on next page)

*N/A is displayed when data is not publicly available.

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Additional Data for Payroll (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Darwinbox	N/A	N/A
Asure	66%	37
Viventium Software	92%	30
SurePayroll	N/A	N/A
Zenefits	96%	18
ZenHR	N/A	N/A
OnePoint HCM	82%	12
Rise	98%	N/A
SentricHR	90%	15
Zimyo	87%	N/A
UZIO Payroll & HR	N/A	N/A
WebHR	61%	17
DATIS, Part of ContinuumCloud	79%	22
Akrivia HCM	N/A	N/A
CAVU HCM	N/A	N/A
Average	82%	18

(Additional Data for Payroll continues on next page)

*N/A is displayed when data is not publicly available.

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Additional Data for Payroll (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
Paylocity	Paylocity	1997	5,088	87,685	4,460	3.9
Rippling	Rippling	2016	2,234	82,303	7,248	3.4
Workforce Now	ADP	1949	87,336	1,440,020	49,017	4.0
Paycom	Paycom		6,375	163,029	36,083	3.5
greytHR	Greytip Software Pvt. Ltd.	1994	823	31,326	1,070	4.1
Deel	Deel	2019	5,536	175,142	19,512	4.1
Remote	Remote	2019	3,472	343,419	31,582	3.9
isolved	isolved HCM	1986	1,259	27,141	2,240	4.1
Keka HR	Keka Technologies	2014	820	48,975	1,016	3.8
BambooHR	BambooHR	2008	1,375	104,370	19,057	3.8
G-P	G-P	2012	1,585	209,293	21,064	N/A
Inova Payroll	Inova Payroll, Inc.	2011	190	2,747	563	4.2
UKG Ready	UKG	1977	13,616	128,467	46,543	3.7
Desktop Pro	Intuit	1983	15,847	586,597	81,666	4.5
Gusto	Gusto	2011	2,536	67,837	20,089	3.2
Justworks	Justworks	2012	1,269	19,794	0	3.9
HROne	HROne	2016	205	31,795	1,642	4.2
APS	APS	1996	154	3,038	1,086	4.1
Plane	Plane	2015	89	4,709	2	N/A

(Additional Data for Payroll continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Payroll (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
Fingercheck Payroll	Fingercheck	2013	111	3,314	2,035	4.4
Proliant	Proliant	1993	279	8,175	260	4.5
EBS PaySuite	Employee Based Systems	1985	1,431	3,165	1	3.4
Multiplier	Multiplier	2020	479	138,966	10,694	4.3
EPAY HCM	EPAY Systems	2001	112	3,581	990	0
Netchex	Netchex	2003	276	8,785	739	3.5
Checkwriters	Checkwriters	1989	64	717	1	N/A
isolved by PNI•HCM	Payroll Network, Inc. (PNI)	1998	163	21,911	812	N/A
PrimePay	PrimePay	1986	574	19,043	1,961	3.3
Greenshades	Greenshades Software	2002	162	4,425	2,251	3.8
Employment Hero	Employment Hero	2014	736	116,159	13,559	4.2
Patriot Payroll	Patriot Software	2002	151	3,007	2,763	4.1
Fuse	Fuse Workforce Management	2003	10	549	3,225	5
Paypro Workforce Management	Paypro Workforce Management	1992	50	767	0	3.4
247HRM	247HRM	2000	12	1,102	110	0
Pento	Pento	2016	60	17,825	595	4.6
SunFish Workplaze	Humanica		266	1,801	129	2.8
Vista	Personnel Data Systems Inc.	1974	65	1,048	11	4.5
PayrollHero	PayrollHero.com	2011	8	505	874	1.5

(Additional Data for Payroll continues on next page)

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Additional Data for Payroll (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
Paybooks	Paybooks	2012	82	1,857	113	4.3
Workzoom	Workzoom	2000	18	1,435	508	4.9
Paychex Flex	Paychex Inc	1971	16,696	163,518	12,034	3.7
UKG Pro	UKG	1977	13,616	128,467	46,543	3.7
Ceridian Dayforce	Ceridian	2012	8,819	202,851	17,809	3.9
Vantage HCM	ADP	1949	87,336	1,440,020	49,017	4
TriNet	TriNet	1988	3,887	61,026	26,065	3.9
Paycor	Paycor	1990	2,721	55,401	3,800	3.6
Oracle PeopleSoft	Oracle	1977	200,827	9,216,620	817,016	4
SAP SuccessFactors Employee Central Payroll	SAP	1972	111,136	3,360,977	302,672	4.4
RUN Powered by ADP	ADP	1949	87,336	1,440,020	49,017	4
QuickBooks Payroll	Intuit	1983	15,847	586,597	81,666	4.5
Sage HRMS	Sage Software	1981	14,286	465,003	51,438	4
Namely	Namely	2012	248	27,340	9,298	3.4
UKG Dimensions	UKG	1977	13,616	128,467	46,543	3.7
Workday HCM	Workday	2005	19,988	824,587	52,731	4.2
QB Enterprise	Intuit	1983	15,847	586,597	81,666	4.5
Heartland Payroll	Heartland Payment Systems	1997	4,610	158,993	4,078	3.6
toasttab.com	Toast	2011	5,008	135,470	9,619	4.2

(Additional Data for Payroll continues on next page)

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Additional Data for Payroll (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
Darwinbox	Darwinbox Digital Solutions	2015	1,181	80,363	1,663	4
Asure	Asure	1994	504	7,340	1,162	2.9
Viventium Software	Viventium	1992	265	10,863	9,838	4.3
SurePayroll	SurePayroll	2000	305	6,392	4,188	3.5
Zenefits	TriNet Zenefits	2013	401	72,778	8,395	4.2
ZenHR	ZenHR Solutions	2017	161	38,508	12,190	3.5
OnePoint HCM	Onepoint Human Capital Management	2008	30	558	138	4.4
Rise	Rise People	2011	69	6,019	1,882	3.1
SentricHR	Sentric	1994	84	3,124	767	3.8
Zimyo	Zimyo Consulting Pvt. Ltd	2018	144	24,798	852	4.8
UZIO Payroll & HR	Uzio	2018	89	2,390	483	4.4
WebHR	WebHR	2006	50	3,643	4,356	5
DATIS, Part of ContinuumCloud	DATIS, Part of the ContinuumCloud	1996	27	3,204	670	3.2
Akrivia HCM	Akrivia Automation Pvt Ltd	2016	125	21,489	96	4.2
CAVU HCM	CAVU HCM	2019	11	668	7	N/A

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